The Indignados in the European Press: beyond the protest paradigm?

Maria Kyriakidou, José Javier Olivas Osuna and Maximillian Hänska Ahy

Introduction

"Indignez-vous!" was the title of the 2010 essay of the French diplomat Stéphane Hessel, who placed the emotion of indignation at the centre of political engagement and called for a non-violent uprising against the failures of finance capitalism (Hessel, 2011). It was this call that the disgruntled Spanish citizens responded to, when they took to the streets in the spring of 2011 and occupied squares all over Spain in the backdrop of the global financial crisis in what has been named the 15-M or Indignados movement. The Indignados has been the most organized and vocal form of civic resistance to the ways European governments responded to the Euro crisis, and the austerity measures they implemented (Hyman, 2015). Linked to the Arab revolutions of 2011, 15-M has been celebrated as the predecessor of the Occupy movement(Oikonomakis & Roos, 2013). More immediately, the Spanish Indignados inspired similar movements across other Southern European countries affected by the Eurozone crisis, such as Portugal, Italy and especially Greece, where the respective Aganaktismenoi occupied the squares of Greek cities over the summer of 2011.

Adopting peaceful means of demonstration and largely coordinated through social media, the Indignados has been a movement unique both in its expressions and in its organisation. It was also unique, we argue here, in its treatment by the mainstream European press. Drawing upon a comparative content analysis of the Spanish, Greek and German press, the chapter argues that, in contrast to the the dominant paradigm of protest coverage, the protests of the Indignados were not negatively covered by the European press. Indeed, the reporting of the movement often resembled the celebratory character of a media event, where the citizens were at the forefront of the nation, especially in the cases of the Spanish and Greek coverage. At the same time, however, this focus on the spectacle hardly constructed the movement as an effective political force or presented its voice as a valid alternative to austerity politics.

We understand the protest movement of the Indignados here to be one of the most vociferous examples of political participation and citizen engagement beyond institutional politics within the context of the Euro crisis. A movement of mass and international character, the Indignados directly confronted and challenged the malfunctions of domestic and European political institutions and ultimately of liberal democracy (Prentoulis & Thomassen, 2013). Enabled by social media, these alternative forms of political participation are still, however, subjected to the media logic of the mainstream press for its public representation and reach. Our aim in this chapter is to explore these mainstream media representations of the protests of the Indignados and the type of (mis)understandings of the movement mass media have contributed to.

Indignant citizens against austerity

Caused by the financial crisis that hit global markets in the second half of 2007 and the beginning of 2008, the crisis of the Eurozone has had an unprecedented and largely unexpected impact on

European governments and populations since 2009. After it became apparent that a number of European countries would not be able to repay their public debt, financial and lending agreements took place between national governments, the International Monetary Fund, the European Central Bank and the European Commission. As a first step towards the reduction of public debt, these agreements included a series of austerity policies, such as salary cuts, pension reforms and reduction of the public sector and welfare. The European South, the context of most of these policies, was hit the hardest by the crisis and its concomitant measures. Unemployment rates have been the highest in Greece at 27.0 % and Spain at 24.4%—as of June 2014 (Eurostat, 2014). With welfare provisions becoming scarcer, Greek and Spanish citizens have been faced with increasing hardships.

Public disappointment and disenchantment with Europe, and rage againstnational governments found its most vocal and organized expression in the protest movement of the Indignados, or 15-M movement, which made its first appearance on the streets of Madrid and Barcelona on the 15th of May 2011. Puerta del Sol in Madrid and Placa de Catalunya in Barcelona became the protest sites of thousands, as did the squares of all major cities in Spain. Ten days later, on the 25th of May 2011, and as it was becoming evident that the Spanish protesters were here to stay, demonstrators took over Syntagma square in Athens as well as other central squares in Greek cities. Borrowing their name from their Spanish predecessors, the Greek protesters self-described themselves as 'Aganaktismenoi' (the Greek translation of *indignados*). The occupation of the squares lasted for months and came to an end towards the end of the summer 2011. In both countries, the movement of the Indignados/Aganaktismenoi has given rise to solidarity networks that continue to operate as networks of support for the people mostly hit by the crisis(Arampatzi, 2016; Taibo, 2013).

There are two remarkable characteristics of the movement addressed by the relevant literature. First, its nature as a plural, horizontal movement has been the basis of its unprecedented mass character(Taibo, 2013). The movement appealed not only to established activist networks but also to people who had hitherto not actively engaged with political processes, forming a base which was broadly middle and to a lesser degree working class(Casero-Ripollés & Feenstra, 2012; Taibo, 2013). It became an expression of the crisis of political representation with its demands mostly focusing on four main issues: (a) the rejection of the political establishment and political parties, (b) the denouncement of the financial markets, (c) the rejection of austerity policies and concomitant welfare cuts, and (d) the implementation of mechanisms for citizen participation(Casero-Ripollés & Feenstra, 2012). At the same time, the movement, both in Spain and Greece, was illustrative of new forms of political mobilization through online and social media (Anduiza, Cristancho, & Sabucedo, 2014; Gerbaudo, 2012). Facebook, Twitter and mobile phones have been identified as central to processes of mobilization and organization of the protests, and one of the reasons of the expansive nature of the group of protesters.

In that respect, the Indignados can be approached not as a social movement as such but as an example of "personalized politics", an "expression of large-scale individualized action coordinated through digital media technologies" (Bennett, 2012a, p. 20). A major characteristic of such forms of action, according to Bennett, is the emergence of the individual as an important catalyst of collective action through the mobilization of her social networks, itself enabled through the use of

social media (Bennett, 2012a, p. 22). Such networked action, examples of which include the Occupy movement and the Arab Spring(s), as well as smaller scale mobilizations, such as campaigns against corporations, are conducted across personal action frames, as opposed to narrower collective action frames more commonly adopted by social movements. Personal action frames embrace diversity and inclusion, lower the barriers of identification with the cause, and validate personal emotion(Bennett, 2012a, pp. 22–23).

Protest movements and the mainstream media

In contrast to its preoccupation with digital media as a platform for the mobilisation and realisation of the movement, current literature has largely ignored the way the Indignados have been covered in the European press. Research on the dynamics between media and protest movements has repeatedly highlighted the use of established templates(D. H. McLeod & Hertog, 1999)or frames(Gitlin, 1980) in the reporting of protests (see McCurdy, 2012 for a comprehensive review). Chan and Lee (1984) have described this template mode of reporting the 'protest paradigm'. They found that the coverage of protests differ in terms of the whether they are (a) supported, (b) politicised, and (c) moralised within cultural boundaries. These frames differed according to the newspapers' ideological leanings with right-wing newspapers focusing on social order and safeguarding the status quo, whereas left-leaning papers privileging the perspective of the protesters(Chan & Lee, 1984).

One of the main characteristics of the protest paradigm is the focus on the spectacle, especially formulaic, sensational images of aggression, which highlight the controversial and violent aspects of the protests at the expense of their causes (Gitlin, 1980; McLeod & Hertog, 1999). At the same time, mainstream media heavily rely on official sources for information about the protests (McLeod & Hertog, 1999). Other journalistic tools for the marginalisation of the protesters include, according to Dardis(2006), a focus on the appearance or mental abilities of the protesters, calls to public opinion and judgement, statistics, generalisations, eyewitness accounts to counter the demonstrators' claims, and counterdemonstrations. The ultimate consequence of these media template processes is the de-legitimization of the protesters' claims and ultimately their demonization (McLeod & Hertog, 1999). These media 'frames' are not restricted to the news coverage of protests but also media representations of social movements and radical political voices (Gitlin, 1980; McCurdy, 2012).

The relevant literature draws its assumptions from framing theory, studying the ways media choose to discuss political phenomena. According to Entman(1993, p. 52), 'to frame is to select some aspects of a perceived reality and make them more salient'. This process is important not only for the way an issue is described but also because it implicitly suggests how this issue should be thought about or dealt with (Nelson & Oxley, 1999). The framing of the protests, therefore, is important as it significantly impacts on public discourse and understanding, and support for the protesters(Gamson, 1989; 2005). Mainstream media can serve social movements by (a) mobilising political support, (b) legitimising and validating the protesters claims in mainstream discourse and (c) broaden the scope of conflicts (Gamson & Wolfsfeld, 1993).

The case of the Indignados movement provides an interesting case for exploring the 'protest paradigm'. On the one hand, the Indignados have explicitly defined themselves in opposition to the political status quo; as such, and based on patterns of reporting observed in existing literature, we expected the Indignados to be marginalised in mainstream media. On the other hand, unlike other protests, the participants did not seem to include a distinct minority of the population(Harris & Gillion, 2010) but largely, if not mostly, included lay citizens, namely people that did not actively identified as members of a political movement and in many cases had never mobilised themselves politically before (Taibo, 2013). Such wider appeal and obvious public acceptance of the movement poses questions on how the media deal might deal with demonstrations that 'do not easily fit within the traditional left-right political continuum' (Cottle, 2008, p. 857). Given the Indignados' idiosyncrasies, it is interesting to explore how such a movement with mass appeal was represented in Europe's mainstream media.

Methodology

We focus here on the press coverage of the Indignados in three countries, namely Spain and Greece, where the protests of the Indignados and Aganaktismenoi, respectively, took place, and Germany. There are two interrelated reasons we adopt this comparative perspective. First, the Indignados and Aganaktismenoi are two expressions of the same European protest movement, mobilised against austerity policies implemented in the Eurozone. In this sense, it is reasonable to expect that the media coverage of these two movements may share a clear connection to one another. Second, a comparative portrayal of the coverage of European protests against Eurozone policies can shed light onto broader questions about the framing, definitions, and interpretations of the Euro crisis by the national press. Relevant research has shown that despite discrepancies in the ways the crisis has been covered in the press of different countries (Mazzoni & Barbieri, 2014; Picard, 2015), anti-austerity voices are generally silenced in mainstream newspapers (Doudaki, 2015; Picard, 2015).

Our sample consists of six newspapers: *El Pais* and *El Mundo* were the choices of the Spanish press; *Eleftherotypia* and *Kathimerini* were chosen from Greece; and *SüddeutscheZeitung* and *Frankfurter AllgemeineZeitung* from Germany. This choice was based on the assumption that the ideological leanings of a newspaper influences the way political phenomena are being covered (Chan & Lee, 1984), and in an attempt to explore diverging representations of the protests. Therefore, threecentre-right (*El Mundo, Kathimerini* and *Frankfurter AllgemeineZeitung*) and threecentre-left (*El Pais,Eleftherotypia* and *SüddeutscheZeitung*) newspapers were chosen.

Our study covers the period from the 15th of May 2011, when the first Indignados made their appearance in the squares of major Spanish cities, until the end of June, therefore covering the first forty-five days of the movement. We employed systematic sampling to gather relevant material. We did not differentiated between news reports and opinion articles, as the framing of news is important not only in opinion pieces but also in allegedly neutral accounts of events (Doudaki, 2015). Newspaper articles were retrieved from Factiva, Nexis and the online archives of the newspapers, using the following search-terms: 'Indignados' and 'Aganaktismenoi' ('Αγανακτισμένοι') adding (Spanien & Protest*), (Griechenland& Protest*) to the search for German articles. The Greek and Spanish search returned a large population of relevant articles, from which we sampled by coding every 8th article, yielding a total of 105 articles from the Spanish press (55

articles for El Pais and 50 articles for El Mundo), and107 articles from the Greek press (77 articles from Eleftherotypia and 30 articles from Kathimerini). As the population of relevant German articles (after initial retrieval) was much smaller (28 articles for *SüddeutscheZeitung* and 39 for *Frankfurter AllgemeineZeitung*), the entire population of German articles was coded. A pilot study of 10 articles per newspaper allowed us to identify the main frames and consolidate and the coding guide. In the case of multiple voices or perspectives within the article, we only coded for the dominant frame adopted by the journalist(s) writing the article, ignoring the different sources.

We identified the frames employed here largely deductively, adapting existing analytical categories that have been highlighted in previous research. One of the ways the protest paradigm marginalises protesters is, according to McLeod & Hertog (1999), through the type of sources and voices includes in the media reports, which tend to be officials and, therefore, reproduce official definitions of the events. Another prominent marginalisation frame is the focus on violence, especially between protesters and the police or non-protesting citizens, which constructs protesters as socially deviant (D. McLeod & Detenber, 1999). We also took into account explicit criticisms or praise of the protests, thus coding for the overall tone of coverage (Cammaerts, 2013). Further marginalisation frames acknowledged in the literature and explored here include the lack of acknowledgement of the causes of the protests and motives of the protesters (Weaver & Scacco, 2012), as well as the focus on the spectacle of the protests (Dardis, 2006; Gitlin, 1980; D. H. McLeod & Hertog, 1999). With regard to the latter, we coded for references to the performative acts of the protesters, their banners and slogans, the diversity of the crowd, and the numbers of protesters. We were also interested in the coverage of the tactics of the protesters and their organisation practices and internal conflicts (Cammaerts, 2013), in what we named the organisational frame. We explored three further frames that were deemed important after the initial thematic analysis. With regard to the media technology frame, we explored whether newspaper coverage explicitly engaged with social media, as a factor instrumental to the movement. We also coded for the international frame of the protest coverage, making connections between protests in different countries. Finally, we looked into what we call here the political frame. Our interest in this was twofold: we investigated whether the movement was explicitly described as political, apolitical or independent from political parties; we also explored whether its political claims were constructed as propositional or merely oppositional. We take claims to mean acts of political communication in the public sphere, consisting of the "expression of political opinion through some form of physical or verbal action" (Koopmans & Erbe, 2004, p. 98). We coded for all political statements made by protesters as a reaction to the status quo and those providing alternatives, such as policy suggestions, or plans for the development of solidarity networks.

The focus on the spectacle

At the first level of analysis, the coverage of the Indignados movement was predominantly neutral across the different newspapers in the three countries (see fig. 1). The exception to that was the left-leaning Greek *Eleftherotypia*, which mostly covered the protests in a positive light. The largest amount of negative coverage was found, unsurprisingly, to the centre-right *El Mundo* and *Kathimerini*. The German press adopted an overwhelmingly neutral tone in its coverage of the protest movement.

(INSERT FIG. 1 HERE)

Part of this overall neutral tone of reporting the protest movement was the limited adoption of the violence frame, unlike the usual coverage of protests as described by the protest paradigm. Incidents of violence between protesters and the police were reported by 15% of the stories in all newspapers. Similar proportions of stories in Spanish and Greek newspapers noted violent reactions of the crowds against specific politicians. The paper with the most stories addressing this issue was the German *Frankfurter AllgemeineZeitung*, with 23% of its stories mentioning confrontations between the police and protesters.

As in other cases of protests, issues pertaining to the spectacle aspects of the protests were discussed in the majority of the news storiesin all countries (see table 1). The amount of stories adopting the spectacle frame ranged from 62% in the conservative *El Mundo* to a whopping 89% in the left-leaning *El Pais*. What distinguishes the coverage of the Indignados, though, in comparison to the dominant protest frame is the construction of this spectacle as virtually celebratory, rather than as controversial or dramatic. The images reported were not of aggression or violence but focused on the theatricality of the protests, the diversity of the gathered crowd, the numbers of the protesters and the days of the protests, which highlighted the continuity and mass character of the movement.

(INSERT TABLE 1 HERE)

The Spanish and Greek coverage in particular focused on the heterogeneity of the protesting crowd, inclusive of people of different social strata, and age groups, ranging from unemployed youth to pensioners and disenchanted professionals. Constant press references to this heterogeneity, describing the crowd as 'couples', 'groups of friends', 'small children with their parents', 'disabled on wheel chairs', or 'old people and pensioners', constructed a colourful pastiche of protesters in stark contrast to negative images of them as destructors observed in other demonstrations (McLeod & Detenber, 1999). This focus on the carnivalesque element of the protests(Tsaliki, 2012) has been pointed out by previous research on the protest paradigm as one of the often employed journalistic tools for the marginalization of the protests(Dardis, 2006; Gitlin, 1980; McLeod & Hertog, 1999). However, in the case of the Indignados, the spectacle of the protests was reported in positive terms rather as means of trivializing the movement's claims. Daily references to the increasing number of protesters during the first days of the movements in different cities further strengthened the construction of the protests as nationwide events and legitimate democratic expressions of unrest.

Combined with the positive tone of coverage in part of the Greek and Spanish press, this spectacle composed of a diverse pastiche of citizens, was often accompanied by an emotional and celebratory mode of reporting. Expressions such as 'magical', 'a miracle', 'something new', 'something that cannot be defined' were used by the Spanish and Greek press of both ideological allegiances, especially in the first days of the protests, to describe the spectacle of the protesters coming together to occupy the squares. The following is a characteristic illustration from *Eleftherotypia*:

'The whistles and the pots and pans are there again, amidst a colorful crowd expanding on the surrounding streets, where you can find from babies to priests' ("ΞεχείλισεαγανάκτησητοΣύνταγμα," 2011).

In stark contrast to the established protest paradigm, the protests of the Indignados were covered as national celebrations or even media events, namely ceremonial events that interrupted the routines of daily media flow and brought together national audiences, triggering a sense of media-induced solidarity (Dayan& Katz, 1992).

Significant in the construction of this celebratory spectacle was the focus on the 'aesthetics of nonviolence' (Postill, 2013) the movement represented. The peaceful character of the demonstrations was highlighted in the press, which constructed the protests as distinct from previous ones and unique in their adoption of peaceful tools of resistance such as occupying public squares. A number of articles, especially in the Spanish press, were devoted to the description of the organisation of the movement, the multiplicity of small assemblies and their transverse way of collaboration across different socio-demographic groups.

The individual at centre stage

Another element that clearly distinguishes the coverage of the Indignados from that of other protests was the use of sources. We coded our sample for a number of different sources, such as government officials, opposition representatives, the protesters, public figures other than politicians, such as academics or artists, and citizens that did not participate in the protests. Relevant research has often highlighted the bias exhibited by mainstream media in their reliance on statements from authorities and official sources, when reporting stories of social problems and civil unrest (McLeod & Hertog, 1999). In sharp contrast, our research shows that when sources were cited, directly and indirectly, they were more likely to be protesters (see figure 2). This was particularly evident in the first days of the coverage, and did not differ considerably across the newspapers of different ideological leanings. This was also the case for the German SüddeutscheZeitung, which often relied on protesters themselves as news-sources. The only exception in the sample was the German conservative Frankfurter AllgemeineZeitung, which mostly resorted to comments from public figures.

(INSERT FIGURE 2 HERE)

These stories were reported as illustrative of the heterogeneity of the protesting crowd and the apolitical character of the movement, as they focused on the particular circumstances and motives of the participants. A common structure of these reports would be to start by naming the protesters and describing their status, also highlighting the reasons for their 'indignation'. Phrases such as 'Ana, writer and librarian[...]', 'Ramon, a civil-servant[...]', 'Maria, a secretary until last year, and currently unemployed[...]', were very common in the Greek and Spanish coverage of the protests. These stories humanized the movement participants, creating empathetic links between them and the public. At the same time, they legitimized the protestors' claims, contextualizing them within an environment of high unemploymentand acute economic crisis. The following is an illustration from El Pais:

"I have two gigs and all they offer me is 5,000 euro gross per year,' explained Ana Sierra, 26, with a degree in History and Documentation, who also came to show her anger. It's a feeling of indignation. We grow up, we strive, and now our only chance is to emigrate. We are doomed to live precariously'she added" (El País, 2011).

For Bennett (2012, p. 31), such favourable press coverage can be partly explained by the inclusive character of the personal action frames adopted by the Indignados, as these "everyperson" frames are easier to be positively reported and publicly accepted than the exclusive "collective action frames", which define social movements more narrowly against the established order (ibid.). Along with their lack of explicit political or ideological affiliations and their heterogeneity of composition, the Indignados became representative of the public, the citizens, the ones hit the hardest by the economic crisis.

The movement and its political claims

What further enabled this coverage of the protesters as representative of the general public voice was the independence of the movement from official party lines and political alliances. A reaction against the established political model and disenchanted from traditional processes, the Indignados defined themselves as opposed to the political system and its established parties and claimed to offer a democratic alternative to the political status quo.

This independence of the movement from formal political allegiances was the aspect most mentioned when there was any reference of the movement as a political actor. This was the case in all newspapers at a rate of about 20% of all stories. The failure of Left-wing parties (such as the IU, ERC or PSOE in Spain and KKE in Greece) to capitalize on the movement was reported as a triumph of the movement to safeguard its idependence. The Greek conservative *Kathimerini* also often described the movement as "apolitical" (*apolitik*), a reference made in 38% of its stories. This was a point made both in relation to the diversity of citizen participation discussed above, as press reports made a point to mention examples of individuals that had never before participated in protests, and, more rarely, in order to explicitly attack the protests as lacking any clear political vision. In both cases, however, the coverage ultimately undermined the role of the movement as a coherent alternative political force in the public space.

Further contributing to that was the coverage of the political claims made by the movement. Newspapers made frequent and explicit references to the political slogans and claims of the protesters, such as 'No los votes' ('Don't vote for them'), 'we are not puppets of politicians and bankers', 'get out of here!' (directedat politicians), especially in the first day of the protest. However, the coverage of more proactive political claims was minimal(see Figure 3). We observed small differences between left and right-centre newspapers in Greece and Spain, with the latter being more likely to ignore any proactive or constructive claims of the protesters, however, this difference was rather insignificant. This overall tendency can be explained in the broader context of the coverage, which, as mentioned above, tended to favour the protests as spectacle in comparison to other themes.

(INSERT FIGURE 3 HERE)

Networked indignation

With regard to the media technology frame, we found that all newspapers made references to the role of social media in the organization and conduct of the protests. The Internet and social media became important tools and platforms both for the protests themselves, and in the way they were covered. What in the relevant literature has been described as the social media revolutions (Christensen, 2011)was acknowledged in the press as another element of the 'novel' character of the movement. This was especially the case in Greece, a country where Internet penetration was at 53 per cent in 2011(World Bank, 2014)¹and social media were only used by a young educated minority. In this context, the use of new media for the coordination of citizens and organisation of the protests was newsworthy in itself.

Two aspects of how the news reported on the role of media in the Indignados protests are particularly noteworthy. The news made regular references to the websites, Facebook pages and Twitter accounts protesters used to communicate with each other and to mobilise the public. This is partly explained by the fact thatthe reporting of these protests did not appear to follow the established patterns and routinesof protest reporting, and did not rely on conventional primary definers with journalists turning to demonstrators' websites and social networks in order to obtain further information instead(Micó & Casero-Ripollés, 2014). At the same time, reports from the field would describe how protesters made use of their mobile phones and laptops to capture the protests and share them on social networks. Interestingly, by describing the role of Facebook and Twitter as tools for the coordination of the protesters, the press itself became part of this coordination process it described. By repeating the names of blogs and Facebook groups, as well as hash tags used by the protesters, such as #nolesvotes and #acampadasol, the press effectively amplified the movement's visibility.

National perspectives

To be sure, there were of course differences in the ways the movement was reported in the two countries. As the occurrence and character of the protests varied, so did the coverage, not so much in terms of its content, which was overall positively predisposed to the protesters, but mostly in terms of its magnitude. The press coverage of the Indignados was much more extensive and persistent in Spain, where the movement originated. Although the initial coverage did not draw links between the different demonstrations across the country, considering them as more or less spontaneous and idiosyncratic groups, the protests quickly gained popularity among the public and extensive press coverage. They began to be referred to as the 'Indignados' or '15-M' movement (and occastionally as the *Empörten* in the German press), positioned against the political class ('politicos') and financial elites ('banqueros'), through slogans such as '¡Democracia Real Ya!' (Real Democracy Now!) and '¡No los votes!' ('Don't vote for them!'). The articles covering the movement varied, including not only correspondence from the protest sites but also extensive analyses, reflections on the causes of the demonstrations, their endorsement by public figures and the reactions of politicians. The coverage was significantly more extensive in the centre-left *El Pais*.

¹ In Spain internet penetration was considerably higher, at 67.7 per cent (World Bank 2014).

Despite its initial focus on clashes, *El Mundo*'s coverage also evolved to be more favourable and extensive after the first couple of days of the protests.

The Greek Aganaktismenoi, born as a direct response to the Spanish Indignados but with equally urgent claims and agenda, had admittedly a shorter lifespan both as a protest movement and in terms of its coverage by the mainstream media. The links to the Spanish movement were prominent in the Greek newspapers, especially during the first days of the Aganaktismenoi occupying public squares across the country. According to rumours triggered in social media and reported by the mainstream media as a fact, Greeks took to the streets after Spanish protesters were seen holding a banner with the phrase '¡Silencio, que los griegosestándurmiendo!' (Silence, because the Greeks are sleeping!) (Oikonomakis & Roos, 2013). This added a further dimension to the Greek movement and its coverage, as proving to the Spanish Indignados that the Greeks were not asleep became an issue of national pride. In the protests, this was illustrated through a banner that responded to the one the Spanish protestors had allegedly held, saying in Spanish, 'Estamosdespiertos! Quehora es? Ya es hora de que se vavan!'(We are awake! What time is it? Time for them to leave!). This banner figured in the media reports, along with comparisons to the Spanish movement and constant references to the increased numbers of Greek protesters. The political status quo, encapsulated in the concept of 'the Parliament', and the austerity policies imposed by the Troika and the Greek government were identified by the press as the targets of the rage and indignation of the Greek protesters. Another prevalent theme in the Greek press was the politics of the protest space. After the first days of the peaceful demonstrations, divisions among the protesters became apparent. While the upper part of Syntagma Square, the square in front of the Greek parliament, was occupied by the diverse 'apolitical' crowd, large part of which was participating in protests for the first time, action-driven protesters with more evident political orientation, the hard-core part of the movement, congregated in the lower part of the Square(Tsaliki, 2012).

The German press coverage was not considerably different from the one in Greece and Spain. It adopted an overall neutral tone in presenting the protests in both countries. The focus of the coverage was mostly on Spain, and in particular on the prolonged occupation of Puerta del Sol in Madrid, and other central squares in the country. There was a greater tendency to discuss the causes of the protests in Spain, rather than Greece. The violence frame was mostly discussed in relation to the Greek Aganaktismenoi. The protest movement was often discussed within the context of high youth unemployment, and the Greek and Spanish governments' implementing austerity measures and political reforms. Despite the justification of the Indignados and their actions that such a coverage provided, the German newspapers often noted that the protests were critical of the system but without a concrete alternative plan to articulate. A few reports discussed the protests in Spain along with the E. coli outbreak in Germany, caused by cucumbers allegedly imported from Spain, something that was denied by Spanish officials and generated tension among the two countries.

Discussion: Overthrowing the protest paradigm?

We have so far argued that the coverage of the Indignados challenged in a variety of ways the dominant 'protest paradigm' on the basis of which mainstream media tend to report social movements and demonstrations. An explanation of this mostly positive media coverage should be

approached within the context of the Euro crisis. A European problem with international dimensions, the crisis has complicated questions of national sovereignty in Europe. The austerity measures, unemployment, lack of regulation in the banking sector, and many of the other targets of the Indignados' demonstrations have generally been approached as problems caused by invisible international forces. Similarly, the framing of the movement as a reaction against the overall political system, as an impersonal and general force, arguably makes for a representation of the Indignados in public discourse as an expression of citizens' generalised discontent and frustration, rather than a acute threat to the existing establishment. This representation was further reified by the coverage of the protest movement as consciously and determinately detached from political parties, including those on the Left that have hitherto been at the forefront of social movements. At the same time, the press rarely placed the movement in direct dialogue with mainstream political processes and decision-making. In this context, the reporting of the Indignados movement acknowledged the presence of a new political subject in the arena of European politics, that of the 'ordinary citizens', the 'people'; but the way this voice was framed ultimately rendered it unthreatening to the political establishment. The reductionist way in which the movement was portrayed ultimately detracted from its potential as a constructive political interlocutor that the establishment would need to engage with.

Furthermore, the international character of the movement played a significant role in the way the Indignados was reported in the mainstream press. Emerging almost simultaneously in different European countries that faced similar economic and social problems, the movement was seen as a powerfulexpression of citizens' voices from across Europe, defying attempts to frame the protests as a purelydomestic matter or by falling-back onto traditional media templates, such as the protest paradigm. Furthermore, press coverage in Greece and Spain was also underlined by a sense of civic or national pride; pride for the way citizens were pioneers in establishing new political formations in the case of the Spanish press, and the way the Greek people responded to the Spanish challenges in the Greek press. The German press made frequent reference to the orderly and amicable nature of the Indignados, and discussed the plight of young people in Spain and Greece at length so that it would be hard for German audiences to be unaware of how disproportionally the crisis had affected young people. This sense of intra-national and international competition (between cities and countries), attention and sympathy contributed to the celebratory and emotional coverage of the protests by mainstream newspapers.

At the same time, the positive media reporting of the Indignados should not be overestimated. Despite the early enthusiasm, coverage of the protests and the movement faded away by the end of summer 2011. In the Greek case, this change was also illustrated by the declining visibility of voices of individual protesters that had dominated the coverage in its initial stages. Furthermore, clashes between the protesters and the police on the 28 and 29 of June, while new austerity measures were being voted in the Parliament, were seen as an all too familiar scenery and marked the end of the peaceful protests of Aganaktismenoi. In Spain, despite a resurgence of interest in the last week of July, when the Indignados occupied once more the Plaza de El Sol in Madrid, the coverage diminished gradually. This was not necessarily reflective of the movement itself. Although the protesters did gradually leave the squares they had occupied in May–June 2011, the Indignados remained active in many cities and towns in Spain. Even before the dismantling of the camps, the

Spanish Indignados in particular had taken strategic actions to strengthen the grassroots movement through neighborhood assemblies and alternative political platforms(Dhaliwal, 2012). These practices and projects, some of which remain strong in the present, have not attracted equal attention by the press. An inherent preference of news media to focus on newsworthy events, rather than processes, means that continuous alternative political engagement and civil resilience are bound to go unnoticed. If the Indignados in the squares made for a great spectacle, their follow-up actions have not, and are therefore hardly reported. In this context, the coverage of the Indignados can even be seen as disempowering the movement, in so far as it fails to illustrate citizen action as capable of producing alternative political solutions.

Despite the protest paradigm's breakdown in the reporting of the Indignados, as observed by our study, this is not to be seen as a complete defenestration of established conventions of reporting protests and civil unrest. Though the pro-establishment media bias observed in protest reporting by foregoing research was not ostensible here, as it was in the media coverage of previous protests, it was the inherent preference of news media for the spectacular that contributed to the framing of the Indignados in a way that celebrated the peaceful spectacle of the protests but failed to illustrate the relevance of the movement beyond the expression of indignation and the occupation of public spaces. An expression of "personalised politics" (Bennett, 2012), the Indignados is an illustration of the more complex face of modern protest movements, with a wider base and public support (Cottle, 2008). To this complexity, the mainstream media seem to respond with equally diverse ways, without, however, utterly abandoning established ways of reporting.

References

- Anduiza, E., Cristancho, C., & Sabucedo, J. M. (2014). Mobilization through online social networks: the political protest of the indignados in Spain. *Information, Communication & Society, 17*(6), 750–764. http://doi.org/10.1080/1369118X.2013.808360
- Arampatzi, A. (2016). The spatiality of counter-austerity politics in Athens, Greece: Emergent "urban solidarity spaces." *Urban Studies*, 42098016629311. http://doi.org/10.1177/0042098016629311
- Bennett, W. L. (2012). The Personalization of Politics Political Identity, Social Media, and Changing Patterns of Participation. *The ANNALS of the American Academy of Political and Social Science*, 644(1), 20–39. http://doi.org/10.1177/0002716212451428
- Cammaerts, B. (2013). The Mediation of Insurrectionary Symbolic Damage The 2010 U.K. Student Protests. *The International Journal of Press/Politics*, *18*(4), 525–548. http://doi.org/10.1177/1940161213496283
- Casero-Ripollés, A., & Feenstra, R. A. (2012). The 15-M Movement and the New Media: A Case Study of How New Themes Were Introduced into Spanish Political Discourse. *Media International Australia*, 144(1), 68–76. http://doi.org/10.1177/1329878X1214400111
- Chan, J. M., & Lee, C. C. (1984). Journalistic paradigm and civil protests: A case study in Hong Kong.

 In *The News Media in National and International Conflict* (pp. 183–202). Boulder, CO:

 Westview Press.

- Christensen, C. (2011). Twitter Revolutions? Addressing Social Media and Dissent. *The Communication Review*, *14*(3), 155–157. http://doi.org/10.1080/10714421.2011.597235
- Cottle, S. (2008). Reporting demonstrations: The changing media politics of dissent. *Media, Culture & Society*, *30*(6), 853–872. http://doi.org/10.1177/0163443708096097
- Dardis, F. E. (2006). Marginalization Devices in U.S. Press Coverage of Iraq War Protest: A Content Analysis. *Mass Communication and Society*, 9(2), 117–135. http://doi.org/10.1207/s15327825mcs0902_1
- Dhaliwal, P. (2012). Public squares and resistance: The politics of space in the Indignados movement. *Interface: A Journal for and About Social Movements*, 4(1), 251–273.
- Doudaki, V. (2015). Legitimation Mechanisms in the Bailout Discourse. *Javnost The Public, 22*(1), 1–17. http://doi.org/10.1080/13183222.2015.1017284
- El País, E. E. (2011, May 15). La manifestación de "indignados" reúne a varios miles de personas en toda España. Retrieved March 19, 2016, from http://elpais.com/elpais/2011/05/15/actualidad/1305447428 850215.html
- Entman, R. M. (1993). Framing: Toward Clarification of a Fractured Paradigm. *Journal of Communication*, 43(4), 51–58. http://doi.org/10.1111/j.1460-2466.1993.tb01304.x
- Eurostat. (2014). *Unemployment statistics*. Retrieved from http://epp.eurostat.ec.europa.eu/cache/ITY_PUBLIC/3-30092014-BP/EN/3-30092014-BP-EN.PDF
- Gamson, W. (2005). Movement impact on cultural change. In *Culture, Power, and History* (pp. 103–125). Boston: Brill publishers.
- Gamson, W. A. (1989). News as Framing: Comments on Graber. *American Behavioral Scientist*, *33*(2), 157–161. http://doi.org/10.1177/0002764289033002006
- Gamson, W. A., & Wolfsfeld, G. (1993). Movements and Media as Interacting Systems. *The Annals of the American Academy of Political and Social Science*, *528*, 114–125.

- Gerbaudo, P. (2012). Tweets and the Streets: Social Media and Contemporary Activism. London: Pluto Press.
- Gitlin, T. (1980). The Whole World is Watching: Mass Media in the Making & Unmaking of the New Left. University of California Press.
- Harris, F., & Gillion, D. (2010). Expanding the possibilities—Reconceptualizing political participation as a toolbox. In *Oxford Handbook of American Elections and Behavior* (pp. 144–161). New York: Oxford University Press.
- Hessel, S. (2011). *Time for Outrage: Indignez-vous!* (First Edition edition). New York: Twelve.
- Hyman, R. (2015). Austeritarianism in Europe: what options for resistance? In D. Natali & B. Vanhercke (Eds.), *Social Policy in the European Union: State of Play 2015* (pp. 97–126). Brussels: ETUI aisbl, Brussels.
- Koopmans, R., & Erbe, J. (2004). Towards a European public sphere? *Innovation: The European Journal of Social Science Research*, *17*(2), 97–118. http://doi.org/10.1080/1351161042000238643
- Mazzoni, M., & Barbieri, G. (2014). Grasshoppers against Ants or Malfunctions of Capitalism? The Representation of the European Economic Crisis in the Main Italian Newspapers.

 *Perspectives on European Politics and Society, 15(2), 238–253.

 http://doi.org/10.1080/15705854.2014.885770
- McCurdy, P. (2012). Social Movements, Protest and Mainstream Media. *Sociology Compass*, 6(3), 244–255. http://doi.org/10.1111/j.1751-9020.2011.00448.x
- McLeod, D., & Detenber, B. (1999). Framing effects of television news coverage of social protest.

 **Journal of Communication, 49(3), 3–23. http://doi.org/10.1111/j.1460-2466.1999.tb02802.x*

- McLeod, D. H., & Hertog, J. K. (1999). Social change and the mass media's role in the regulation of protest groups. In *Mass Media, Social Control and Social Change: A Macrosocial Perspective* (pp. 305–330). Ames, IO: Iowa State University Press.
- Micó, J.-L., & Casero-Ripollés, A. (2014). Political activism online: organization and media relations in the case of 15M in Spain. *Information, Communication & Society, 17*(7), 858–871. http://doi.org/10.1080/1369118X.2013.830634
- Nelson, T. E., & Oxley, Z. M. (1999). Issue Framing Effects on Belief Importance and Opinion. *The Journal of Politics*, *61*(4), 1040–1067. http://doi.org/10.2307/2647553
- Oikonomakis, L., & Roos, J. E. (2013). "Que No Nos Representan" The Crisis of Representation and the Resonance of the Real Democracy Movement from the Indignados to Occupy. Retrieved from https://roarmag.org/.../Resonance-Real-Democracy-Movement-Indignad...
- Picard, R. G. (ed. . (2015). *The Euro Crisis in the media: Journalistic Coverage of Economic Crisis and European Institutions*. London; New York: I.B.Tauris.
- Postill, J. (2013, July 14). Spain's indignados and the mediated aesthetics of nonviolence. Retrieved from http://johnpostill.com/2013/07/14/spains-indignados-and-the-mediated-aesthetics-of-nonviolence/
- Prentoulis, M., & Thomassen, L. (2013). Political theory in the square: Protest, representation and subjectification. *Contemporary Political Theory*, *12*(3), 166–184. http://doi.org/10.1057/cpt.2012.26
- Taibo, C. (2013). The Spanish indignados: A movement with two souls. *European Urban and Regional Studies*, *20*(1), 155–158. http://doi.org/10.1177/0969776412459846
- Tsaliki, L. (2012). *The Greek "Indignados": the Aganaktismeni as a case study of the "new repertoire of collective action".* Paper presented at the Transmediale Media Art Festival, Berlin.

Weaver, D. A., & Scacco, J. M. (2012). Revisiting the Protest Paradigm: The Tea Party as Filtered through Prime-Time Cable News. *The International Journal of Press/Politics*, 1940161212462872. http://doi.org/10.1177/1940161212462872

World Bank. (2014). *Data: Internet users (per 100 people)*. Retrieved from http://data.worldbank.org/indicator/IT.NET.USER.P2

Ξεχείλισε αγανάκτηση το Σύνταγμα. (2011, May 29). [newspaper]. Retrieved March 17, 2016, from http://www.enet.gr/?i=news.el.article&id=279683

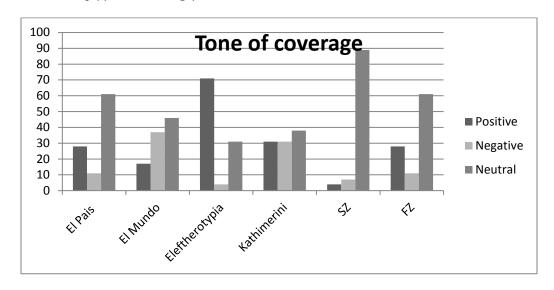


Figure 1.

TABLE 1 - Focus on the spectacle of the protests

Spain	<i>El Pais</i> (n = 55)	48 (89%)
	<i>El Mundo</i> (n = 50)	31 (62%)
Greece	Eleftherotypia (n = 77)	51 (66%)
	Kathimerini (n = 30)	20 (66%)
Germany	SüddeutscheZeitung (n = 27)	19 (70%)
	Frankfurter AllgemeineZeitung (n = 39)	30 (77%)

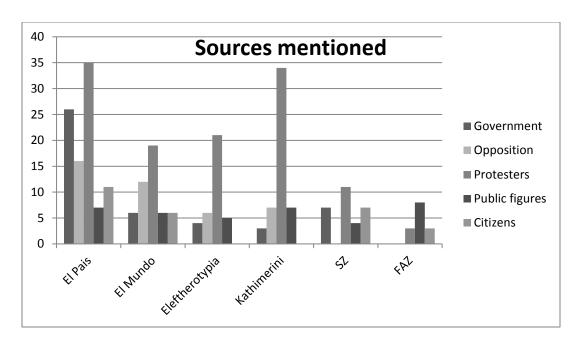


Figure 2

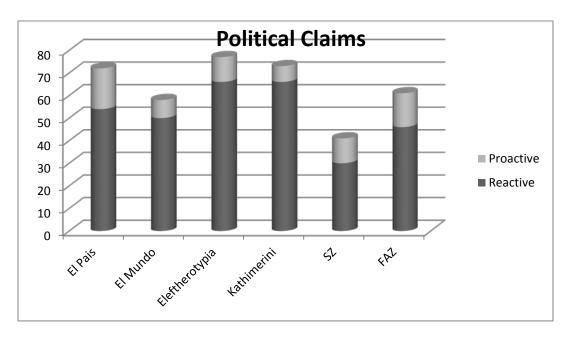


Figure 3