Arrival: walk-in non-critical

Sign-in with nurse

Registrar inputs complaint and patient information

Triaged by nurse: vitals and pain assessment. **CMST completed here if non-critical**

Assessed by physician, orders placed

Appropriate care zone

Zone 2: critical care

Trauma centre

Operating room

Legend
- Patient in waiting room
- Patient critical
- Patient under care
- CMST Not Accessible

Prescription filled

Nurse: distributes medication for pain

Sees physician in zone 1: non-critical care

Discharged

Patient leaves

Arrival: Emergency Medical Services (EMS)

Triaged by nurse in EMS

Walk-in waiting area

Walk-in workflow

Primary care nurse completes CMST