CARDIFF UNIVERSITY PRIFYSGOL CAERDY

ORCA – Online Research @ Cardiff

This is an Open Access document downloaded from ORCA, Cardiff University's institutional repository:https://orca.cardiff.ac.uk/id/eprint/126792/

This is the author's version of a work that was submitted to / accepted for publication.

Citation for final published version:

Yuen, Jeanette, Lee, Suat Y., Courtney, Eliza, Lim, John, Soh, Hazel, Li, Shao T., Chen, Yanni, McAllister, Marion, Fenwick, Eva K. and Ngeow, Joanne 2020. Evaluating empowerment in genetic counseling using patient-reported outcomes. Clinical Genetics 97 (2), pp. 246-256. 10.1111/cge.13646

Publishers page: http://dx.doi.org/10.1111/cge.13646

Please note:

Changes made as a result of publishing processes such as copy-editing, formatting and page numbers may not be reflected in this version. For the definitive version of this publication, please refer to the published source. You are advised to consult the publisher's version if you wish to cite this paper.

This version is being made available in accordance with publisher policies. See http://orca.cf.ac.uk/policies.html for usage policies. Copyright and moral rights for publications made available in ORCA are retained by the copyright holders.



1	Evaluating Empowerment in Genetic Counseling Using Patient Reported
2	Outcomes
3 4 5	Running head: Evaluating empowerment arising from cancer genetic counseling
6	Jeanette Yuen ¹ , Suat Ying Lee ¹ , Eliza Courtney ¹ , John Lim ² , Hazel Soh ¹ , Shao Tzu
7	Li ¹ , Yanni Chen ¹ , Marion McAllister ³ , Eva K. Fenwick ^{4,5} , Joanne Ngeow ^{1,6,7}
8	
9	¹ Cancer Genetics Service, Division of Medical Oncology, National Cancer Centre
10	Singapore, Singapore
11	² Biostatistics Unit, Department of Clinical Trials and Epidemiological Sciences,
12	National Cancer Centre Singapore, Singapore
13	³ Centre for Medical Education, School of Medicine, Cardiff University, Cardiff, UK
14	⁴ Health Services and Systems Research, Duke-NUS Medical School, Singapore
15	⁵ Health Services Research Group, Singapore Eye Research Institute, Singapore
16	⁶ Oncology Academic Clinical Program, Duke-NUS Medical School, Singapore
17	⁷ Lee Kong Chian School of Medicine, Nanyang Technological University, Singapore
18	
19	Jeanette Yuen and Suat Ying Lee should be considered joint first authors
20	Eva K. Fenwick and Joanne Ngeow should be considered joint corresponding
21	authors
22	
23	Correspondence to be directed to
24	Assoc Prof Joanne Ngeow
25	Head, Cancer Genetics Service, Division of Medical Oncology
26	National Cancer Centre Singapore, 11 Third Hospital Drive
27	Singapore 169610
28	Telephone: +65 6436 8088
29	Email: iongeow@gmail.com

30 Acknowledgements

31 We express our gratitude to the Lee foundation for their generous donations to the 32 Lee Kong Chian NCCS Cancer Genetics Service (LKCNCCS) fund that made this 33 study possible. We thank our colleagues and leadership from National Cancer Centre 34 Singapore for their support. We thank all doctors from public and private medical 35 institutions alike for referring their cases and partnering with us. Our appreciation also 36 extends to the team of Governance and Administration, the Division of Community 37 Outreach & Philanthropy for handling the administrative and financial related matters 38 of the LKCNCCS funding program.

39

40 All authors received no specific funding for this work.

41

42 Conflict of Interests

- 43 All authors have no conflicts of interest to declare.
- 44

45 Data Availability

46 The data that support the findings of this study are available from the corresponding

47 author upon reasonable request.

ABSTRACT

49 Data about patient-reported outcomes from cancer genetics services (CGS) are 50 lacking but are essential to guide service evaluation and improvements. We measured 51 improvement in empowerment, following genetic counseling in Singapore using a culturally-adapted version of the Genetic Counseling Outcome Scale (GCOS-24); and 52 53 sought to identify factors associated with change in empowerment. The GCOS-24 was administered to 155 patients of the CGS, at pre- and post-counseling or testing 54 55 timepoints. Of which, 110 patients underwent genetic testing. Individual pre- and post-56 counseling responses were subjected to Rasch analysis; the scale was subsequently 57 split into Cognitive Control (CC) and Emotional Control (EC) domains. Associations of 58 baseline characteristics with changes in pre- and post-CC and EC scores were 59 assessed using multiple regression analysis. Both CC and EC scores showed 60 significant improvement following genetic counseling and testing. While all items in the CC domain of being showed increases at follow-up, aspects of EC related to alleviating 61 62 negative emotions (p = 0.88) and hopelessness (p = 0.2) did not demonstrate 63 significant improvement. Our study revealed significant improvement in patient 64 empowerment in patients who have received cancer genetic counselling, while 65 revealing a need to cultivate hope and facilitate the alleviation of negative emotions in 66 patients during genetic counselling.

67

68 Word count: 200

69

70 Keywords: Genetic Counseling, Genetic Testing, Genetic Services, Rasch Analysis,

- 71 Regression Analysis, Hope
- 72
- 73
- 74
- 75

76 **INTRODUCTION**

77

Genetic counseling is a communication process which aims to help individuals and families understand and adapt to the medical, psychological, familial and reproductive implications of a heritable genetic condition.^{1,2} Though the practice of clinical genetics was established in the 1970s,³ evaluation of its impact on patient-reported outcomes has been lacking, due to the paucity in the availability of robust outcomes.^{4,5}

In Singapore, there is a growing demand for cancer genetic services^{6,7} and, as such, it is a priority to evaluate patient-reported outcomes from genetic counseling and testing. The lack of such information impedes progress in the field, as evidence-based improvements cannot be made.

87 The Genetic Counseling Outcome Scale (GCOS-24) (Supplementary Materials 1) is a validated genetics-specific Patient Reported Outcome Measure (PROM) and 88 89 assesses patient-reported outcomes from genetic counseling and testing.⁸ It captures a construct coined 'empowerment', defined as 'a set of beliefs that enable a person 90 91 from a family affected by a genetic condition to feel that they have some control over and hope for the future'.⁹ It encompasses components of decisional control, cognitive 92 93 control, behavioural control, emotional regulation and hope. Furthermore, the GCOS-24 has demonstrated utility in service evaluation¹⁰ and guality improvement¹¹ in 94 95 genetic counseling services.

96 It has been used in a study of 42 patients from a cardiology setting in USA by Ishon et 97 al¹², which demonstrated significant improvement in empowerment scores, which 98 consequentially led to a greater awareness for surveillance recommendations in 99 patients following genetic counseling. In the psychiatric context, a recent publication 100 which used the GCOS-24 on a larger sample size showed an increase in 101 empowerment following genetic counseling.¹³ Similar increases in empowerment were 102 observed in Danish¹⁴, Dutch¹⁵ and Spanish¹¹ validations of the GCOS-24.

However, one limitation of the GCOS-24 is that psychometric evaluation of GCOS-24 has largely involved classical test theory to date. Rasch analysis, a form of item response theory, provides significant insight into the psychometric properties of a scale,^{16,17} including: appropriate use of response categories; measurement precision; how well items 'fit' the underlying trait; how well the items measure a specific construct (unidimensionality); targeting of item difficulty to participants' ability; and differential item functioning (DIF; item bias). Rasch analysis has used by Grant et al¹⁸ to develop a short-form of the GCOS-24, to create a less burdensome scale for respondents that is similarly capable of capturing genetic counseling and testing-derived empowerment.

The aims of this study were threefold. Firstly, we aimed to measure the improvement in patient empowerment, if any, following cancer genetic counseling using the GCOS-24; with the secondary intention to identify and understand the factors associated with change in empowerment. Finally, we aimed to evaluate the psychometric properties of the GCOS-24 using Rasch analysis.

118

119 MATERIALS AND METHODS

120

121 Study Design

This was a single arm, pre-post counseling (intervention) study conducted between 122 123 May 2016 and May 2017 at the Cancer Genetics Service (CGS) at the National Cancer 124 Centre Singapore (NCCS). We represent a specialized cancer genetics service with 125 master's level trained genetic counsellors working under a model of care adapted from the United States.¹⁹ The CGS sees predominantly Singaporean Chinese, Malay, and 126 127 Indian patients with a personal and/or family history of cancer referred from general, 128 surgical, oncologic and gynecological specialties. The GCOS-24 was offered to 129 English-speaking, adult (≥21 years old) participants attending the CGS for the first 130 time. Individuals with significant hearing impairment (questionnaire administration 131 could take place over the telephone), cognitive impairment or any physical disability 132 that prevented them from participating in the study were excluded. Written informed 133 consent was obtained from all participants prior to the study and the study protocol 134 was approved by the SingHealth Centralised Institutional Review Board (CIRB number 2016/2367). 135

136

137 Study procedure

Participants were recruited face-to-face at the clinic, and after informed consent was obtained, they were asked to complete the pre-counseling GCOS-24 prior to their first genetic counseling session. The recruitment process was conducted by a research coordinator (HS). The pre-test genetic counseling session was led by a genetic 142 counsellor (STL, EC, or YC) or a clinical cancer geneticist (JN). It typically included a 143 verbal discussion, with the use of visual aids, to provide information on the suspected 144 genetic condition and cancer risk assessment based on personal and family history. Counselling skills are applied to facilitate coping and adaptation to the knowledge of a 145 146 possible hereditary condition that runs in the family. The goal of the session is to reach 147 a shared decision for genetic testing between the participant and their families, that is 148 aligned with clinical recommendations. These sessions generally lasted between 30 to 45 minutes. Participants had the option of completing the post-counseling GCOS-149 150 24 via telephone, mail (written) or online methods (via Google survey), which was 151 facilitated by a research coordinator (HS).

152

During the counselling session, patients who met clinical testing criteria²⁰ were offered 153 154 genetic testing to understand if they carried a pathogenic variant that predisposes them to cancer. There were also asymptomatic patients who came for genetic 155 156 counseling as they were considering predictive testing for a familial condition. For 157 patients who declined genetic testing, the post-counseling GCOS-24 was conducted 158 2 weeks after their most recent counseling session. They were subsequently given an 159 open date appointment. For patients who elected to undergo genetic testing, an in-160 person result disclosure appointment (with STL, EC, YC or JN) was scheduled 2 to 6 161 weeks after, dependent on turnaround time for testing ordered. These appointments 162 typically last for 15 to 45 minutes, dependent on the type of result that was returned. 163 The post-counseling GCOS-24 was administered 2 weeks after results disclosure (i.e. 164 4 to 8 weeks after they completed the pre-counseling GCOS-24).

165

Participants also completed a sociodemographic questionnaire which captured information about their gender, age, ethnicity, education status, genetic testing subsidy eligibility (eligible <SGD\$1,800 monthly household income per person) and personal and family history of cancer. All data collected were anonymized.

170

171 Cultural Adaptation of GCOS-24

The GCOS-24 scale comprises 24 items across five domains (decisional control: three items, cognitive control: six items, behavioral control: eight items, emotional regulation: three items and hope: four items) which are rated on a seven-point Likert-type response scale ranging from 'strongly agree' to 'strongly disagree'.²¹ Scores are summed to provide an overall 'empowerment' and domain scores, where higherscores equal higher levels of empowerment.

178

179 Because the GCOS-24 was developed in the UK, we first conducted some cognitive 180 interviews with patients to assess the clarity and cross-cultural applicability of the 181 GCOS-24 items for eliciting the required information.²² English-speaking patients aged 182 21 and above, who had previously received genetic counseling at the CGS (n=12), were interviewed by trained interviewers. Interviews were audio-recorded and noted 183 184 on standardized interview forms (Supplementary Materials 2). Responses were reviewed iteratively by the study team (JY, EF, MM & JN), and were used to guide 185 186 edits to the GCOS-24 to improve clarity and comprehensibility of the items (Supplementary Materials 1). There were no edits that changed the original meaning 187 188 of items made (Supplementary Materials 1). Item 6 was modified to 'I can see that good things (e.g. early detection & personalized screening) have come from having 189 190 this condition in my family.', where the examples of 'early detection & personalized 191 screening' were added for better comprehension of what 'good things' might refer to. 192 Item 10 was edited to 'I don't know what could be gained from each of the options (e.g. 193 genetic testing) available to me.', where the example of 'genetic testing' was included 194 to explain what 'options' might refer to.

195

196 Other Modifications of the GCOS-24

197 The response scale was modified to include a 'not applicable' option for items relating 198 to children (items 3, 13, 19, 21, 24) to provide an appropriate response for those 199 participants who did not have and were not considering children in the future. This was 200 an outcome of participant feedback we received from the cognitive interview exercise. 201 While the addition of a 'not applicable' option response may influence the 202 psychometric properties of the instrument as it creates the potential for missing data. Unlike in classical test theory, where missing data is a problem, Rasch analysis does 203 204 not require complete data in order to generate person measure estimates. Therefore, 205 the addition of a 'not applicable' option instead has improved the psychometric 206 properties of the GCOS-24 as participants are not forced to answer items irrelevant to 207 them, and any ensuing missing data will not affect the score provided by Rasch 208 analysis.

210 **Psychometric Assessment of the GCOS-24**

211 Rasch analysis was used to assess the psychometric properties of the adapted GCOS-24 using the Andrich rating scale model²³ with Winsteps software (version 212 3.92.1), Chicago, Illinois, USA.²⁴ Rasch analysis transformed the ordinal ratings of the 213 214 questionnaire into estimates of interval measures (expressed in log of the odds units, or logits) to allow for parametric testing.²⁵ Item bias, thereby DIF was assessed for 215 216 gender, age, educational status and presence of strong cancer family history to establish possible associations between baseline patient characteristics with 217 218 magnitude of change in empowerment. To ensure that differences between the pre-219 post counseling GCOS-24 scores were valid indicators of changes over time, pre-220 counseling and post-counseling GCOS-24 data were stacked and DIF for time points 221 was assessed. Absence of DIF was considered evidence of invariance over time.

222

223 The adapted GCOS-24 displayed good precision (person separation index (PSI) > 2.0) 224 and targeting (difference between person and item means <1.0) and no DIF for age, 225 gender or time (**Table 1**). However, there was evidence of multidimensionality within 226 the scale, with the eigenvalue for the first contrast >2.0, the variance explained by the 227 first factor <50% and 3 mis-fitting items. Moreover, inspection of the standardized 228 residual loadings for items indicated that 6 items were all relating to cognitive, 229 behavioral or decisional control, loaded together. Therefore, based on this and the domain structure posited in the paper by Tirado et al,¹¹ this supported the splitting of 230 231 GCOS-24 into two discrete scales which were analyzed separately: 1) 'Cognitive 232 control' [CC] (items 1-3, 5, 7, 10, 12-18, 23 and 24), which encompassed making 233 informed decisions about the future, forward planning, decision-making, the utilization 234 of socioeconomic and health-related resources and systems and the integration and 235 contextualization into one's own healthcare blueprint; and 2) 'Emotional control' [EC] 236 (items 4, 6, 8, 9, 11, 19-22), which encompassed hope and emotional regulation.

237

The CC scale initially displayed disordered thresholds (meaning that some of the response categories were not being used as intended) and multidimensionality with a high eigenvalue, low variance explained for the first contrast and two mis-fitting items (**Table 1**). However, upon iterative removal of items 13, 12, 18 and 5, measurement precision increased and the disordered thresholds and multidimensionality were largely resolved. The emotional domain had suboptimal precision (PSI <2.0) and

- possible evidence of multidimensionality (eigenvalue of first contrast >2.0) (Table 1).
 However, only three items (4, 11 and 21) loaded together, which was not enough to
 form a separate scale; therefore, no further splitting was applied.
- 247

248 Statistical Analysis

Responses of participants who failed to complete the post-counseling GCOS-24 were excluded from analysis. The patient sample was characterized using mean (standard deviation [SD]) and median (interquartile range [IQR]) for description of normally and non-normally distributed data respectively.

253

Wilcoxon signed-rank test was used to determine significant differences in the CC and EC domains post-intervention. We also present an item-by-item analysis as well as for the overall score. Additionally, effect sizes (ES; calculated as the difference in the mean scores between the baseline and follow-up examinations divided by the standard deviation (SD) of the scores for the baseline group) were utilized to determine clinically significant pre-post changes.²⁶ An ES of 0.20-0.49 was considered small, 0.50-0.79 as moderate and ≥ 0.80 as large.²⁷

261

262 The association of baseline characteristics with pre-post counseling changes in 263 cognitive and emotional control domains were assessed by multiple regression models 264 fit using the baseline characteristics as independent variables, with changes in CC 265 and EC scores between baseline and post-counselling scores as dependent variables, respectively. For each model, variable selection was conducted via best subsets 266 selection using the Akaike Information Criterion (AIC), leading to a final reduced 267 268 model. All analyses were performed using Stata 15.0 (Statacorp LP, College Station, 269 TX, USA), and statistical significance was defined as p < 0.05.

271 **RESULTS**

272 Baseline Characteristics

273 Of the 208 participants who were invited to participate in this study, 155 completed the 274 GCOS-24 at both time-points and were included in the analysis (response rate: 275 74.5%). Most were female (n=136, 87.7%), median age was 46 (18-71) years old, and majority were Chinese (n=111, 71.6%) (Table 2). Most patients (n=84, 54.2%) had a 276 277 personal history of breast and/or ovarian cancer. Most patients had a personal (n=115, 278 74.2%) and/or family history of cancer (n=109; 70.3%). The majority (n=110, 71.0%) 279 of participants opted to proceed with genetic testing after counseling, where most consented to a multi-gene diagnostic test (n=96; 61.9%), while the remainder 280 281 consented to a predictive test for a known familial pathogenic variant (n=14; 9.0%). 282 Majority of our participants (n=79: 50.0%) received a negative or a variant of uncertain 283 significance (VUS) genetic test result, others (n=21; 20.0%) received a positive genetic 284 test result, while a minority (n=45; 29.0%) of participants declined genetic testing.

285 286

288

287 GCOS-24 Scores Pre- and Post-Intervention

Scores in both domains (CC and EC) (**Supplementary Materials 3**) increased following genetic counseling (**Table 3**). Overall post-intervention CC score [median 1.23, IQR (-0.33 - 6.16)] was significantly higher (p<0.001) than the pre-intervention score [median 0.46, IQR (-1.10 - 3.55)]. A similar significant trend was noted for overall post-intervention EC scores [median 0.99, IQR (-1.14 - 6.41)] versus pre-intervention scores [median 0.61, IQR (-1.14 - 3.90)].

295

296 In our item by item analysis for CC, several items showed substantial increases post-297 intervention. For example, item 1 "I am clear ... why I am attending the clinical genetics service" [pre-intervention: median 0.56, IQR (-2.33 - 3.55); post-intervention: median 298 2.74, IQR (-1.01 - 6.16); p<0.001], item 7 "I can control how this condition affects my 299 family", item 10 "I don't know what could be gained of the options (e.g. genetic testing) 300 301 available to me", [pre-intervention: median 0.36, IQR (-2.74 - 4.11); post-intervention: 302 median 1.93, IQR (-2.74 - 6.16); p<0.001], and item 17 "I don't know what I can do to 303 change how to condition affects me / my children", [pre-intervention: median 0.55, IQR 304 (-2.55 - 4.30); post-intervention: median 2.12, IQR (-0.77 - 6.16); p<0.001] (**Table 3**) 305 demonstrated the largest effect sizes.

306

The overall increase in scores for the EC domain was largely attributed to feeling more 307 308 capable of coping with the condition post-counseling (item 9) [pre-intervention: median 309 0.98, IQR (-2.04 - 3.90); post-intervention: median 0.98, IQR (-2.04 - 6.41), p=0.046], 310 being more positive about the future (item 20) [pre-intervention: median 0.90, IQR (-311 2.12 - 3.90); post-intervention: median 0.90, IQR (-2.12 - 6.41); p=0.024], and learning 312 the positive aspects of having such a diagnosis (item 6) [pre-intervention: median 0.69, 313 IQR (-2.33 - 3.90); post-intervention: median 0.69, IQR (-2.33 - 6.41); p=0.014]. 314 However, it was notable that genetic counseling had little to no impact on participants' 315 feelings of being upset (item 4) and hopefulness for their children to have a rewarding 316 family life (item 9).

317

Baseline factors associated with change in CC and EC scores

319 Compared to those without a family history of cancer, participants with a family history 320 of cancer was were significantly associated with a smaller increment in CC scores (β : 321 0, -0.56; CI: -0.99, -0.03; p value = 0.036) (**Table 4**). Females was significantly 322 associated with a greater increment in EC scores than males (β : 0, -0.61; CI: -1-17, -323 0.05; p value =0.033) (**Table 5**). Compared to participants who did not proceed with 324 genetic testing, those who received a negative or VUS result were significantly 325 associated with a greater increment in CC scores (β : 0, 0.76; CI: 0.28, 1.24; p value 326 =0.002) (**Table 4**) and EC scores (β : 0, 0.78; CI: 0.35, 1.21; p value <0.001) (**Table** 327 5). Similarly, participants who received a positive result were associated with greater 328 increments in CC scores (β : 0, 0.81; CI: 0.21, 1.42; p value =0.009) (**Table 4**) and EC 329 scores (β : 0, 0.64; CI: 0.10, 1.19; p value = 0.02) (**Table 5**) than participants who did not proceed with genetic testing. Of those who underwent genetic testing, the extent 330 331 to which CC scores (Table 4) and EC scores (Table 5) increased were largely similar 332 between participants who received positive results and those who received negative 333 or VUS results.

335 **DISCUSSION**

Our study explored the impact of cancer genetic counseling provided by the NCCS 336 337 CGS on patient empowerment using the culturally-adapted GCOS-24 instrument. We 338 found a statistically significant increase in EC and CC scores following genetic 339 counseling and testing (in patients who underwent genetic testing). These findings provide empirical evidence that genetic counseling provided by the CGS improves 340 341 patient empowerment, thus highlighting its value in the delivery of genetics services in 342 Singapore. Secondly, our psychometric analysis of the adapted GCOS-24 found that 343 while the instrument as a whole was multidimensional, two key domains, namely CC 344 and EC, were valid measures to assess the extent of patient empowerment arising 345 from genetic counseling and testing.

346

347 Our study found that CC and EC were significantly improved post-genetic counseling and testing, and with the magnitude of improvement greater for the CC domain. These 348 349 findings are concordant with recent systematic reviews of clinical genetics outcome 350 research which have concluded that patients benefit from genetic counseling and 351 testing, particularly in the areas of knowledge, 'perceived personal control' (PPC), improved risk perception accuracy, and reduced anxiety.^{28,29} Our findings were largely 352 concordant with that of Tirado et al,¹¹ who found that the overall GCOS-24 score 353 354 improved post-counseling and testing, specifically the cognitive domain. This is 355 consistent with our findings that patients were in a better position to establish control 356 over their conditions, namely by managing how it affects their families. We also found 357 that patients felt better equipped to navigate educational, financial and social 358 resources available to consequentially make better autonomous decisions that are 359 potentially life-altering for them and their descendants. Genetic counseling and testing 360 was also observed to improve patients' knowledge of what they could do to change 361 the impact of the condition.

With a growing demand for cancer genetic services in Singapore⁶ and as the inclusion of genetic counsellors in patient care is increasingly found to be cost-effective,³⁰ our study demonstrates that this model of care is beneficial for patients in the Asian context, where patients benefit from increased empowerment following genetic counseling and testing. Genetic counseling has been found to provide patients with a better knowledge of surveillance and risk-reducing options,³¹ which was subsequently 368 reported to empower patients in their decision-making regarding genetic testing by
 369 Augestad et al.³²

370 Notably, there were items pertaining to feelings of sadness and hopelessness in the 371 EC domain in which no statistically significant improvement was reflected. This is 372 similar to Tirado et al¹¹ who highlighted a lack of significant improvement in the 373 emotional regulation domain of the GCOS-24 (items 4, 11, and 21), which overlaps 374 with the EC category defined here. These findings suggest a place for hope-based inventions, warranting research to understand how hope can be appropriately 375 376 introduced during genetic counseling. Hope-based interventions, in the form of group 377 therapy sessions where psychological questionnaires were administered, were found 378 to be effective in allaying anxiety of patients with a predisposition to psychological conditions who were undergoing genetic testing.³³ Hope-based interventions, focuses 379 on prioritizing hope in patients and encourages *goal-directed thinking*,³⁴ which enable 380 381 recipients to achieve a higher dispositional hope. When achieved, patients benefit from 382 greater psychological well-being, improved health knowledge, adoption of preventive 383 health behaviors and adaptation to chronic illnesses. In the same vein, the reciprocal 384 engagement model (REM) for genetic counseling provides a useful framework for the 385 design of counseling strategies for the delivery of genetic results. These strategies 386 have been proven to personalize the result communication and risk counseling process,³⁵ which could be a way to improve emotional control in patients receiving 387 388 genetic results. The incorporation of such interventions in genetic counseling practice 389 may promote the delivery of holistic care, whilst presenting a systematic approach to 390 instilling and improving emotional regulation in patients. Our findings highlight the 391 growing importance of addressing emotional issues in genetic counseling. This is 392 consistent with a review of genetic risk communication measures, which found 393 emotional counseling elements to confer more benefit than informational elements.³⁶ 394 In our study, higher empowerment levels were observed in patients who elected to 395 proceed with genetic testing over patients who declined testing, suggesting that 396 patients who underwent testing possessed a better understanding of their condition, 397 as well as medical and non-medical resources available. Furthermore, they were also 398 the group identified with higher emotional control levels, which meant they could cope 399 better with new information that genetic testing provides them with. A better 400 understanding of the motivations and deterrents for genetic testing in at-risk patients401 is also warranted.

402

403 Rasch analysis was used to optimize the psychometric properties of the GCOS-24, 404 which found that the scale was multidimensional in its overall form. Multidimensionality 405 is problematic as patients respond differently to subsets of items and, if an overall 406 score is used, true changes in sub-domains may be masked or neutralized, thus 407 affecting the study conclusions. Therefore, we recommend that an overall score be 408 avoided for the GCOS-24 and that separate CC and EC domain scores should be 409 reported instead. Our findings demonstrate the importance of using Rasch analysis to 410 verify and optimize the psychometric properties of PROMs in clinical research and our application of Rasch analysis to the GCOS-24 represents a useful contribution to 411 412 clinicians and researchers hoping to measure patient-reported outcomes such as patient empowerment following genetic counseling. However, given our relatively 413 414 small sample size in a culturally-diverse Asian population, further studies of similar 415 design are required to confirm our findings. Recently, another PROM has been 416 developed for the measurement of outcomes research related to risk communication 417 in genetic counseling as part of the FOCUS-GC (Framework for Outcomes of Clinical Communication Services in Genetic Counseling).³⁷ Further psychometric evaluation 418 419 would be useful to determine if it is a useful PROM for measuring clinically significant 420 changes in empowerment.

421

422 Strengths of our study include a cross-cultural adaptation of the GCOS-24 in an Asian 423 population and our use of Rasch analysis to optimize the psychometric properties of 424 the scale and enhance measurement precision and improve the robustness of our 425 results; a well-characterized cohort with an equal distribution in age and a variety of 426 cancers with suspicions for hereditary conditions, such as breast, ovarian, and colorectal cancers; inclusion of unaffected patients allowed us to measure genetic 427 428 counseling-derived empowerment in individuals with a family history suggestive of a 429 genetic condition.

430

There are several limitations to this study. Firstly, patient empowerment as operationalized in the GCOS-24 may not capture certain important patient reported outcomes that result from genetic counseling. This is complicated by the lack of consensus on tools reliable for such an assessment and what constitutes genetic 435 counseling-derived benefits.⁴ The study conducted in U.K. utilized the EQ-5D scale and an internal audit survey tool for comparison, while our study was limited to the 436 437 GCOS-24. Without EQ-5D, the calculation of Quality Adjusted Life Years (QALY) 438 delivered to patients seen by the CGS was unattainable, which demonstrates the 439 limitation of the GCOS-24 for use in economic evaluation of a service. However, in a study comparing EQ-5D against the GCOS-24,¹¹ EQ-5D was found to have 440 441 problematic ceiling effects, with no detectable pre-post changes in scores, as it fails to capture patient outcomes of clinical genetics. Second, the post- GCOS-24 was 442 443 administered relatively quickly after their genetic counseling session, which denied a 444 longitudinal follow up of the patient's emotional status (including that of hope), which 445 might prove more effective in capturing patients with a reduced ability for emotional regulation. It would be meaningful to clarify if poor emotional control is attributed to 446 pre-existing conditions or in fact exacerbated by genetic counseling. Studies have 447 identified several risk factors that predispose patients to long-term post-testing 448 distress, namely a pre-existing history of anxiety, depression, or psychiatric 449 conditions,³⁸⁻⁴⁴ as well as pre-existing heightened cancer worry, elevated cancer risk 450 451 perception, poor support networks, and an unfavorable test result. Voorwinden, Jaspers ⁴⁵ Screening for patients who demonstrate these prognostic variables for 452 453 increased psychological distress from genetic testing, would allow for the 454 personalization of a counseling program for them, thereby facilitating better 455 psychological adaptation to their condition.

Third, neither the CC or EC domains achieved perfect fit to the Rasch model, both demonstrating some evidence of multidimensionality, while the EC domain demonstrated suboptimal precision. Therefore, the results should be interpreted with caution and future studies with larger sample sizes are required to confirm our domain structure.

461

462 **CONCLUSION**

In conclusion, our study revealed that patients who received cancer genetic counseling
by trained genetics clinicians experienced a significant improvement in empowerment.
However, more emphasis must be placed on cultivating hope and alleviating emotions
of distress in patients during genetic counseling. Finally, our study demonstrated the
utility of Rasch analysis in revealing multidimensionality of the GCOS-24, for which

468 scores for cognitive control and emotional regulation should be reported separately.

469	Authorship Contributions
470	JY was responsible for design, acquisition, analysis and interpretation of data, as
471	well as drafting of the manuscript for publication.
472	
473	SYL was involved in the analysis and interpretation of the data as well as drafting of
474	the manuscript for publication.
475	
476	EC was involved in the analysis and interpretation of the data, and critically reviewed
477	the manuscript for publication.
478	
479	JL was involved in the analysis of the data and critically reviewed the manuscript for
480	publication.
481	
482	HS was involved in the acquisition of the data and critically reviewed the manuscript
483	for publication.
484	
485	STL was involved in the acquisition of the data and critically reviewed the manuscript
486	for publication.
487	
488	YC was involved in the acquisition of the data and critically reviewed the manuscript
489	for publication.
490	
491	MM was involved in the conception and design of the study, and critically reviewed
492	the manuscript for publication.
493	
494	EKF was involved in the design and data analysis of the study, and critically
495	reviewed the manuscript for publication.
496	
497	JN was responsible for the conception, design and progress of the study, critically
498	reviewed the study at the stages of data acquisition, interpretation and manuscript
499	drafting.
500	
501	
502	

- 503 **Ethics Approval**
- 504

505 All procedures followed were in accordance with the ethical standards of the responsible committee on human experimentation (institutional and national) and with 506

507 the Helsinki Declaration of 1975, as revised in 2000 (5). This study was approved by

- the SingHealth Centralised Institutional Review Board (CIRB number 2016/2367). 508
- 509

Patient Consent and Confidentiality 510

- 511 Informed consent was obtained from all patients included in the study.
- 512
- 513

514 **References**

- 5151.Resta R, Biesecker BB, Bennett RL, et al. A new definition of Genetic Counseling: National516Society of Genetic Counselors' Task Force report. Journal of genetic counseling.5172006;15(2):77-83.
- Wevers MR, Schmidt MK, Engelhardt EG, et al. Timing of risk reducing mastectomy in breast
 cancer patients carrying a BRCA1/2 mutation: retrospective data from the Dutch HEBON
 study. Familial cancer. 2015;14(3):355-363.
- 5213.Coventry PA, Pickstone JV. From what and why did genetics emerge as a medical specialism522in the 1970s in the UK? A case-history of research, policy and services in the Manchester523region of the NHS. National Health Service. Social science & medicine (1982).5241999;49(9):1227-1238.
- 5254.Payne K, Nicholls S, McAllister M, Macleod R, Donnai D, Davies LM. Outcome measurement526in clinical genetics services: a systematic review of validated measures. Value in health : the527journal of the International Society for Pharmacoeconomics and Outcomes Research.5282008;11(3):497-508.
- 5295.Wang C, Gonzalez R, Merajver SD. Assessment of genetic testing and related counseling530services: current research and future directions. Social science & medicine (1982).5312004;58(7):1427-1442.
- 5326.Li ST, Yuen J, Zhou K, et al. Impact of subsidies on cancer genetic testing uptake in Singapore.533Journal of medical genetics. 2017;54(4):254-259.
- 5347.Tan RY, Met-Domestici M, Zhou K, et al. Using Quality Improvement Methods and Time-535Driven Activity-Based Costing to Improve Value-Based Cancer Care Delivery at a Cancer536Genetics Clinic. Journal of oncology practice. 2016;12(3):e320-331.
- 5378.McAllister M, Wood AM, Dunn G, Shiloh S, Todd C. The Genetic Counseling Outcome Scale: a538new patient-reported outcome measure for clinical genetics services. Clinical genetics.5392011;79(5):413-424.
- 5409.McAllister M, Dunn G, Todd C. Empowerment: qualitative underpinning of a new clinical541genetics-specific patient-reported outcome. European journal of human genetics : EJHG.5422011;19(2):125-130.
- 54310.Inglis A, Koehn D, McGillivray B, Stewart SE, Austin J. Evaluating a unique, specialist544psychiatric genetic counseling clinic: uptake and impact. *Clinical genetics.* 2015;87(3):218-545224.
- 54611.Costal Tirado A, McDermott AM, Thomas C, et al. Using Patient-Reported Outcome547Measures for Quality Improvement in Clinical Genetics: an Exploratory Study. Journal of548genetic counseling. 2017;26(5):1017-1028.
- Ison HE, Ware SM, Schwantes-An TH, Freeze S, Elmore L, Spoonamore KG. The impact of
 cardiovascular genetic counseling on patient empowerment. *Journal of genetic counseling*.
 2019.
- Inglis A, Koehn D, McGillivray B, Stewart SE, Austin J. Evaluating a unique, specialist
 psychiatric genetic counseling clinic: uptake and impact. *Clinical genetics*. 2015;87(3):218224.
- 55514.Diness BR, Overbeck G, Hjortshoj TD, et al. Translation and Adaptation of the Genetic556Counselling Outcome Scale (GCOS-24) for Use in Denmark. Journal of genetic counseling.5572017;26(5):1080-1089.
- Voorwinden JS, Plantinga M, Krijnen W, et al. A validated PROM in genetic counselling: the
 psychometric properties of the Dutch version of the Genetic Counselling Outcome Scale.
 European journal of human genetics : EJHG. 2019;27(5):681-690.
- 16. Petrillo J, Cano SJ, McLeod LD, Coon CD. Using classical test theory, item response theory,
 and Rasch measurement theory to evaluate patient-reported outcome measures: a
 comparison of worked examples. *Value in health : the journal of the International Society for Pharmacoeconomics and Outcomes Research.* 2015;18(1):25-34.

365	17.	Cappelleri JC, Jason Lundy J, Hays RD. Overview of classical test theory and item response
566		theory for the quantitative assessment of items in developing patient-reported outcomes
567		measures. Clinical therapeutics. 2014;36(5):648-662.
568	18.	Grant PE, Pampaka M, Pavne K, Clarke A, McAllister M, Developing a short-form of the
569	_	Genetic Counselling Outcome Scale: The Genomics Outcome Scale. <i>European journal of</i>
570		medical genetics 2018
571	10	Hampel H. Bennett PI. Buchanan A. Bearlman P. Wiesner GL. A practice guideline from the
572	19.	American College of Medical Constice and Consmics and the National Society of Constic
572		American Conege of Medical Genetics and Genomics and the National Society of Genetic
515		Counselors: referral indications for cancer predisposition assessment. Genetics in medicine :
574		official journal of the American College of Medical Genetics. 2015;17(1):70-87.
5/5	20.	NCCN. National Comprehensive Cancer Network. Genetic/Familial High-Risk Assessment:
576		Breast and Ovarian v3 2019.
577	21.	McAllister M, Dearing A. Patient reported outcomes and patient empowerment in clinical
578		genetics services. Clinical genetics. 2015;88(2):114-121.
579	22.	Mullin PA, Lohr KN, Bresnahan BW, McNulty P. Applying cognitive design principles to
580		formatting HRQOL instruments. Quality of life research : an international journal of quality of
581		life aspects of treatment, care and rehabilitation. 2000;9(1):13-27.
582	23.	Andrich D. A rating formulation for ordered response categories. <i>Psychometrika</i> .
583		1978:43(4):561-573.
584	24	Linacre LAUser's Guide to WINSTEPS/MINISTEP Rasch-Model Computer Programs (3.91.0)
585	21.	2006: http://www.winstens.com/a/Winstens-ManualPDE zin
586	25	Bond T. M. Fox C. Applying The Basch Model – Fundamental Measurement in the Human
587	25.	Sciences Vol 402007
500	26	Sciences. Vol 402007.
J00 590	20.	af Research Curthesis New York, NY, US, Pussell Gass Foundation, 1004-221, 244
389 500		of Research Synthesis. New York, NY, US: Russell Sage Foundation; 1994:231-244.
590 501	27.	Conen J. Statistical Power Analysis for the Benavioral Sciences. 2nd ed. Hillsdale, NJ: Eribaum
591		Associates; 1988.
592	28.	Athens BA, Caldwell SL, Umstead KL, Connors PD, Brenna E, Biesecker BB. A Systematic
593		Review of Randomized Controlled Trials to Assess Outcomes of Genetic Counseling. Journal
594		of genetic counseling. 2017;26(5):902-933.
595	29.	Madlensky L, Trepanier AM, Cragun D, Lerner B, Shannon KM, Zierhut H. A Rapid Systematic
596		Review of Outcomes Studies in Genetic Counseling. Journal of genetic counseling.
597		2017;26(3):361-378.
598	30.	Haidle JL, Sternen DL, Dickerson JA, et al. Genetic counselors save costs across the genetic
599		testing spectrum. The American journal of managed care. 2017;23(10 Spec No.):Sp428-
600		sp430.
601	31.	, van Oostrom I. Tibben A. A Counselling Model for BRCA1/2 Genetic Susceptibility Testing.
602		Hereditary cancer in clinical practice, 2004:2(1):19-23.
603	32	Augestad MT. Høberg-Vetti H. Biorvath C. Sekse RJT. Identifving Needs: a Qualitative Study
604	02.	of women's Experiences Regarding Ranid Genetic Testing for Hereditary Breast and Ovarian
605		Cancer in the DNA BONUS Study, Journal of genetic counseling, 2017;26(1):182-189
606	22	He SM y He IW & Dou BK y Hui PD h Weng PS m Chu AT y Hene based intervention for
607	55.	no sivi-y, no sivi-c, Pau BK-y, nui BP-n, wong KS-m, chu AT-w. nope-baseu intervention for
007		Individuals susceptible to colorectal cancer: a pilot study. <i>Furninal cancer</i> . 2012;11(4):545-
608		
609	34.	Snyder CR, Sigmon DR, Feldman DB. Hope for The Sacred and Vice Versa: Positive Goal-
610		Directed Thinking and Religion. <i>Psychological Inquiry</i> . 2002;13(3):234-238.
611	35.	Schmidlen T, Sturm AC, Hovick S, et al. Operationalizing the Reciprocal Engagement Model
612		of Genetic Counseling Practice: a Framework for the Scalable Delivery of Genomic
613		Counseling and Testing. Journal of genetic counseling. 2018;27(5):1111-1129.
614	36.	Edwards A, Gray J, Clarke A, et al. Interventions to improve risk communication in clinical
-		

- 616 37. Cragun D, Zierhut H. Development of FOCUS-GC: Framework for Outcomes of Clinical
 617 Communication Services in Genetic Counseling. *Journal of genetic counseling*. 2018;27(1):33618 58.
- 619 38. Almqvist EW, Brinkman RR, Wiggins S, Hayden MR. Psychological consequences and
 620 predictors of adverse events in the first 5 years after predictive testing for Huntington's
 621 disease. *Clinical genetics.* 2003;64(4):300-309.
- 62239.Butow PN, Lobb EA, Meiser B, Barratt A, Tucker KM. Psychological outcomes and risk623perception after genetic testing and counselling in breast cancer: a systematic review. The624Medical journal of Australia. 2003;178(2):77-81.
- 62540.Hamilton JG, Lobel M, Moyer A. Emotional distress following genetic testing for hereditary626breast and ovarian cancer: a meta-analytic review. Health psychology : official journal of the627Division of Health Psychology, American Psychological Association. 2009;28(4):510-518.
- Meiser B, Dunn S. Psychological impact of genetic testing for Huntington's disease: an
 update of the literature. *Journal of Neurology, Neurosurgery & amp; amp; Psychiatry.*2000;69(5):574.
- 42. Murakami Y, Okamura H, Sugano K, et al. Psychologic distress after disclosure of genetic test
 results regarding hereditary nonpolyposis colorectal carcinoma. *Cancer.* 2004;101(2):395403.
- 63443.van Oostrom I, Meijers-Heijboer H, Duivenvoorden HJ, et al. Prognostic factors for hereditary635cancer distress six months after BRCA1/2 or HNPCC genetic susceptibility testing. European636journal of cancer (Oxford, England : 1990). 2007;43(1):71-77.
- 637 44. Oliveri S, Ferrari F, Manfrinati A, Pravettoni G. A Systematic Review of the Psychological
 638 Implications of Genetic Testing: A Comparative Analysis Among Cardiovascular,
 639 Neurodegenerative and Cancer Diseases. *Front Genet.* 2018;9:624-624.
- 639 Neurodegenerative and Cancer Diseases. *Front Genet.* 2018;9:624-624.
 640 45. Voorwinden JS, Jaspers JP. Prognostic Factors for Distress After Genetic Testing for
 641 Hereditary Cancer. *Journal of genetic counseling.* 2016;25(3):495-503.