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## **Decision fusion based multimodal hierarchical method for speech emotion recognition from audio and text**

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**Abstract.** Expressing emotions is essential in human interaction. Often, individuals convey emotions through neutral speech, while the underlying meaning carries emotional weight. Conversely, tone can also convey emotion despite neutral words. Most Speech Emotion Recognition research overlooks this. We address this gap with a multimodal emotion recognition system using hierarchical classifiers and a novel decision fusion method. Our approach analyses emotional cues from speech and text, measuring their impact on predicted classes, considering emotional or neutral contributions for each instance. Results on the IEMOCAP dataset show our method's effectiveness: 69.45% and 65.62% weighted accuracy in speaker-dependent and speaker -independent settings, respectively.

#### **1 Introduction**

Speech emotion recognition (SER) plays a vital role in human-computer interaction. Recently, increasing attention has been directed to the study of using a variety of modalities in emotion recognition emphasizing that using more than one modality outperforms the unimodal approaches in different scenarios [1]. Utilizing information from multiple modalities leads to the use of multimodal emotion data fusion techniques. Fusion strategies typically fall into two types: feature-level (early) fusion and decisionlevel (late) fusion. Early fusion involves combining features from different modalities before classification, while late fusion combines decision values from individual classifiers into the final decision [2]. Traditional late fusion methods are mostly based on an ensemble of flat classifiers [3], where each example is assigned to an emotion out of a finite set of emotions at a one-level classification system and there is no hierarchical structure of emotions. However, emotion recognition is one of the real-world classification problems that are naturally cast as hierarchical classification problems [4], where emotions are classified at various levels into a predefined hierarchy of classes [5]. The differentiation between neutral and emotional speech at very early stages in the hierarchical classifier can carry considerable significance in the analysis of emotions between modalities. The intuition behind this order coms from the observation of conversations in real life, where some spoken instances can be expressed in a neutral tone yet, convey emotions through the text content rather than the tone of voice, this revealed in the experiment results from the work by Devillers et al. [6].

Instances of such scenarios are evident in individuals diagnosed with autism spectrum disorder, social anxiety disorder and people experiencing depression, grief and loss. Conversely, some written phrases don't convey any emotional expressions and remain neutral, however, they could potentially express a clear emotion with voice tone. Thus, to analyse the relationships and intersections between neutrality and emotions, it is necessary to first differentiate between neutral and emotional occurrences within each modality. Moreover, Hierarchies effectively express generality and specificity between categories, placing broader ones at higher levels and narrower ones at lower levels [7]. However, there's no existing hierarchical structure organizing emotions from generic to specific using speech or multiple modalities. In light of these challenges, we propose a multimodal hierarchical system. We create an ensemble of hierarchical classifiers for acoustic and textual modalities independently. Our novel late fusion technique combines their predictions, offering insights into each modality's importance at each hierarchy level for predicting emotion classes.

The paper is organized as follows: Section 2 describes the proposed SER framework, Section 3 presents experimental results and discussions, and Section 4 provides the conclusion.

#### **2 Proposed SER Methodology**

#### 2.1 **Features Extraction**

We use Librosa [8] toolkit to extract 39-dimensional Mel-frequency cepstral coefficients (MFCCs) with 16KHz of sampling frequency and calculate the mean of the frames to produce one vector per utterance. We also use Librosa to extract the eight handcrafted features used in [1]. These are combined with the Geneva minimalistic acoustic parameter set (GeMAPS) [9] extracted using OpenSMILE [10]. This set includes 18 low-level descriptors covering frequency, energy, and spectral parameters. In total, we obtain 65 acoustic features. For the text transcripts we use Embedding4BERT [11] for extracting word embeddings of pretrained language model (BERT) [12]. This results a matrix of dimensions t by 768, where t is the utterance length and 768 is the BERT model's embedding dimension for each word.

#### 2.2 **Proposed dual multimodal hierarchical approach**

To perform hierarchical classification, we organize emotion categories into a two-level hierarchy. The first level distinguishes between neutral and emotional samples. Then, the second level further categorizes emotional samples into Happy, Sad, and Angry. We adjust annotations for the first level, keeping neutral samples unchanged and grouping emotional classes as (Emotional). For the second level, we retain the original annotations for the three emotional classes. During training, Model 1(Fig. 1) is trained on the entire dataset, while Model 2 (second-level classifier) is trained only on emotional samples. During testing, Model 2 operates on results from the first level, potentially receiving misclassified non-emotional instances, providing realistic outcomes. Two hierarchical systems are used for audio and text, each providing its own predicted class.

#### 2.3 **Decision fusion based hierarchical classifiers**

Inspired by Xu et al. [13], who applied Label Distribution Learning [14] to represent correlations between true labels and their siblings in hierarchical classifiers, we adapted their prediction method for our decision fusion phase. In particular, we extend and modify their method by using the predicted label distributions, which represents the probability of predicted classes in each level to compute the path scores corresponding to the predicted classes from our multimodal hierarchical classifiers. The proposed decision fusion outputs the class with the highest path score as the final predicted class. To define the proposed fusion method, let  $h_i$  represent one hierarchical model,  $H$  be the set of hierarchical models we integrate in the fusion method, where  $i$  is the index of the model. We use  $l$  to represent the predicted class from a classifier in a particular level, where  $l_{ij}$  is the predicted class from the  $j$  -th level for one hierarchical model  $h_i$ . For class l, we denote its parent by  $pa(l)$ . We also let  $c_i$  indicate the last predicted class for the test instance x from the model  $h_i$ , thus  $c_i \in \mathcal{C}$ , where C is the set of all predicted classes from different hierarchical models. We use  $path(c_i)$  to express the number of classifiers from the first level leading to class  $c_i$ . In order to calculate the path score for the predicted class from each hierarchical model, we first apply Equation 1 to compute the logarithmic posterior probability of  $c_i$ 

$$
\ln(p(c_i|x)) = \sum_{j=1}^{path(c_i)} \ln(p(l_{ji}|pa(l_{ji}),x))
$$
\n(1)

Second, to avoid the impact of path length, we further divide the logarithmic posterior probability of the predicted class  $c_i$  by  $path(c_i)$ . Therefore, the path score for the predicted class is calculated by.

$$
Ps(c_i|x) = \frac{\ln\left(p(c_i|x)\right)}{path(c_i)}
$$
\n(2)

The final predicted class for the ensemble hierarchical models is the predicted class with the maximum path score.

$$
\hat{y} = argmax_{c \in C} Ps(c_i|x)
$$
\n(3)

In the test phase (Fig. 1), we demonstrate the late fusion approach. For instance, a test sample x is classified as happy in the speech model but as neutral in the text model. Using Equation 2, we calculate path scores for each predicted class. Considering path length, the class with the higher score is chosen as the final prediction (e.g., happy in this example). This indicates that the speech modality strongly influences the emotional class determination for this instance. Furthermore, the hierarchy order reveals that text alone doesn't provide emotional content, evident from the first level of classification.



Fig. 1: Overall architecture of the proposed multimodal based hierarchical structure for SER

### **3 Experiments**

#### 3.1 **Emotion Dataset**

IEMOCAP [15] is a database of acted conversations with 10 speakers across five sessions. Each session includes utterances from one male and one female speaker. Emotions are classified into 10 categories, but this study focuses on four: anger, happiness, neutral, and sadness, merging excitement with happiness. The research employs 5331 utterances with transcriptions. Experiments are conducted with two split settings: Speaker-Dependent (SD) and Speaker-Independent (SI). In the SD setting, data from all sessions are merged and split 80/20 for training and testing. In the SI setting, four sessions train the model, ensuring no speaker overlap with the test session.

#### 3.2 **Results and Discussion**

In this study, we use long short-term memory (LSTM) followed by two fully connected networks as a classifier at each level in the hierarchical model. The batch size is set to 64. We adopt the Adam method to optimize the parameters with cross entropy loss. To select the other hyperparameters we use Optuna optimization framework [16] with 100 iterations for each model to tune the hyperparameters. Table 1 lists the results of our system in SI and SD settings through different evaluation metrics to evaluate the performance for SER. It shows that the recognition accuracies by fusing the two modalities through the proposed late fusion were improved compared to using a single modality. Table 2 compares the proposed approach against several works in the literature focused on SER in the context of employing fusion techniques for multiple modalities on the same dataset used in this study. Our approach outperforms all these works. With speaker dependent setting, our system comfortably achieves 68.74% UA and 69.45% WA. With speaker independent, it achieves 63.90 UA and 65.26 WA.

Besides this good performance through the fusion method, its ability to interpret the importance of each modality in terms of emotional and neutral perspectives adds a valuable layer of insight to the decision-making process. To demonstrate this efficiency of the fusion technique, we represent the results of samples that only convey emotions, meaning the annotation of these samples is one of the emotion classes and the final system predicts the correct emotion class of these samples. There are three cases of fusing the two hierarchical models: First: If the two models predict the same class (no conflict). Second: If the two models predict different classes, however they are both emotional. Third: If the two models predicted different classes one of them is a neutral class and the other is an emotional class. Table 3 shows the results of the chosen samples to illustrate the three cases of the fusion method. For example, with the "I am so sorry" instance, the fusion method takes the identical predictions from both models and produces it as the final decision. Conversely, in the case of the instance "That's so cool. Uh huh.", both models predict it as an emotional class, but they do not agree on the specific type of emotion. The expression of this example was conveyed using a kind of screaming voice, which likely caused the speech model to predict it as angry. On the contrary, the text model easily recognized the correct emotion because it could grasp the meaning of the sentence without being influenced by the tone of voice. In such a situation, the fusion method makes its final decision as happy by selecting the highest path score between the predicted classes from the models.

#### **4 Conclusion**

We propose an ensemble of hierarchical classification models for SER, combining audio and text modalities. Our innovative late fusion technique, tailored for hierarchical classifiers, interprets modality importance and their relationships between categories within the hierarchy, enhancing final class prediction accuracy. Results demonstrate our framework's superiority over previous multimodal fusion methods on the IEMOCAP dataset, achieving a weighted accuracy of 69.45% in the speaker-dependent setting and 65.62% in the speaker-independent setting across four emotion categories.

Model		Modalities	UA	WA	F1	Model	UA	WA F1	
<b>SD</b>	Hierarchical	Audio	60.16	62.01	60.71	Sebastian et al. [17]	59.3	61.2 61.2	
	model	Text	65.31	65.75	65.28				
	Late fusion	Audio $\pm$	68.74	69.45	68.74	Li et al. $[18]$	۰	$63.4 -$	
		Text				Cho et al. $[19]$	64.3	$63.1 -$	
<b>SI</b>	Hierarchical	Audio	57.85	57.12	57.48				
	model	Text	59.38	60.71	58.33	Ours $(SD)$	68.7	69.4 68.7	
	Late fusion	Audio $^{+}$ Text	63.90	65.26	63.06	Ours $(SI)$	63.9	65.2 63.0	

Table 1: Performance of the proposed approach on IEMOCAP

Table 2: Performance comparison with representative methods



Table 3: Results of chosen samples illustrating three cases of the fusion method. SM-speech model and TM- text model.

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