

Diffusion and Future Influence of Tourism Research: Addressing the How and When Questions of Tourism Knowledge Structures

Journal of Travel Research

1–16

© The Author(s) 2023



Article reuse guidelines:

sagepub.com/journals-permissions

DOI: 10.1177/00472875231164986

journals.sagepub.com/home/jtr

Yiannis Kouropalatis¹ , Sebastian Zenker² ,
Robert E. Morgan^{1,2}, and Adam Lindgreen^{2,3}

Abstract

This article addresses how core tourism research has influenced other cognate research disciplines through the diffusion of its knowledge structure and when, in the future, this diffused knowledge structure might evolve in terms of research expansion and contraction. Study 1 analyses 4,753 tourism research articles, revealing seven core clusters that represent the tourism discipline. The study then determines how this core influences other cognate research disciplines by identifying 14 clusters from 38,657 articles representing the diffused knowledge structure of tourism research. Diffusion is assessed within and among core and diffused knowledge structures. Study 2 forecasts when and to what extent citation patterns—in the form of research expansion and contraction—are likely to change.

Keywords

bibliometric, core-knowledge structures, diffused-knowledge, future research-influence

Introduction

What was once regarded as a fragmented, eclectic field of study (Benckendorff & Zehrer, 2013) has developed into a maturing body of core knowledge, with potential for significant influence on other cognate research disciplines and allied research areas (Koseoglu et al., 2016). Through this maturation of tourism research, a vast corpus of research themes also has arisen, making it somewhat opaque to identify the discipline's core knowledge structure or trace how it might diffuse to other research disciplines (Pahlevan-Sharif et al., 2019). Most efforts to do so rely on systematic literature reviews (Le et al., 2019; Nunkoo et al., 2019), content analyses (W. J. Chang & Katrichis, 2016; de la Hoz-Correa et al., 2018), or bibliometric studies (Comerio & Strozzi, 2019; Koseoglu et al., 2016). The knowledge structures that extant studies have identified tend to be broad in the scope of topic areas derived and partial in terms of sample (e.g., Xiao and Smith (2006) or focused topic areas but generated from judgmental assessment by raters (e.g., Tribe & Xiao, 2011). We interpret and discuss the knowledge structures derived by others later in this article. Nonetheless, these relatively

coarse-grained explorations tend to be limited in their rigor, scope, and explanatory power. For example, systematic literature reviews provide meaningful insights but limited analytical depth or objectivity (Pahlevan-Sharif et al., 2019), because they summarize a specific area (e.g., psychology topics in tourism; Barrios et al., 2008) rather than the overall knowledge structure of the tourism research discipline. The few available bibliometric studies similarly are limited in scope as they tend to focus on a certain aspect of the tourism literature, such as the economic impact of tourism (Comerio & Strozzi, 2019), emerging countries in tourism research (Köseoglu et al., 2015), sustainable tourism (Ruhanen et al., 2015), or to

¹Cardiff Business School, Cardiff University, Cardiff, UK

²Copenhagen Business School, Frederiksberg, Denmark

³Gordon Institute of Business Science, University of Pretoria, Johannesburg, South Africa

Corresponding author:

Yiannis Kouropalatis, Cardiff Business School, Cardiff University, Aberconway Building, Colum Drive, Cardiff CF10 3EU, UK.

Email: kouropalatisy@cardiff.ac.uk

assess evaluation of journal quality (C. L. Chang & McAleer, 2012; Hall, 2011). While these studies are influential, they are partial given the search parameters that limit the sample of studies that are investigated. Also other bibliometric approaches have exhibited limited scope, depth, rigor, and explanatory power in uncovering the field's core knowledge structure (Comerio & Strozzi, 2019; Koseoglu et al., 2016; Pahlevan-Sharif et al., 2019). Typical examples describe research by means of determining journal importance, geographical spread of authors, co-citations, and single articles responsible for citations (e.g., Benckendorff & Zehrer, 2013; Cunill et al., 2019; Hall, 2011). On the other end of the review spectrum lie the systematic literature reviews that summarize one specific sub-domain of tourism (e.g., psychology topics in tourism; Barrios et al., 2008), rather than considering the knowledge structure of generic tourism research.

To address these knowledge, scope, and methodological rigor limitations, this article maps the intellectual pillars of tourism research according to direct citations, and thereby to identify diffused, and future knowledge structures of tourism research. Specifically, the following questions are addressed:

- (i) *How* has tourism research influenced other cognate research disciplines through its diffused knowledge structure?
- (ii) *When*, in the future, might the diffused knowledge structure of tourism research evolve, in terms of research expansion and contraction?

In answering these questions, this article contributes to tourism literature in four key ways. First, employing bibliometric and scientometric techniques, seven core research themes are identified, representing the core knowledge structure of tourism research. Second, it is demonstrated how core knowledge, as represented in prior tourism research, has diffused into 14 diffuse research themes that in turn have influenced wider research disciplines across the social sciences. Third, this article maps the diffusion timeline of the knowledge structure, identifying relative influence oscillations of the 14 diffused research themes from 1983 to date. Fourth, the present article forecasts the influence of these 14 diffused research themes on the social sciences across different time horizons to predict what lies ahead for the evolution of tourism research. This framework also supports explorations of how thematic research themes evolve (lifecycle evolution) and are likely to develop in the future (polynomial forecasting).

Bibliometric Analysis

In methodological terms, bibliometric studies refer to a repertoire of approaches, from simple counting (e.g.,

percentage of articles that do not use triangulation for their methodological approach; Koc & Boz, 2014) to sophisticated global citation scores (Comerio & Strozzi, 2019) or network analyses (Benckendorff & Zehrer, 2013). There are two fundamental approaches to bibliometric studies that correspond to distinct research questions: evaluative and relational. Evaluative techniques assess the impact of published sources from one referent or group to another (Benckendorff & Zehrer, 2013). Such insights are useful but very specific in focus. In contrast, relational techniques test relationships among research disciplines, often using some combination of the following methods: co-citation analysis, co-word analysis, co-authorship analysis, or bibliographic coupling (Koseoglu et al., 2016).

Bibliometric studies using relational techniques accordingly can explore the relatedness and knowledge structure of a research discipline based on past developments and rely on measures of research links to identify themes, patterns, and interdependencies within a literature stream (Samiee et al., 2015). With data generated from research publication databases, researchers can identify the underlying pillars of the discipline (Zupic & Čater, 2015), then use these indicators to understand the knowledge structure of a research discipline (Barrios et al., 2008). In a sense, the indicators represent the genetic code that determines how individual elements (e.g., journal articles) relate to one another.

The value of bibliometric studies for tourism research has been heralded by Benckendorff and Zehrer (2013, p. 125), who contend that a “bibliometric approach also provides newcomers who may struggle to make sense of the tourism field with insights into important authors and works.” Most bibliometric studies focus on a certain aspect, such as the economic impact of tourism (Comerio & Strozzi, 2019), emerging countries in tourism research (Köseoglu et al., 2015), sustainable tourism (Ruhanen et al., 2015), or evaluations of journal quality (C. L. Chang & McAleer, 2012). These studies are influential but also partial, purposefully constrained by the search parameters that define the scope. Other bibliometric studies similarly offer limited scope, depth, rigor, or explanatory power in relation to the discipline's core knowledge structure (Comerio & Strozzi, 2019; Pahlevan-Sharif et al., 2019), because they rely on specific factors, such as journal importance, geographical spread of authors, co-citations, or single articles responsible for citations (Benckendorff & Zehrer, 2013).

By applying relational bibliometric techniques, this study seeks to widen both scope and depth and undertake a broad census of the tourism research discipline. A two-study framework is employed, in which specific research questions are addressed. Study 1 identifies the dimensions underlying the core knowledge structure of tourism research and subsequently examines *how* tourism research

has influenced other cognate research disciplines through its diffused knowledge structure. Then Study 2 considers *when*, in the future, the diffused knowledge structure might evolve in terms of research expansion and contraction.

Study 1

Purpose

For the first research question, this study first needs to identify how core tourism research has coalesced into a dominant knowledge structure. To that end, the present study defines the primary data source, scope, and boundaries of core knowledge in tourism research. This stage uncovers the core knowledge structure using direct citations as a primary measure of relatedness across different research themes. It then proceeds to explore *how* tourism research has influenced other cognate research disciplines, accomplished by shifting from the core knowledge structure within tourism research literature to consider both the intra-knowledge structure of published tourism research and extra-knowledge structures. Tourism research remains the focus, but the effect is amplified by examining the wider context of its contribution to social science research. Thus, the boundaries and scope of generated data are circumscribed before offering analysis of the knowledge structure, using diffused clusters.

Data and Methods

In disciplinary research, appropriate samples are imperative, and sampling from leading journals offers a relevant means to discriminate among research outputs, because such journals provide a coherent stock of knowledge (Jappe, 2020). However, citation impact and journal prestige do not always correlate which determined that two further criteria were adopted to determine sampling (Jappe, 2020). First, all tourism-based journals included in the Social Science Citation Index (SSCI 2019 Edition) were identified to establish the corresponding population. Second, for sample prestige, the present study used three different popular journal rankings for the field of tourism and hospitality, namely the Academic Journal Guide 2021 (AJG), the ABDC Journal Quality List 2019, as well as Scimago Journal & Country Rank (SJR).

Six journals were identified as joint leading journals from ABDC and SJR. Two journals (namely, the *International Journal of Hospitality Management* and the *Journal of Sustainable Tourism*), were not taken into the further analysis as not all ranking algorithms agreed on their status (e.g., AJG: 3), and because they represent more specialized topic-journals (which could have skewed the analysis to overestimate certain topics). Finally, the *Journal of Service Research* was excluded, as it also

contains a large proportion of non-tourism or hospitality articles. Thus, only three tourism research journals satisfy the criteria as being generally accepted top journals with a generic view on tourism research and these are, in alphabetical order: *Annals of Tourism Research*, *Journal of Travel Research*, and *Tourism Management*.

The primary data generation and extraction source for the present study is the Web of Science SCI-Expanded Index, a multidisciplinary database that offers some advantages over alternative databases (Waltman, 2016). Scopus was also considered and evaluated as an alternative data generation source (Martín-Martín et al., 2018), but a number reported concerns regarding its citation accuracy, incorrect references, and records duplication (Sánchez et al., 2017; Valderrama-Zurián et al., 2015) led to the decision that Web of Science was more suitable for the purposes of the present study (Zhu & Liu, 2020). Through this data generation effort, a population of 4,753 published, peer-reviewed articles was obtained (spanning up to the end of 2018), comprising the core tourism research (Figure 1). Hierarchical clustering was employed leading to the identification of core research themes, using the quality function recommended by Newman and Girvan (2004). Four to 10 clusters were subsequently analyzed to find the optimal number of clusters, based on coherence and convergence of content. Employing VOS viewer, the number of core research themes was identified using the following cluster analysis algorithm from van Eck and Waltman (2017):

$$Q(x_1, \dots, x_n) = \sum_{i=1}^n \sum_{j=1}^n \delta(x_i, x_j) \left(a_{ij} - \frac{\gamma}{2n} \right),$$

where

- n : number of publications,
- a_{ij} : relatedness of publications,
- γ : resolution parameter, and
- x_i : cluster to which publication i is assigned.

If $(x_i = x_j)$, then $\delta(x_i, x_j) = 1$, otherwise 0,

$$a_{ij} = \frac{c_{ij}}{\sum_{k=1}^n c_{ik}} \text{ where } c_{ij} = 1 \text{ if pub } i/j \text{ cites pub } j/i$$

In order to address the main goal of Study 1, a broader data scope was needed encompassing both the core tourism research and potentially diffused knowledge influences, operationalized as all peer-reviewed, published articles (as of the end of 2019) that directly cited at least one published article within the core tourism research corpus (from the top three tourism journals). We allow for a 1-year differential between Study 1 and 2. Study 1 spans articles published to the end of 2018; Study 2 includes articles published up to 1 year later (2019). This gap increases the chances that we can capture recent citations. The greater scope then encompasses core tourism articles, as well as wider literature citing them, so that the diffused

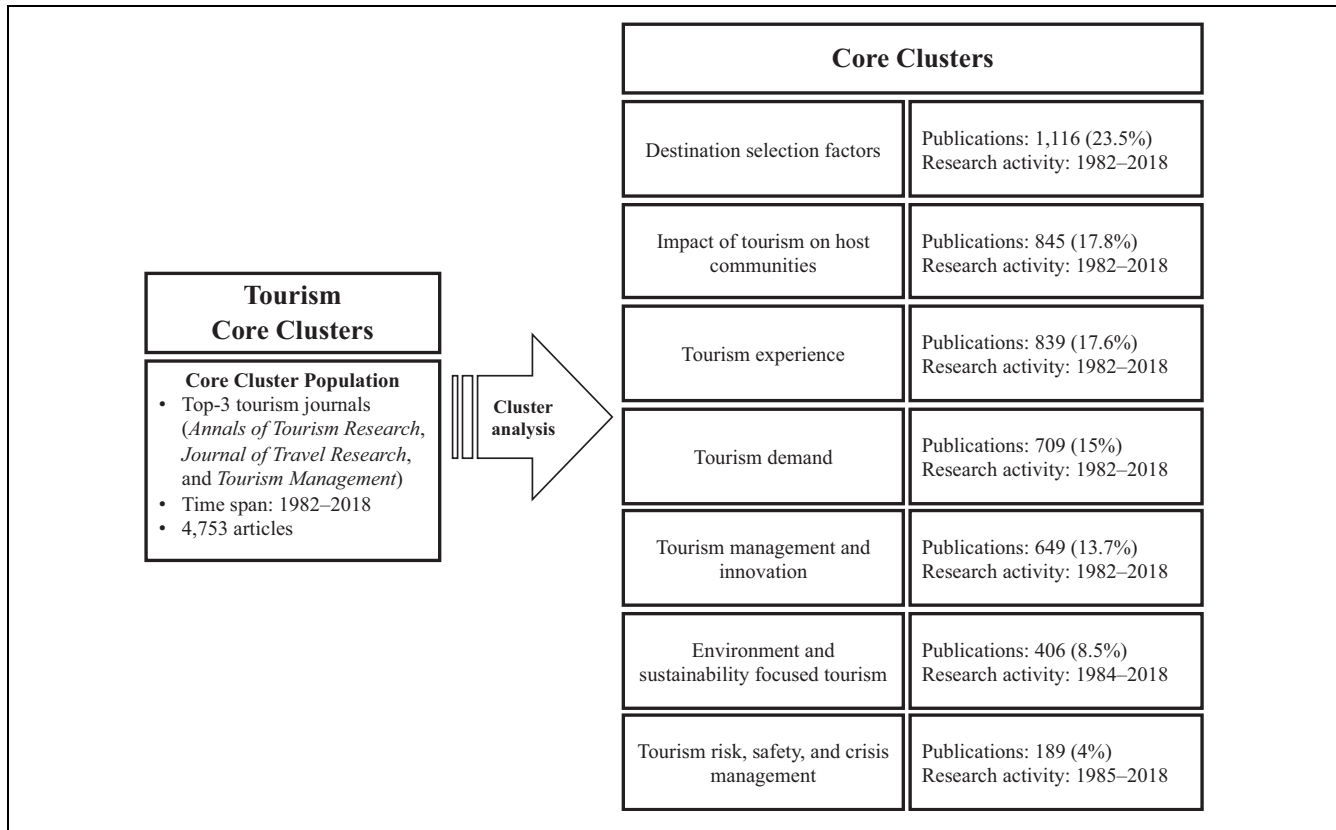


Figure 1. Overview of the study identification process (core literature).

knowledge structure of tourism research can be identified. By applying the same hierarchical clustering technique (Newman & Girvan, 2004; van Eck & Waltman, 2017) to the expanded set of 38,657 articles, this time six to 16 clusters were subsequently analyzed to find the optimal number of clusters, based on coherence and convergence of content, resulting the best solution with 14 diffused clusters in this case.

To interpret the 14 diffused clusters, a two-step procedure was used. First, all authors independently described the diffused clusters, then jointly agreed on meaningful label descriptors. Second, three independent tourism research specialists were engaged, identified as experts, to reevaluate the label descriptors, to gage their agreement and make modifications if necessary. They indicated agreement (“To what extent does the descriptor reflect the diffused cluster theme?”) on a scale from 1 (“not at all”) to 7 (“fully fits”). In 11 cases, the independent tourism research specialists agreed with our original description (coder agreement > 5.5). In two cases, small adjustments were needed (i.e., Diffused Cluster 4: meta-level and Diffused Cluster 14: methods [especially tracking tourist movement]; coder agreement = 5.0 and 4.6, respectively). In one cluster (Diffused Cluster 2: tourist satisfaction and recommendations; coder agreement = 3.6), we needed a

fuller revision. In all cases, the labeling suggestions of the three independent specialists were adopted and followed.

The analysis evaluates the evolution timeline of diffused clusters and performance thresholds. In support of the present article’s primary goal of determining how tourism research has influenced other cognate research disciplines, through its diffused knowledge structure, it was necessary to establish the research influence of each core cluster on each diffused cluster. Greater diffusion indicates that the diffused cluster contains a significant core cluster component. In contrast, clusters with low levels of diffusion indicate minor or no direct contributions by a core cluster.

Results and Discussion

The analysis identifies seven core clusters of tourism research that differ in magnitude, such that each cluster represents a varying percentage of the total sample. Table 1 presents the core clusters, their characteristics, and some exemplar articles that represent widely cited illustrations of each. The core clusters identified derive from patterns of citations and relational ties, reflecting the scientific behavior and arguments of scholars, not *ex post* boundaries that reflect traditional conventions regarding topic areas.

Table 1. Research Themes (Core Clusters) of Tourism Literature.

Research themes (core clusters)	Articles # (%)	Representative articles
Core Cluster 1: Destination selection factors	1,116 (23.5)	Yoon and Uysal (2005), Baloglu and McCleary (1999), Baker and Crompton (2000)
Core Cluster 2: Impact of tourism on host communities	845 (17.8)	Jamal and Getz (1995), Ap (1992), Andereck et al. (2005)
Core Cluster 3: Tourism experience	839 (17.6)	Wang (1999), Cohen (1988), Quan and Wang (2004)
Core Cluster 4: Tourism demand	709 (15.0)	Tsaur et al. (2002), Lim (1997), C. O. Oh (2005)
Core Cluster 5: Tourism management and innovation	649 (13.7)	Enright and Newton (2004), Novelli et al. (2006), Buhalis (1998)
Core Cluster 6: Environment and sustainability focused tourism	406 (8.5)	Han et al. (2010), H. Oh (2001), Getz and Brown (2006)
Core Cluster 7: Tourism risk, safety, and crisis management	189 (4.0)	Connell (2006), Faulkner (2001), Lepp and Gibson (2003)

Tourism research is often described as highly fragmented and interdisciplinary (Benckendorff & Zehrer, 2013). Some scholars even question if tourism research is a discipline at all (Tribe, 2010) and propose that instead it constitutes a combination of different disciplinary views, applied to examine a specific industry. Extending this logic, scholars in tourism research might draw exclusively from like-minded in-groups of scholars with common interests (Okumus et al., 2018). However, previous studies tried as well identifying the knowledge structure of tourism. For instance, Tribe (1997), building on the work of Jafari (1991), argues that we approach the categorization of knowledge in the field rather with a disciplinary focus (thus dividing between marketing of tourism—coming from the marketing field or tourism motivation, rooted in psychology). Xiao and Smith (2006), on the other hand, identified 27 major subject areas within *Annals of Tourism Research* alone (with two meta-categories, namely a “methodology and theory,” and a “development and impacts” cluster).

Later, Tribe and Xiao (2011) were qualitatively analyzing topics published in this journal, highlighting the following categories: (1) reflections on tourism research and knowledge production; (2) development, impact, and community studies; (3) authenticity and tourist experience; (4) typologies of tourists; (5) destinations and attractions; (6) motivation, behavior and decision-making; (7) culture, heritage and culture change; (8) representation, identity, and image; and (9) other subjects.

The core knowledge structure identified in this study, clearly demarcates research publication themes that exhibit homogeneity within clusters and heterogeneity across them. Tourism thus emerges as an interdisciplinary research approach that incorporates different views (Benckendorff & Zehrer, 2013) into specific, core clusters that constitute its knowledge structure.

This research (Table 1) also illustrates clear demand-side and supply-side distinctions. In the former set, Core Cluster 1, Core Cluster 3, and Core Cluster 4 are

explicitly tourist focused, together representing 56.1% of all tourism articles. This high percentage echoes the affinity between tourism and marketing, both of which are fundamentally customer focused (i.e., outside-in perspective) and complemented by supply-side considerations of marketing organizations and processes (i.e., inside-out perspective) (Rust, 2020). On that supply side, other stakeholder constituencies, actors, and regulators appear in a more fragmented cohort of tourism literature. For example, in Core Cluster 2, 17.8% of articles examine consequences of demand- and supply-side factors, in the form of tourism externalities. Then Core Cluster 5 pertains to supply-side research into how the frontier of both new and more meaningful experiences gets generated for tourists.

Sustainable tourism (economic, ecological, and social aspects) straddles two nodes of research, with the environment focus on the one side (Core Cluster 6) and the social aspect on the other (Core Cluster 2). In combination, the two clusters reflect more than one-quarter (26.3%) of the core tourism research discipline, indicating the profound impact of sustainable tourism on this research discipline. Despite a common perspective on this theme as a consolidated, coherent, single stream, the underlying citation patterns reveal two distinctive foci. Boström (2012, p. 3) asserts that “when policy makers endorse sustainable development, the social dimension garners less attention,” but data in the present study reveal that the social dimension is a strong research focus. The core knowledge structure also shows that the two core clusters are fundamentally siloed; articles examine either ecological (Core Cluster 6) or social sustainability (Core Cluster 2), suggesting that a more holistic sustainability approach might provide a relevant bridge for future tourism research. The smallest core cluster (Core Cluster 7) represents a nice topic (Ritchie & Jiang, 2019), with many research gaps and great growth potential. As the COVID-19 pandemic has revealed, it also has potentially

Table 2. Research Themes (Diffused Clusters) of Tourism Literature.

Research Themes (Diffused Cluster)	Articles # (%)	Representative Articles
Diffused Cluster 1: Resident attitudes toward tourism	9,283 (21.4)	Ap (1992), Andereck et al. (2005), Gursoy et al. (2002)
Diffused Cluster 2: Tourist satisfaction and recommendations	8,063 (18.6)	Yoon and Uysal (2005), Buhalis and Law (2008), Baker and Crompton (2000)
Diffused Cluster 3: Touristic experience and authenticity	5,544 (12.8)	Wang (1999), Cohen (1988), Quan and Wang (2004)
Diffused Cluster 4: Meta-level	5,349 (12.3)	Hjalager (2010), Hwang and Chang (2003), Gomezelj (2016)
Diffused Cluster 5: Economic development and forecasting	4,207 (9.7)	Song and Li (2008), Crouch and Ritchie (1999), Enright and Newton (2004)
Diffused Cluster 6: Destination image	3,179 (7.3)	Baloglu and McCleary (1999), Chi and Qu (2008), Beerli and Martin (2004)
Diffused Cluster 7: Importance-performance analysis	1,871 (4.3)	Tsaur et al. (2002), H. Oh (2001), Miller (2001)
Diffused Cluster 8: Climate, crisis, and sustainability	1,545 (3.6)	Gössling et al. (2012), Faulkner (2001), Ritchie (2004)
Diffused Cluster 9: Senior tourism/travel with disabilities	1,097 (2.5)	Kozak (2002), Gnoth (1997), Connell (2006)
Diffused Cluster 10: Sex, gambling, and crime	1,042 (2.4)	Lepp and Gibson (2008), Yang et al. (2019), Fuchs and Reichel (2011)
Diffused Cluster 11: Stakeholder management and collaboration	768 (1.8)	Buhalis (2000), Jamal and Getz (1995), Novelli et al. (2006)
Diffused Cluster 12: Green hotels	590 (1.4)	Han et al. (2010), Lam and Hsu (2006), Han and Kim (2010)
Diffused Cluster 13: Cruise tourism	436 (1.0)	Hunter (1997), Decrop (1999), Hung and Petrick (2011)
Diffused Cluster 14: Methods (especially tracking tourist movements)	436 (1.0)	Lew and McKercher (2006), Li et al. (2018), Shoval and Isaacson (2007)

devastating impacts, with vast implications within and outside tourism literature.

In turn, core clusters of tourism research influence other research disciplines thereby assimilating and diffusing ideas across permeable barriers of academic silos. This stage focuses on how tourism research has diffused to other research disciplines and how this broader knowledge is structured. Figure 2 and Table 2 depict the 14 diffused clusters of this stage. Analyses of each resulted in some general patterns: The majority of diffused clusters center on a specific topic, method, school of thought, or line of argumentation.

By far the most diffused cluster is resident attitudes toward tourism (Diffused Cluster 1), representing 21.4% of total article volume. Here the representing papers are commonly used in other fields (e.g., from other disciplines) to support their own argumentation. For example, insights from Andereck et al. (2005), Ap (1992), and Gursoy et al. (2002) about residents' perceptions of the impact of tourism appear in related research examining event studies (Fredline & Faulkner, 2001) and public governance (Müller, 2012). Also the impact of tourism, including for residents, is a prominent point of discussion beyond tourism research (Eshuis et al., 2013; Köbis et al., 2021; Zenker & Petersen, 2014).

More moderately diffused clusters include economic development and forecasting (Diffused Cluster 5), which represents 9.7% of total article volume and pertains to questions of competitiveness (Crouch & Ritchie, 1999; Enright & Newton, 2004) and forecasts of economic impacts (Song & Li, 2008). Evidently, the economic development of the tourism sector provides a starting point for other research disciplines to focus their investigations, within the tourism industry (Dekimpe et al., 2016). Destination image (Diffused Cluster 6) represents 7.3% of total article volume; it is exemplified by entries such as Baloglu and McCleary (1999), Beerli and Martin (2004), and Chi and Qu (2008). Branding destinations have transcended tourism to inform research into how to brand places in general (Eshuis et al., 2013; Kavaratzis & Kalandides, 2015; Zenker et al., 2014), including in applications of branding research from marketing (Swaminathan et al., 2020).

Finally, two niche diffused clusters are notable. Tourism-related stakeholder management and collaboration (Diffused Cluster 11; 1.8% of total article volume) includes articles by Buhalis (2000), Jamal and Getz (1995), and Novelli et al. (2006). In other research disciplines, these references inform discussions of place branding (Alexander & Hamilton, 2016; Braun et al., 2013),

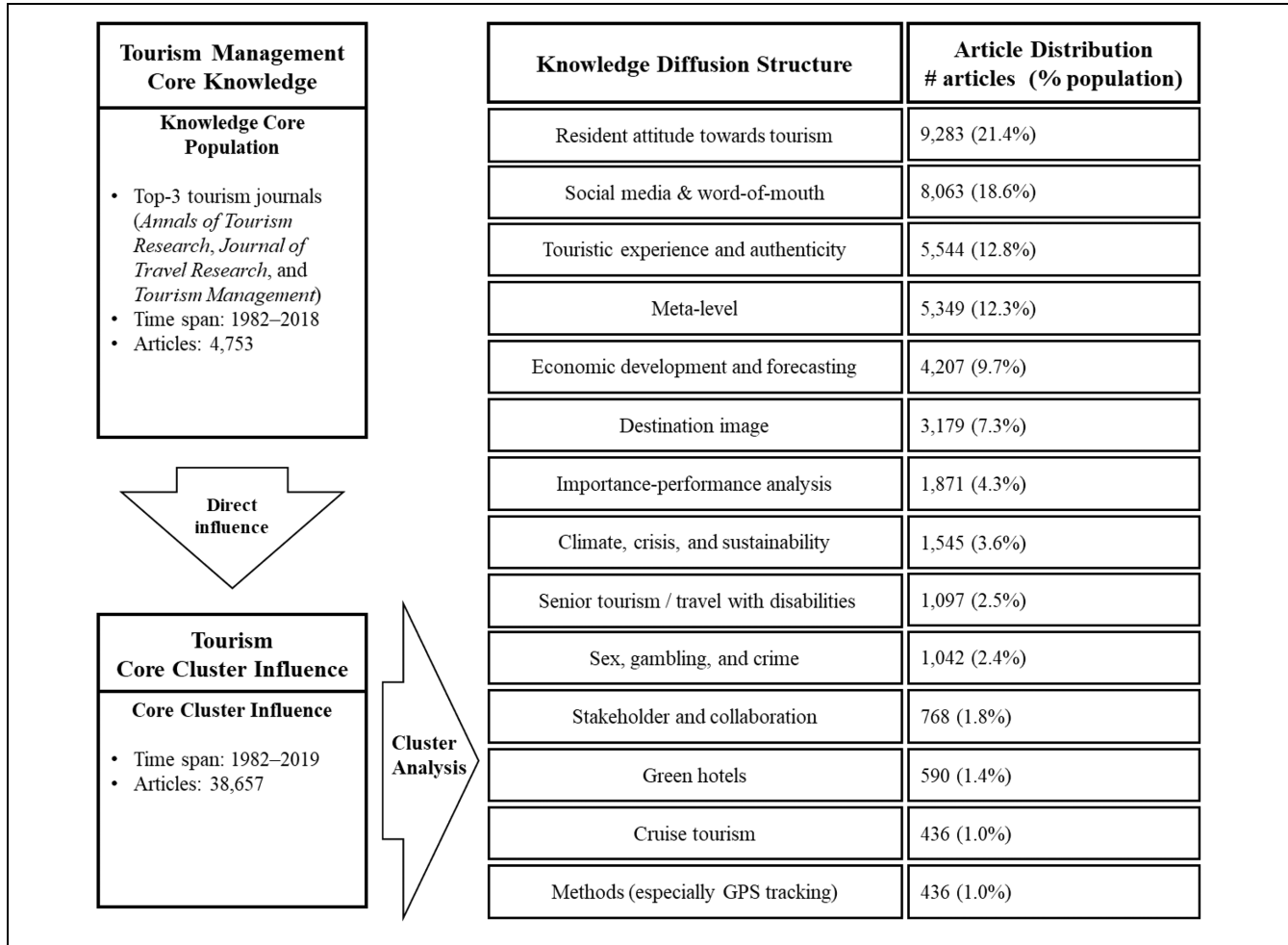


Figure 2. Overview of study identification process (Core + Diffused literature).

place management (Lee et al., 2015), and business studies (Ruzzier & De Chernatony, 2013). This finding also highlights that tourism research employs theories from other research disciplines (Inkpen & Tsang, 2005), rather than creating its own, in a form of theoretical arbitrage that is common within social sciences and clearly reflects the permeable boundaries of tourism research with other cognate research disciplines.

The smallest cluster, tracking tourist movement (Diffused Cluster 14: methods—especially tracking tourist movement; 1% of article volume), features Lew and McKercher (2006) and Li et al. (2018) as widely cited representative examples. In particular, GPS methods for tourist tracking have become a favored topic (Shoval & Isaacson, 2007), and they similarly appear in other research disciplines that cite tourism research to justify the method or as an application example (Shoval et al., 2015; Walden-Schreiner et al., 2018). Because this diffused cluster is so small though, no definitive conclusions can be drawn about its potential impact, which might be

profound. This issue is revisited in the subsequent threshold analysis.

Figure 3 depicts diffused cluster citation growth over time. The thresholds on the vertical axis indicate the year that articles in each diffused cluster reached average citation levels of 10, 20, and 50 citations each. Thus, the threshold (and year) signals the momentum gained by each diffused cluster theme and accommodates different citation levels for individual articles within each cluster, which means it can indicate relative points of academic maturity for diffused clusters. Notably, the first topic to achieve the highest citation performance threshold was destination image (Diffused Cluster 6); it reached the first (> 10 citations on average per article) threshold in 1996 and then the highest threshold (> 50 citations on average per article) by 2008. More recently, resident attitudes toward tourism (Diffused Cluster 1; 2018) and economic development and forecasting (Diffused Cluster 5; 2018) have attained the highest threshold. Economic development and forecasting (Diffused Cluster 5) is one of the

Table 3. Core Cluster Research Themes Linked to Diffused Cluster Research Themes (Core Cluster to Diffused Cluster).

		Diffused cluster													
		1	2	3	4	5	6	7	8	9	10	11	12	13	14
Core Cluster	1	6.8%	39.4%	14.6%	3.2%	6.5%	14.0%	2.2%	0.9%	6.5%	0.4%	0.4%	1.3%	0.5%	3.2%
	2	52.5%	1.1%	14.1%	9.8%	6.2%	6.7%	0.7%	0.7%	0.0%	3.0%	3.7%	1.2%	0.4%	0.0%
	3	14.3%	3.5%	58.4%	6.0%	2.9%	4.5%	0.7%	0.6%	1.3%	5.5%	0.8%	0.5%	1.1%	0.0%
	4	5.8%	4.1%	2.4%	5.2%	66.7%	3.2%	5.6%	3.4%	0.7%	1.7%	0.1%	0.6%	0.1%	0.3%
	5	11.6%	18.3%	2.3%	41.6%	5.1%	2.9%	3.7%	1.1%	0.6%	0.2%	11.6%	0.3%	0.6%	0.2%
	6	46.6%	5.9%	3.4%	10.1%	2.7%	6.2%	3.2%	11.3%	0.7%	0.7%	0.2%	2.7%	5.9%	0.2%
	7	12.7%	5.8%	4.8%	2.6%	18.0%	1.1%	2.6%	16.9%	13.8%	19.6%	0.5%	0.5%	1.1%	0.0%

Note. Percentages indicate the level of migration from core clusters to diffused clusters.

diffused cluster (2016–2019) and the forecasted growth for 2020 to 2025 (including forecasting error).

The largest diffused cluster in terms of publication volume (Diffused Cluster 1: resident attitudes toward tourism) reveals a relatively strong growth rate (5.88%); forecasting suggests that it will grow at an even faster rate (6.55%) over the next 5 years. Studies outside of the tourism research discipline are likely to continue to employ evidence about residents' support for tourism to explain findings in their own discipline. A similar pattern appears for Diffused Cluster 5 (economic development and forecasting), namely, a strong previous growth rate (7.09%) and even more promising future growth (7.92%).

In contrast, Diffused Cluster 4 (meta-level) is in strong decline. Previously, meta-analyses, state-of-the-art reviews, and meta-discussions have been strongly cited (growth rate 6.34%), but this growth is unlikely to continue (−9.82%, forecasting error of 4.39%). The reasons for this shift could be manifold: This research topic might have reached maturity; it could be a declining trend; or perhaps research disciplines (outside tourism research) do not need tourism examples anymore, because the topic has gained sufficient persuasive power across other fields.

We also note the particular interest of Diffused Cluster 6 (destination image). As one of the first tourism topics with exceptionally high citations outside the tourism research discipline (Figure 3) and strong growth in recent years (6.53%), it appears likely to experience a decline of citations (−.65% with forecasting error of 0.45%, remarkably low). Destinations as brands have been used frequently as examples of a broadened branding approach, but this practice has been assimilated as the boundary conditions of branding have become more established in other disciplines (Eshuis et al., 2013; Swaminathan et al., 2020). Therefore, other research disciplines do not default, as was once common, to tourism but instead rely on their own theories-in-use (Braun et al., 2013), which may explain the forecasted low growth rate.

Similar reasoning may hold for Diffused Cluster 11 (stakeholder management and collaboration), which

reveals the largest negative impact in forecasted growth (−24.92%, forecasting error 2.70%). It is expected that even if many future articles in other domains cover this topic, they might not cite tourism research. Public administration, for example, has become more self-focused and appears likely to continue to refer to its own published research, even when discussing tourism research topics (Van der Wal, 2020). This development pattern has precedent in other business sectors, such as service research, where authors focus increasingly on their own disciplinary journals and gather less from other research disciplines (Lin et al., 2019). In addition, the forecasted growth rate decline is a relative measure and should be interpreted as such. This point is not to suggest diminishing significance of this research theme but rather that the crescendo of initial interest or “emerging excitement” (Hirsch & Levin, 1999) has peaked. The research theme of stakeholder management and collaboration remains important but has reached maturity. Other examples of clusters that decline (Diffused Cluster 7: importance-performance analysis; forecasted growth rate −10.95%) also might indicate that the research topic has reached a certain level of maturity and thus is no longer as dynamic as it was.

Several positive further developments also emerge from analysis (Diffused Cluster 5: economic development and forecasting, forecasted growth rate 7.92%; Diffused Cluster 8: climate, crisis, and sustainability, forecasted growth rate 6.64%; Diffused Cluster 10: sex, gambling, and crime, forecasted growth rate 6.56%). The highest forecasted growth rate for citations notably is the least diffused cluster (Diffused Cluster 14: methods, especially tracking tourist movement, forecasted growth rate of 11.60%, forecasting error 4.49%). This finding suggests the importance of tourism research as a discipline that develops and applies novel, rigorous methods. A cursory examination of a journal such as *Organization Research Methods* indicates increasing methodological sophistication in recent years; the nature, proliferation, and scale of tourism data also has enabled these methods to be

Table 4. Forecasting Growth of Diffused Clusters.

Diffused Cluster	Actual Growth Rate (cumulative average citations per article) 2016–2019	Forecasted Growth Rate (annual average) 2020–2025	Forecasting Error (annual average) 2020–2025
1	5.88%	6.55%	2.69%
2	9.71%	9.41%	2.57%
3	6.53%	7.08%	1.90%
4	6.34%	−9.82%	4.39%
5	7.09%	7.92%	2.32%
6	6.53%	−0.65%	0.45%
7	4.62%	−10.95%	4.01%
8	3.92%	6.64%	3.29%
9	7.16%	0.91%	1.86%
10	5.50%	6.56%	5.25%
11	3.55%	−24.92%	2.70%
12	10.08%	7.78%	3.66%
13	5.93%	0.25%	3.80%
14	7.40%	11.60%	4.49%

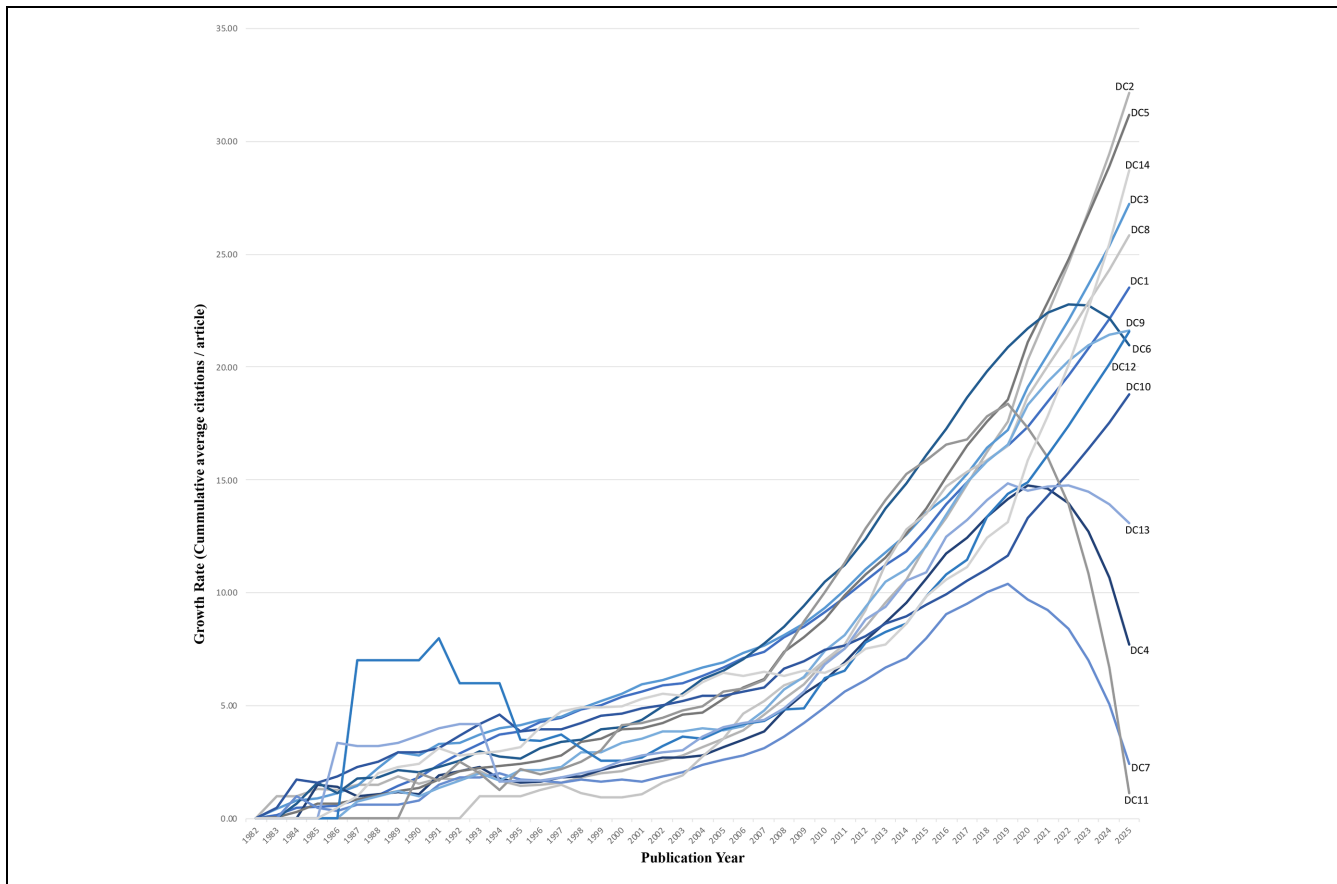


Figure 4. Forecasting growth of diffused clusters.

accelerated with new and novel insights. Furthermore, this finding indicates the strong potential for further impacts of tourism research, beyond the top three tourism journals.

Forecasting techniques of any kind are predicated on error, which reflects uncertainty around the forecast. For example, Diffused Cluster 8 is highly correlated with a sense of urgency and stimuli for change. Climate and

sustainability transcend many research disciplines, but some of their aspects strongly depend on perceptions and experiences of external shocks that stimulate research themes, as the COVID-19 pandemic shows. Tourism research provides a basis for contextual arguments posed in many research disciplines, such as macroeconomics studies that investigate the gross domestic product of tourism-dependent nations or public health scholars considering transmissions of the disease. It is thus reasonable to anticipate significant, additional stimuli for the research output already provided in special journal issues through the future legacy effects of the COVID-19 pandemic. However, based on the present article's data scope, it is not feasible to forecast in a modeling sense how this impact will spread through published research. Previously designated a niche topic (Jiang et al., 2019; Ritchie & Jiang, 2019), Diffused Cluster 8 has the potential to outperform other diffused clusters in coming years. More generally though, the forecasts in the present article illustrate that tourism has diffused widely to other research disciplines, and will continue to do so, such that tourism scholars contribute strongly to research disciplines other than their own.

Study Limitations and Implications

Implications

Previous bibliometric studies consider how other cognate research disciplines have contributed to tourism research (Crouch & Perdue, 2015); the present article adopts the opposite perspective and considers how tourism research has contributed to other cognate research disciplines. Specifically, this article identifies *what* dimensions underlie the core knowledge structure of tourism research, *how* tourism research has influenced other cognate research disciplines through its diffused knowledge structure (Study 1), and *when* this diffused knowledge structure of tourism research is likely to change in terms of research expansion and contraction (Study 2).

The findings suggest the continued relevance of the tourism research discipline. For most diffused clusters, the corresponding forecast highlights a consistent growth rate in citations. Eight of the 14 diffused clusters, which together constitute more than two-thirds (70.9%) of the expanded set of articles by volume (38,657 articles), prompt forecasted growth rates ranging 6.55% to 11.60%, which indicates that in the future, citations to these diffused cluster (and the tourism research discipline in general) will increase even more. Two diffused clusters, accounting for 3.5% of the expanded set of articles by volume, appear likely to display steady growth (Diffused Cluster 9: senior tourism/travel with disabilities, forecasted growth rate 0.91%; Diffused Cluster 13: cruise tourism, forecasted growth rate 0.25%). The remaining

four diffused clusters, or just more than one-quarter of the expanded set of articles (25.7%), seem likely to experience negative growth rates though, ranging from -0.65% to -24.92% : Diffused Cluster 4 (meta-level), Diffused Cluster 6 (destination image), Diffused Cluster 7 (importance-performance analysis), and Diffused Cluster 11 (stakeholder management and collaboration).

Using these forecasts as indicative of the scope, relevance, and reach of the tourism discipline, this article finds that a selection of core clusters exhibits a high level of migration to one or more of the diffused clusters. The core clusters in turn have the potential to exert impacts on research disciplines beyond tourism. For example, Core Cluster 7 reveals high levels of migration (between 12.7% and 19.6%) to five diffused clusters: Diffused Cluster 1 (resident attitudes toward tourism), Diffused Cluster 5 (economic development and forecasting), Diffused Cluster 8 (climate, crisis, and sustainability), Diffused Cluster 9 (senior tourism/ travel with disabilities), and Diffused Cluster 10 (sex, gambling, and crime). Four diffused clusters are forecasted to display robust growth rates (6.55%–7.92%); the fifth (Diffused Cluster 9) has a forecasted growth rate of 0.92%. Fundamentally, an article from Core Cluster 7 has a relatively higher chance of being cited in future than at present.

In contrast, an article in Core Cluster 5 appears most likely to migrate to Diffused Cluster 1 (resident attitudes toward tourism) or Diffused Cluster 2 (tourist satisfaction and recommendations) (29.9% total) but also to Diffused Cluster 4 (meta-level) or Diffused Cluster 11 (stakeholder management and collaboration) (53.2% total). Forecasted growth rates for the former diffused clusters are 6.55% and 9.41%, respectively, but -9.82% and -24.92% for the latter. An article from Core Cluster 5 thus has a relatively lower chance of being cited in the future than is presently the case. This finding should not be taken to imply that scholars should refrain from undertaking research on tourism management and innovation though. Articles in this research theme still can make an impact in the tourism research field, as well as in other cognate research disciplines.

Tourism authors also need to pay attention to the current size of diffused clusters. For example, Diffused Cluster 1 (resident attitudes toward tourism) constitutes 21.4% of the expanded set of articles by volume, and even though its articles are likely to be cited (forecasted growth rate 6.55%), tourism researchers might find it challenging to attract more citations, due to the sheer volume of articles in this diffused cluster. Citations are not equally distributed, and the majority of cluster citations tend to refer to a fraction of articles. Smaller diffused clusters with robust or strong forecasted growth rates thus might be preferable for early-career scholars attempting to develop a tourism research profile that appeals to other cognate research disciplines. For example, Diffused Cluster 12

(green hotels; 1.4% of expanded set), Diffused Cluster 13 (cruise tourism, 1.0% of expanded set), and Diffused Cluster 14 (methods, especially tracking tourist movement, 1.0% of expanded set) offer strong possibilities.

Limitations and Future Research

Several methodological limitations inform the findings of the studies developed in this article. In particular, citation performance is measured based on the Web of Science database, which is more accurate but also covers less available published research than the Scopus database. In choosing the Web of Science database, citation accuracy, validity of references, and record duplication limitation were prioritized. Enhanced data quality or purification efforts might recommend different database choices in the future, in which case the three studies developed in this article could be replicated using Scopus data.

A second limitation pertains to the potential citation bias; researchers are considered more likely to cite published articles that have established a high citation performance. To mitigate this concern, at least partially, a long-term perspective and wide research scope were adopted (Study 1) when exploring the knowledge structure diffusion. Additional research also might integrate alternative methods, such as keyword analysis or theme modeling, to ascertain the quality of a cited article's contribution.

A third limitation is related directly to cut-off time selected for our sample data generation. An inherent element of our methodology is the use of direct citations as a proxy measure for article influence. A publication's influence becomes apparent (and can be measured) when it is cited by subsequently published articles. At least 1 year post publication is needed for meaningful conclusions to be drawn based on citations by subsequent works. We recognize that this cut-off time introduces a limit to the population time span and may exclude publications that are yet to manifest influence.

The core cluster population boundaries also prompted the selection of the top three tourism journals, which might exclude some other influential publications. Based on this approach, the present article explores the diffusion of the core knowledge structure, and integrates a much wider scope of research, which should mitigate this potential limitation. An expanded research population likely can "capture" any missing, influential publications, but continued research also might adopt other approaches to validate this claim. A first step toward this investigation was taken by conducting an additional study, focusing on core tourism research population generated from a different set of three specialized journals: *International Journal of Hospitality Management* (ABCD: A*; SJR: rank 5; AJG: 3), *Journal of Sustainable Tourism* (ABCD: A*; SJR: rank 6; AJG: 3) and *International Journal of*

Contemporary Hospitality Management. Results from this study produced different Core Cluster themes than in the original Study 1. Based on the selection of journals, analysis produced a general and different focus on the management aspect of the hospitality industry. On the other hand, connections were also found to some Core Cluster themes and especially the diffusion cluster themes in Study 1.

Finally, the purpose of this study was not to identify or justify the top-scholars, universities, or journals of the field, but to draw the light on the different tourism topics that show impact within and foremost beyond the tourism discipline. Thus, this study does not create any scholar or university ranking—as is typically done in other bibliometric studies (e.g., Benckendorff & Zehrer, 2013; Koseoglu et al., 2016)—because this would require different methods (e.g., network analysis) and focus on a different meaning to the data processed here. However, identifying especially universities as hubs and facilitators of certain research topics, or networks of scholars driving a certain topic into other research disciplines, could be very promising goals for future research using the results presented here.

Conclusions

This study aims to overcome siloed thinking within the tourism research discipline. Core research themes and their influences on other cognate research disciplines are identified. Thus, multidisciplinary (scholars from different research disciplines working together) and interdisciplinary (drawing from one research discipline to inform another) research should be acknowledged as important implications of tourism research.

The 14 diffused research themes indicate where tourism research has impacts outside its own discipline. Devising original and creative ideas is paramount in developing impactful research in tourism, within and outside the tourism research discipline (Kock et al., 2020). Bridging two or more disciplines can shed new light; in particular, challenging research problems often require input from multiple research disciplines.

This *modus operandi* aligns with the contract between the academic community and surrounding society: Universities need to produce excellent research, but highly ranked journal articles and their citations no longer suffice. Scholars also must engage in activities to deliver societal value (Lindgreen et al., 2021; Phillips et al., 2020). For tourism research, such activities could include informing tourism policies and businesses (Brauer et al., 2019). Ideally, the goals of achieving excellent research and impactful research should go hand-in-hand. As this study shows, tourism research is well on its way to achieve just that beneficial status.



Declaration of Conflicting Interests

The author(s) declared no potential conflicts of interest with respect to the research, authorship, and/or publication of this article.

Funding

The author(s) received no financial support for the research, authorship, and/or publication of this article.

ORCID iDs

Yiannis Kouropalatis  <https://orcid.org/0000-0003-0202-4463>
Sebastian Zenker  <https://orcid.org/0000-0003-0623-6391>

References

- Alexander, M., & Hamilton, K. (2016). Recapturing place identification through community heritage marketing. *European Journal of Marketing*, 50(7/8), 1118–1136.
- Andereck, K. L., Valentine, K. M., Knopf, R. C., & Vogt, C. A. (2005). Residents' perceptions of community tourism impacts. *Annals of Tourism Research*, 32(4), 1056–1076. <https://doi.org/10.1016/j.annals.2005.03.001>
- Ap, J. (1992). Residents' perceptions on tourism impacts. *Annals of Tourism Research*, 19(4), 665–690. [https://doi.org/10.1016/0160-7383\(92\)90060-3](https://doi.org/10.1016/0160-7383(92)90060-3)
- Baker, D. A., & Crompton, J. L. (2000). Quality, Satisfaction and behavioral intentions. *Annals of Tourism Research*, 27(3), 785–804.
- Baloglu, S., & McCleary, K. W. (1999). A model of Destination Image Formation. *Annals of Tourism Research*, 26(4), 868–897. [https://doi.org/10.1016/S0160-7383\(99\)00030-4](https://doi.org/10.1016/S0160-7383(99)00030-4)
- Barrios, M., Borrego, A., Vilaginés, A., Ollé, C., & Somoza, M. (2008). A bibliometric study of psychological research on tourism. *Scientometrics*, 77(3), 453–467.
- Beerli, A., & Martín, J. D. (2004). Factors influencing destination image. *Annals of Tourism Research*, 31(3), 657–681. <https://doi.org/10.1016/j.annals.2004.01.010>
- Benckendorff, P., & Zehrer, A. (2013). A network analysis of tourism research. *Annals of Tourism Research*, 43, 121–149. <https://doi.org/10.1016/j.annals.2013.04.005>
- Boström, M. (2012). A missing pillar? Challenges in theorizing and practicing social sustainability: Introduction to the special issue. *Sustainability: Science, Practice and Policy*, 8(1), 3–14.
- Brauer, R., Dymitrow, M., & Tribe, J. (2019). The impact of tourism research. *Annals of Tourism Research*, 77, 64–78. <https://doi.org/10.1016/j.annals.2019.05.006>
- Braun, E., Kavaratzis, M., & Zenker, S. (2013). My city – My brand: The different roles of residents in place branding. *Journal of Place Management and Development*, 6(1), 18–28.
- Buhalis, D. (1998). Strategic use of information technologies in the tourism industry. *Tourism Management*, 19(5), 409–421. [https://doi.org/10.1016/S0261-5177\(98\)00038-7](https://doi.org/10.1016/S0261-5177(98)00038-7)
- Buhalis, D. (2000). Marketing the competitive destination of the Future. *Tourism Management*, 21(1), 97–116. [https://doi.org/10.1016/S0261-5177\(99\)00095-3](https://doi.org/10.1016/S0261-5177(99)00095-3)
- Buhalis, D., & Law, R. (2008). Progress in information technology and tourism management: 20 years on and 10 years after the internet—the state of eTourism research. *Tourism Management*, 29(4), 609–623. <https://doi.org/10.1016/j.tourman.2008.01.005>
- Chang, C. L., & McAleer, M. (2012). Citations and impact of ISI tourism and hospitality journals. *Tourism Management Perspectives*, 1, 2–8.
- Chang, W. J., & Katrichis, J. M. (2016). A literature review of tourism management (1990–2013): A content analysis perspective. *Current Issues in Tourism*, 19(8), 791–823. <https://doi.org/10.1080/13683500.2016.1167177>
- Chi, C. G.-Q., & Qu, H. (2008). Examining the structural relationships of destination image, tourist satisfaction and Destination Loyalty: An Integrated Approach. *Tourism Management*, 29(4), 624–636. <https://doi.org/10.1016/j.tourman.2007.06.007>
- Cohen, E. (1988). Authenticity and commoditization in tourism. *Annals of Tourism Research*, 15(3), 371–386. [https://doi.org/10.1016/0160-7383\(88\)90028-X](https://doi.org/10.1016/0160-7383(88)90028-X)
- Comerio, N., & Strozzi, F. (2019). Tourism and its economic impact: A literature review using bibliometric tools. *Tourism Economics*, 25(1), 109–131. <https://doi.org/10.1177/1354816618793762>
- Connell, J. (2006). Medical tourism: Sea, sun, sand and ... surgery. *Tourism Management*, 27(6), 1093–1100. <https://doi.org/10.1016/j.tourman.2005.11.005>
- Crouch, G. I., & Perdue, R. R. (2015). The disciplinary foundations of tourism research: 1980–2010. *Journal of Travel Research*, 54(5), 563–577.
- Crouch, G. I., & Ritchie, J. R. B. (1999). Tourism, competitiveness, and societal prosperity. *Journal of Business Research*, 44(3), 137–152. [https://doi.org/10.1016/S0148-2963\(97\)00196-3](https://doi.org/10.1016/S0148-2963(97)00196-3)
- Cunill, O. M., Salva, A. S., Gonzalez, L. O., & Mulet-Forteza, C. (2019). Thirty-fifth anniversary of the International Journal of Hospitality Management: A bibliometric overview. *International Journal of Hospitality Management*, 78(April), 89–101.
- Decrop, A. (1999). Triangulation in qualitative tourism research. *Tourism Management*, 20(1), 157–161. [https://doi.org/10.1016/S0261-5177\(98\)00102-2](https://doi.org/10.1016/S0261-5177(98)00102-2)
- Dekimpe, M. G., Peers, Y., & van Heerde, H. J. (2016). The impact of the business cycle on service providers: Insights from international tourism. *Journal of Service Research*, 19(1), 22–38.
- de la Hoz-Correa, A., Muñoz-Leiva, F., & Bakucz, M. (2018). Past themes and future trends in medical tourism research: A co-word analysis. *Tourism Management*, 65, 200–211. <https://doi.org/10.1016/j.tourman.2017.10.001>
- Enright, M. J., & Newton, J. (2004). Tourism destination competitiveness: A quantitative approach. *Tourism Management*, 25(6), 777–788. <https://doi.org/10.1016/j.tourman.2004.06.008>
- Eshuis, J., Braun, E., & Klijn, E. H. (2013). Place marketing as governance strategy: An assessment of obstacles in place marketing and their effects on attracting target groups. *Public Administration Review*, 73(3), 507–516.
- Faulkner, B. (2001). Towards a framework for tourism disaster management. *Tourism Management*, 22(2), 135–147. [https://doi.org/10.1016/S0261-5177\(00\)00048-0](https://doi.org/10.1016/S0261-5177(00)00048-0)

- Fredline, E., & Faulkner, B. (2001). Variations in residents' reactions to major motorsport events: Why residents perceive the impacts of events differently. *Event Management*, 7(2), 115–125.
- Fuchs, G., & Reichel, A. (2011). An exploratory inquiry into destination risk perceptions and risk reduction strategies of first time vs. Repeat visitors to a highly volatile destination. *Tourism Management*, 32(2), 266–276. <https://doi.org/10.1016/j.tourman.2010.01.012>
- Getz, D., & Brown, G. (2006). Critical success factors for wine tourism regions: A demand analysis. *Tourism Management*, 27(1), 146–158. <https://doi.org/10.1016/j.tourman.2004.08.002>
- Gnoth, J. (1997). Tourism motivation and expectation formation. *Annals of Tourism Research*, 24(2), 283–304. [https://doi.org/10.1016/S0160-7383\(97\)80002-3](https://doi.org/10.1016/S0160-7383(97)80002-3)
- Gomezelj, D. O. (2016). A systematic review of research on innovation in hospitality and tourism. *International Journal of Contemporary Hospitality Management*, 28(3), 516–558. <https://doi.org/10.1108/IJCHM-10-2014-0510>
- Gössling, S., Scott, D., Hall, C. M., Ceron, J.-P., & Dubois, G. (2012). Consumer behaviour and demand response of tourists to climate change. *Annals of Tourism Research*, 39(1), 36–58.
- Gursoy, D., Jurowski, C., & Uysal, M. (2002). Resident attitudes. *Annals of Tourism Research*, 29(1), 79–105. [https://doi.org/10.1016/S0160-7383\(01\)00028-7](https://doi.org/10.1016/S0160-7383(01)00028-7)
- Hall, M. C. (2011). Publish and perish? Bibliometric analysis, journal ranking and the assessment of research quality in tourism. *Tourism Management*, 32(1), 16–27.
- Han, H., Hsu, L.-T., & Sheu, C. (2010). Application of the theory of planned behavior to green hotel choice: Testing the effect of environmental friendly activities. *Tourism Management*, 31(3), 325–334. <https://doi.org/10.1016/j.tourman.2009.03.013>
- Han, H., & Kim, Y. (2010). An investigation of green hotel customers' decision formation: Developing an extended model of the theory of planned behavior. *International Journal of Hospitality Management*, 29(4), 659–668. <https://doi.org/10.1016/j.ijhm.2010.01.001>
- Hirsch, P. M., & Levin, D. Z. (1999). Umbrella advocates versus validity police: A life-cycle model. *Organization Science*, 10(2), 199–212. <https://doi.org/10.1287/orsc.10.2.199>
- Hjalager, A.-M. (2010). A review of innovation research in tourism. *Tourism Management*, 31(1), 1–12. <https://doi.org/10.1016/j.tourman.2009.08.012>
- Hung, K., & Petrick, J. F. (2011). Why do you cruise? Exploring the motivations for taking cruise holidays, and the construction of a cruising motivation scale. *Tourism Management*, 32(2), 386–393. <https://doi.org/10.1016/j.tourman.2010.03.008>
- Hunter, C. (1997). Sustainable tourism as an adaptive paradigm. *Annals of Tourism Research*, 24(4), 850–867. [https://doi.org/10.1016/S0160-7383\(97\)00036-4](https://doi.org/10.1016/S0160-7383(97)00036-4)
- Hwang, S.-N., & Chang, T.-Y. (2003). Using data envelopment analysis to measure hotel managerial efficiency change in Taiwan. *Tourism Management*, 24(4), 357–369. [https://doi.org/10.1016/S0261-5177\(02\)00112-7](https://doi.org/10.1016/S0261-5177(02)00112-7)
- Inkpen, A. C., & Tsang, E. W. K. (2005). Social capital, networks, and knowledge transfer. *Academy of Management Review*, 30(1), 146–165. <https://doi.org/10.5465/AMR.2005.15281445>
- Jafari, J. (1991). Tourism social science. *Annals of Tourism Research*, 18(1), 1–9. [https://doi.org/10.1016/0160-7383\(91\)90035-A](https://doi.org/10.1016/0160-7383(91)90035-A)
- Jamal, T. B., & Getz, D. (1995). Collaboration theory and community tourism planning. *Annals of Tourism Research*, 22(1), 186–204. [https://doi.org/10.1016/0160-7383\(94\)00067-3](https://doi.org/10.1016/0160-7383(94)00067-3)
- Jappe, A. (2020). Professional standards in bibliometric research evaluation? A meta-evaluation of European assessment practice 2005-2019. *PLoS One*, 15(4), e0231735.
- Jiang, Y., Ritchie, B. W., & Benckendorff, P. (2019). Bibliometric visualisation: An application in tourism crisis and disaster management research. *Current Issues in Tourism*, 22(16), 1925–1957.
- Karl, M., Kock, F., Ritchie, B. W., & Gauss, J. (2021). Affective forecasting and travel decision-making: An investigation in times of a pandemic. *Annals of Tourism Research*, 87, 103–139.
- Kavaratzis, M., & Kalandides, A. (2015). Rethinking the place brand: The interactive formation of place brands and the role of participatory place branding. *Environment and Planning A*, 47(6), 1368–1382.
- Köbis, N. C., Soraperra, I., & Shalvi, S. (2021). The consequences of participating in the sharing economy: A transparency-based sharing framework. *Journal of Management*, 47(1), 317–343.
- Koc, E., & Boz, H. (2014). Triangulation in tourism research: A bibliometric study of top three tourism journals. *Tourism Management Perspectives*, 12, 9–14.
- Kock, F., Assaf, A. G., & Tsionas, M. G. (2020). Developing courageous research ideas. *Journal of Travel Research*, 59(6), 1140–1146.
- Koseoglu, M. A., Rahimi, R., Okumus, F., & Liu, J. (2016). Bibliometric Studies in Tourism. *Annals of Tourism Research*, 61, 180–198. <https://doi.org/10.1016/j.annals.2016.10.006>
- Köseoglu, M. A., Sehitoglu, Y., & Craft, J. (2015). Academic foundations of hospitality management research with an emerging country focus: A citation and co-citation analysis. *International Journal of Hospitality Management*, 45, 130–144.
- Kozak, M. (2002). Comparative analysis of tourist motivations by nationality and destinations. *Tourism Management*, 23(3), 221–232. [https://doi.org/10.1016/S0261-5177\(01\)00090-5](https://doi.org/10.1016/S0261-5177(01)00090-5)
- Kulusjärvi, O. (2020). Towards just production of tourism space via dialogical everyday politics in destination communities. *Environment and Planning C Politics and Space*, 38(4), 751–767.
- Lam, T., & Hsu, C. H. C. (2006). Predicting behavioral intention of choosing a travel destination. *Tourism Management*, 27(4), 589–599. <https://doi.org/10.1016/j.tourman.2005.02.003>
- Lee, A. H. J., Wall, G., & Kovacs, J. F. (2015). Creative food clusters and rural development through place branding: Culinary tourism initiatives in Stratford and Muskoka, Ontario, Canada. *Journal of Rural Studies*, 39, 133–144.
- Lepp, A., & Gibson, H. (2003). Tourist roles, perceived risk and international tourism. *Annals of Tourism Research*, 30(3), 606–624. [https://doi.org/10.1016/S0160-7383\(03\)00024-0](https://doi.org/10.1016/S0160-7383(03)00024-0)

- Lepp, A., & Gibson, H. (2008). Sensation seeking and tourism: Tourist role, perception of risk and destination choice. *Tourism Management, 29*(4), 740–750. <https://doi.org/10.1016/j.tourman.2007.08.002>
- Le, T. H., Arcodia, C., Novais, M. A., & Kralj, A. (2019). What we know and do not know about authenticity in dining experiences: A systematic literature review. *Tourism Management, 74*, 258–275. <https://doi.org/10.1016/j.tourman.2019.02.012>
- Lew, A., & McKercher, B. (2006). Modeling tourist movements. *Annals of Tourism Research, 33*(2), 403–423. <https://doi.org/10.1016/j.annals.2005.12.002>
- Li, J., Xu, L., Tang, L., Wang, S., & Li, L. (2018). Big data in tourism research: A literature review. *Tourism Management, 68*, 301–323. <https://doi.org/10.1016/j.tourman.2018.03.009>
- Lim, C. (1997). Review of international tourism demand models. *Annals of Tourism Research, 24*(4), 835–849. [https://doi.org/10.1016/S0160-7383\(97\)00049-2](https://doi.org/10.1016/S0160-7383(97)00049-2)
- Lindgreen, A., Di Benedetto, C. A., Clarke, A. H., Evald, M. R., Bjørn-Andersen, N., & Lambert, D. M. (2021). How to define, identify, and measure societal value. *Industrial Marketing Management, 97*, A1–A13.
- Lin, M., Miao, L., Wei, W., & Moon, H. (2019). Peer engagement behaviors: Conceptualization and research directions. *Journal of Service Research, 22*(4), 388–403.
- Martin-Martín, A., Orduna-Malea, E., Thelwall, M., & Delgado López-Cózar, E. (2018). Google Scholar, Web of Science, and Scopus: A systematic comparison of citations in 252 subject categories. *Journal of Informetrics, 12*(4), 1160–1177. <https://doi.org/10.1016/j.joi.2018.09.002>
- Miller, G. (2001). The development of indicators for sustainable tourism: Results of a Delphi survey of tourism researchers. *Tourism Management, 22*(4), 351–362.
- Müller, M. (2012). Popular perception of urban transformation through megaevents: Understanding support for the 2014 Winter Olympics in Sochi. *Environment and Planning C Government and Policy, 30*(4), 693–711.
- Newman, M. E. J., & Girvan, M. (2004). Finding and evaluating community structure in networks. *Physical Review E, 69*(2), 026113. <https://doi.org/10.1103/PhysRevE.69.026113>
- Novelli, M., Schmitz, B., & Spencer, T. (2006). Networks, clusters and innovation in tourism: A UK experience. *Tourism Management, 27*(6), 1141–1152. <https://doi.org/10.1016/j.tourman.2005.11.011>
- Nunkoo, R., Hall, C. M., Rughoobur-Seetah, S., & Teerooven-gadam, V. (2019). Citation practices in tourism research: Toward a gender conscientious engagement. *Annals of Tourism Research, 79*, 1–13. <https://doi.org/10.1016/j.annals.2019.102755>
- Oh, C.-O. (2005). The contribution of tourism development to economic growth in the Korean economy. *Tourism Management, 26*(1), 39–44. <https://doi.org/10.1016/j.tourman.2003.09.014>
- Oh, H. (2001). Revisiting importance–performance analysis. *Tourism Management, 22*(6), 617–627. [https://doi.org/10.1016/S0261-5177\(01\)00036-X](https://doi.org/10.1016/S0261-5177(01)00036-X)
- Okumus, F., van Niekerk, M., Koseoglu, M. A., & Bilgihan, A. (2018). Interdisciplinary research in tourism. *Tourism Management, 69*, 540–549. <https://doi.org/10.1016/j.tourman.2018.05.016>
- Pahlevan-Sharif, S., Mura, P., & Wijesinghe, S. N. R. (2019). A systematic review of systematic reviews in tourism. *Journal of Hospitality and Tourism Management, 39*, 158–165. <https://doi.org/10.1016/j.jhtm.2019.04.001>
- Phillips, P. A., Page, S. J., & Sebu, J. (2020). Achieving research impact in tourism: Modelling and evaluating outcomes from the UKs Research Excellence Framework. *Tourism Management, 78*, 104072.
- Quan, S., & Wang, N. (2004). Towards a structural model of the tourist experience: An illustration from food experiences in tourism. *Tourism Management, 25*(3), 297–305. [https://doi.org/10.1016/S0261-5177\(03\)00130-4](https://doi.org/10.1016/S0261-5177(03)00130-4)
- Ritchie, B. W. (2004). Chaos, crises and disasters: A strategic approach to crisis management in the tourism industry. *Tourism Management, 25*(6), 669–683. <https://doi.org/10.1016/j.tourman.2003.09.004>
- Ritchie, B. W., & Jiang, Y. (2019). A review of research on tourism risk, crisis and disaster management: Launching the annals of tourism research curated collection on tourism risk, crisis and disaster management. *Annals of Tourism Research, 79*, 102812.
- Ruhanen, L., Weiler, B., Moyle, B. D., & McLennan, C. L. J. (2015). Trends and patterns in sustainable tourism research: A 25-year bibliometric analysis. *Journal of Sustainable Tourism, 23*(4), 517–535.
- Rust, R. T. (2020). Outside-in marketing: Why, when, and how? *Industrial Marketing Management, 89*, 102–104.
- Ruzzier, M. K., & De Chernatony, L. (2013). Developing and applying a place brand identity model: The case of Slovenia. *Journal of Business Research, 66*(1), 45–52.
- Samiee, S., Chabowski, B. R., & Hult, G. T. M. (2015). International relationship marketing: Intellectual foundations and avenues for further research. *Journal of International Marketing, 23*(4), 1–21.
- Sánchez, A. D., de la Cruz Del Río Rama, M., & García, J. Á. (2017). Bibliometric analysis of publications on wine tourism in the databases Scopus and WoS. *European Research on Management and Business Economics, 23*(1), 8–15. <https://doi.org/10.1016/j.iedeen.2016.02.001>
- Shoval, N., & Isaacson, M. (2007). Tracking tourists in the digital age. *Annals of Tourism Research, 34*(1), 141–159. <https://doi.org/10.1016/j.annals.2006.07.007>
- Shoval, N., McKercher, B., Birenboim, A., & Ng, E. (2015). The application of a sequence alignment method to the creation of typologies of tourist activity in time and space. *Environment and Planning B Planning and Design, 42*(1), 76–94.
- Song, H., & Li, G. (2008). Tourism demand modelling and forecasting—A review of recent research. *Tourism Management, 29*(2), 203–220. <https://doi.org/10.1016/j.tourman.2007.07.016>
- Swaminathan, V., Sorescu, A., Steenkamp, J. B. E. M., O’Guinn, T. C. G., & Schmitt, B. (2020). Branding in a hyperconnected world: Refocusing theories and rethinking boundaries. *Journal of Marketing, 84*(2), 24–46.
- Tribe, J. (1997). The indiscipline of tourism. *Annals of Tourism Research, 24*(3), 638–657.
- Tribe, J. (2010). Tribes, territories and networks in the tourism academy. *Annals of Tourism Research, 37*(1), 7–33.

- Tribe, J., & Xiao, H. (2011). Developments in tourism social science. *Annals of Tourism Research*, 38(1), 7–26.
- Tsaur, S.-H., Chang, T.-Y., & Yen, C.-H. (2002). The evaluation of airline service quality by fuzzy MCDM. *Tourism Management*, 23(2), 107–115. [https://doi.org/10.1016/S0261-5177\(01\)00050-4](https://doi.org/10.1016/S0261-5177(01)00050-4)
- Valderrama-Zurián, J.-C., Aguilar-Moya, R., Melero-Fuentes, D., & Aleixandre-Benavent, R. (2015). A systematic analysis of duplicate records in Scopus. *Journal of Informetrics*, 9(3), 570–576. <https://doi.org/10.1016/j.joi.2015.05.002>
- Van der Wal, Z. (2020). Being a public manager in times of crisis: The art of managing stakeholders, political masters, and collaborative networks. *Public Administration Review*, 80(5), 759–764.
- van Eck, N. J., & Waltman, L. (2017). Citation-based clustering of publications using CitNetExplorer and VOSviewer. *Scientometrics*, 111(2), 1053–1070. <https://doi.org/10.1007/s11192-017-2300-7>
- Walden-Schreiner, C., Leung, Y. F., & Tateosian, L. (2018). Digital footprints: Incorporating crowdsourced geographic information for protected area management. *Applied Geography*, 90, 44–54.
- Waltman, L. (2016). A review of the literature on citation impact indicators. *Journal of Informetrics*, 10(2), 365–391. <https://doi.org/10.1016/j.joi.2016.02.007>
- Wang, N. (1999). Rethinking authenticity in tourism experience. *Annals of Tourism Research*, 26(2), 349–370. [https://doi.org/10.1016/S0160-7383\(98\)00103-0](https://doi.org/10.1016/S0160-7383(98)00103-0)
- Xiao, H., & Smith, S. L. J. (2006). The making of tourism research: Insights from a social sciences journal. *Annals of Tourism Research*, 33(2), 490–507.
- Yang, X., Dong, L., & Li, C. (2019). Microclimate tourism and microclimate tourism security and safety in China. *Tourism Management*, 74, 110–133. <https://doi.org/10.1016/j.tourman.2018.12.012>
- Yoon, Y., & Uysal, M. (2005). An examination of the effects of motivation and satisfaction on destination loyalty: A structural model. *Tourism Management*, 26(1), 45–56. <https://doi.org/10.1016/j.tourman.2003.08.016>
- Zenker, S., Gollan, T., & Van Quaquebeke, N. (2014). Using polynomial regression analysis and response surface methodology to make a stronger case for value congruence in place marketing. *Psychology and Marketing*, 31(3), 184–202.
- Zenker, S., & Petersen, S. (2014). An integrative theoretical model for improving resident-city identification. *Environment and Planning A*, 46(3), 715–729.
- Zhu, J., & Liu, W. (2020). A tale of two databases: The use of web of science and scopus in academic papers. *Scientometrics*, 123(1), 321–335. <https://doi.org/10.1007/s11192-020-03387-8>
- Zupic, I., & Čater, T. (2015). Bibliometric methods in management and organization. *Organizational Research Methods*, 18(3), 429–472. <https://doi.org/10.1177/1094428114562629>

Author Biographies

Yiannis Kouropalatis is a lecturer in marketing and strategy at Cardiff University.

Sebastian Zenker is a professor of marketing and tourism at the Copenhagen Business School.

Robert E. Morgan is Sir Julian Hodge Chair and professor of marketing and strategy at Cardiff University.

Adam Lindgreen is a professor at Copenhagen Business School and extraordinary professor at Gordon Institute of Business Science, University of Pretoria.