

Additional File 3. Consolidated criteria for reporting qualitative studies (COREQ): 32-item checklist

No. Item	Guide questions/description	Reported on Page #
Domain 1: Research team and reflexivity		
<i>Personal Characteristics</i>		
1. Interviewer/facilitator	Which author/s conducted the interview or focus group?	Page 5
2. Credentials	What were the researcher's credentials? E.g. PhD, MD	Page 5
3. Occupation	What was their occupation at the time of the study?	Page 5
4. Gender	Was the researcher male or female?	Page 5
5. Experience and training	What experience or training did the researcher have?	Page 5
<i>Relationship with participants</i>		
6. Relationship established	Was a relationship established prior to study commencement?	Page 5
7. Participant knowledge of the interviewer	What did the participants know about the researcher? e.g. personal goals, reasons for doing the research	Page 5
8. Interviewer characteristics	What characteristics were reported about the interviewer/facilitator? e.g. Bias, assumptions, reasons and interests in the research topic	Page 5
Domain 2: Study design		
<i>Theoretical framework</i>		
9. Methodological orientation and Theory	What methodological orientation was stated to underpin the study? e.g. grounded theory, discourse analysis, ethnography, phenomenology, content analysis	Page 3
<i>Participant selection</i>		
10. Sampling	How were participants selected? e.g. purposive, convenience, consecutive, snowball	Page 4

11. Method of approach	How were participants approached? e.g. face-to-face, telephone, mail, email	Page 4
12. Sample size	How many participants were in the study?	Page 6
13. Non-participation	How many people refused to participate or dropped out? Reasons?	Page 4
<i>Setting</i>		
14. Setting of data collection	Where was the data collected? e.g. home, clinic, workplace	Page 5
15. Presence of non-participants	Was anyone else present besides the participants and researchers?	Page 5
16. Description of sample	What are the important characteristics of the sample? e.g. demographic data, date	Page 4
<i>Data collection</i>		
17. Interview guide	Were questions, prompts, guides provided by the authors? Was it pilot tested?	Not provided- We could provide this upon request.
18. Repeat interviews	Were repeat interviews carried out? If yes, how many?	No
19. Audio/visual recording	Did the research use audio or visual recording to collect the data?	Page 5
20. Field notes	Were field notes made during and/or after the interview or focus group?	Page 5
21. Duration	What was the duration of the inter views or focus group?	Page 5
22. Data saturation	Was data saturation discussed?	Page 6
23. Transcripts returned	Were transcripts returned to participants for comment and/or correction?	We did not return transcripts to participants for comment or correction because they were anonymized at the time of transcription.
Domain 3: analysis and findings		
<i>Data analysis</i>		
24. Number of data coders	How many data coders coded the data?	Page 5
25. Description of the coding tree	Did authors provide a description of the coding tree?	Not provided- We could provide this upon request.
26. Derivation of themes	Were themes identified in advance or derived from the data?	Page 5

27. Software	What software, if applicable, was used to manage the data?	Page 5
28. Participant checking	Did participants provide feedback on the findings?	Not applicable as participants did not provide feedback on the data/findings.
<i>Reporting</i>		
29. Quotations presented	Were participant quotations presented to illustrate the themes/findings? Was each quotation identified? e.g. participant number	Page 9-19 Participant quotations are provided in the results to illustrate themes/findings with each quotation identified by anonymized participant number.
30. Data and findings consistent	Was there consistency between the data presented and the findings?	Page 6-14 Quotations are presented alongside interpretations for transparency between data and findings.
31. Clarity of major themes	Were major themes clearly presented in the findings?	Page 6-14
32. Clarity of minor themes	Is there a description of diverse cases or discussion of minor themes?	Page 6-14 Any discrepancies identified across the major themes have been discussed under the major theme headings.