

Systematic review and narrative synthesis of surgeons' perception of postoperative outcomes and risk

N. M. Dilaver^{1,2} , B. L. Gwilym¹, R. Preece² , C. P. Twine^{3,4} and D. C. Bosanquet¹ 

¹Aneurin Bevan University Health Board, Royal Gwent Hospital, Newport, ²Academic Section of Vascular Surgery, Department of Surgery and Cancer, Imperial College London, London, ³Division of Population Medicine, Cardiff University, Cardiff, and ⁴Southmead Hospital, North Bristol NHS Trust, Bristol, UK

Correspondence to: Mr D. C. Bosanquet, South East Wales Vascular Network, Royal Gwent Hospital, Cardiff Road, Newport NP16 2UB, UK (e-mail: davebosanquet@hotmail.com)

Background: The accuracy with which surgeons can predict outcomes following surgery has not been explored in a systematic way. The aim of this review was to determine how accurately a surgeon's 'gut feeling' or perception of risk correlates with patient outcomes and available risk scoring systems.

Methods: A systematic review was undertaken in accordance with PRISMA guidelines. A narrative synthesis was performed in accordance with the Guidance on the Conduct of Narrative Synthesis In Systematic Reviews. Studies comparing surgeons' preoperative or postoperative assessment of patient outcomes were included. Studies that made comparisons with risk scoring tools were also included. Outcomes evaluated were postoperative mortality, general and operation-specific morbidity and long-term outcomes.

Results: Twenty-seven studies comprising 20 898 patients undergoing general, gastrointestinal, cardiothoracic, orthopaedic, vascular, urology, endocrine and neurosurgical operations were included. Surgeons consistently overpredicted mortality rates and were outperformed by existing risk scoring tools in six of seven studies comparing area under receiver operating characteristic (ROC) curves (AUC). Surgeons' prediction of general morbidity was good, and was equivalent to, or better than, pre-existing risk prediction models. Long-term outcomes were poorly predicted by surgeons, with AUC values ranging from 0.51 to 0.75. Four of five studies found postoperative risk estimates to be more accurate than those made before surgery.

Conclusion: Surgeons consistently overestimate mortality risk and are outperformed by pre-existing tools; prediction of longer-term outcomes is also poor. Surgeons should consider the use of risk prediction tools when available to inform clinical decision-making.

Funding information:

No funding

Paper accepted 24 September 2019

Published online 26 November 2019 in Wiley Online Library (www.bjsopen.com). DOI: 10.1002/bjs5.50233

Introduction

Surgical procedures all carry associated risks. It is therefore important that surgeons are able to make accurate predictions of potential benefit and risk, including immediate mortality and morbidity, as well as long-term outcomes, to enable balanced decision-making and fully informed consent. Risks can also be estimated after surgery, based on additional perioperative and intraoperative data, which allows contemporary prediction of outcome. There are numerous risk prediction models that enable the surgeon to quantify risk based on measurable parameters^{1–5}. However, there are inherent limitations in using a generalized risk prediction model, which may not include clinical data

pertinent to the individual case in question, leading to variability in model accuracy^{6–10}.

As a result, risk prediction tools are generally used in tandem with the surgeon's 'gut feeling' of overall risk and anticipated outcome ('clinical gestalt'). Several disparate factors influence surgeons' perception of outcome: patient factors, such as their perceived fitness, their pathology and planned procedure; setting factors, such as the experience of other members of staff; and surgeon factors, such as clinical knowledge, operative skill, previous significant surgical complications, and inclinations and attitudes^{11–13}.

Anticipating surgical risk is subject to multiple biases, which make it challenging. These include the natural

tendency toward anecdotal recall and the availability heuristic (the likelihood of making a decision based on how easily the topic or examples come to mind)^{14,15}. Some studies^{16–18} support the accuracy and reproducibility of surgeons' predictions, whereas others^{19–22} demonstrate less favourable results. The complexity of synthesizing risk perceptions is significant and incompletely understood^{23,24}. The accuracy of surgeons' prediction has not been explored previously in a systematic manner.

The aim of this review was thus to determine, from the available evidence, whether a surgeon's gut feeling or perception of risk correlates with postoperative outcomes, and to compare this prediction with currently available risk scoring systems, where available.

Methods

This systematic review was undertaken in accordance with the PRISMA guidelines^{25,26}. MEDLINE (via PubMed), Embase, the Cochrane Library Database, and the Cochrane Collaboration Central Register of Controlled Clinical Trials were searched with no date or language restrictions, with the last search date on 9 July 2018. The search term used was ('Surgeons'[Mesh] OR 'General Surgery/manpower*' [MeSH]) AND ('perception' OR 'intuition' OR 'predict*' OR 'decision making' [mesh]). There was no restriction on publication type. This search was complemented by an exhaustive review of the bibliography of key articles, and also by using the Related Articles function in PubMed of included papers. Results were restricted to human research published in English.

Inclusion and exclusion criteria

All studies of patients undergoing surgery in which a preoperative or postoperative surgeon assessment (or proxy assessment) of a postoperative outcome was performed were included. This included articles that reported general risk (such as mortality) or a surgery-specific risk (for example anastomotic leakage). Studies that made comparisons with established risk scoring tools were also included. Papers or abstracts in English, or non-English papers with an English abstract, were included.

Papers describing the risk assessment of 'theoretical' cases, or patient vignettes in a situation distant from clinical practice (such as a conference), were excluded, as were studies in which surgeons' assessment of risk was compared with an established risk scoring tool, without data on actual patient outcome.

Data extraction and assessment of study quality

Three authors independently extracted data and assessed the methodological quality of the studies, with all data extraction independently checked by the senior author.

The following baseline data were extracted from each study: first author, year of publication, data collection period, geographical location, study design and type (single or multiple centres, number of surgeons involved in risk estimation, whether consecutive patients were enrolled), surgical specialty, whether other risk scoring systems were used for comparison and, if so, whether the assessor was blinded to this result. Data extracted regarding the assessment of risk included: risk outcome assessed; timing of risk estimation (preoperative or postoperative); type of risk assessment by surgeons (qualitative, quantitative, continuous scale such as a visual analogue scale (VAS), or composite score); absolute value of risk event predicted by surgeon and by scoring system; absolute value of risk occurrence rate; summary data on outcome reported, including area under the curve (AUC) of receiver operating characteristic (ROC) curves, observed: expected (O:E) or predicted: observed (P:O) ratios, or any other summary data.

When data were available, AUCs were extracted with their 95 per cent confidence intervals. AUCs greater than 0.9 were considered as indicating high performance, 0.7–0.9 as moderate performance, 0.5–0.7 as low performance, and less than 0.5 as indicating risk assessment no better than chance alone^{27,28}.

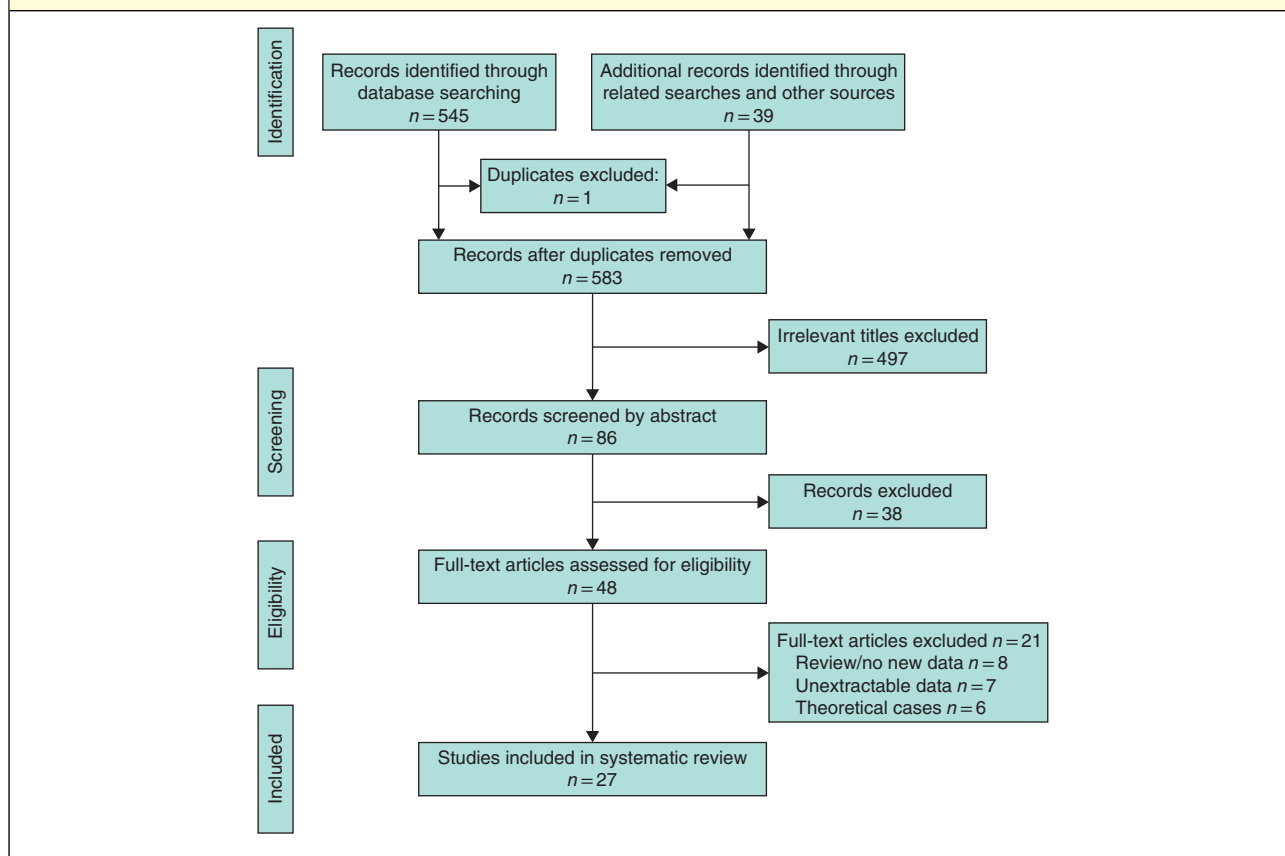
Risk predictions made by pre-existing tools, such as the Physiological and Operative Severity Score for the enumeration of Mortality and morbidity (POSSUM)¹, Portsmouth-POSSUM (P-POSSUM)⁴ or Continuous Improvement in Cardiac Surgery Program (CICSP)⁵, were compared with outcome when given. Internal prediction models, where authors would derive significant predictive co-variables from their data set and assess the accuracy of these co-variables within the same data set, were not evaluated as they lacked validity.

Study quality was assessed using the Newcastle–Ottawa (NO) score^{29,30}. The NO score assigns points based on: the quality of patient selection (maximum 4 points); comparability of the cohort (maximum 2 points); and outcome assessment (maximum 3 points). Studies that scored 6 points or more were considered to be of higher quality.

Outcome measures

The following outcome measures were defined *a priori* and refined during data extraction: postoperative mortality (usually defined as 30 days after surgery); postoperative general morbidity (usually defined as 30 days after surgery);

Fig. 1 PRISMA diagram for the study



postoperative procedure-specific morbidity; and long-term outcome (typically operation-specific).

Further comparative analyses of outcomes included comparison of preoperative and postoperative predictions, and of predictions made by consultants and surgical trainees.

Narrative synthesis

Given the marked heterogeneity in study design, patient population included, method of assessing risk and outcomes assessed, meta-analysis was deemed not appropriate. A narrative synthesis was therefore performed according to the Guidance on the Conduct of Narrative Synthesis In Systematic Reviews³¹. Three authors systematically summarized each article using bullet points to document key aspects of each study, focusing particularly on methods used and results obtained. The validity and certainty of the results were noted (whether appropriate statistical comparisons were used and, if so, their effect size and significance). The senior author identified and grouped common themes, divided larger themes into subthemes, tabulated a

combined summary of the paper, and synthesized a common rubric for each theme. Consolidated reviewers' comments can be found in *Table S1* (supporting information).

Results

A total of 584 articles were identified from the literature search, of which 48 were retrieved for evaluation. Papers were excluded on the basis of being duplicates (1) and being irrelevant based on the title (497) and abstract (38) (*Fig. 1*). Twenty-seven studies^{16–24,32–49} comprising 20 898 patients met the inclusion criteria and were included in the narrative synthesis (*Appendix S1*, supporting information).

Baseline characteristics and study design

Study demographics are shown in *Table 1*. Fourteen papers^{16–19,32–34,36,37,40,42,43,46,49}, comprising 11 611 patients, made estimations of outcomes before surgery, eight^{20–22,35,38,39,41,45} (6299 patients) made estimations

Table 1 Demographic data and Newcastle–Ottawa scores of included studies

Reference	No. of patients	Geographical location	No. of centres	No. of surgeons	Consecutive patients	Surgical specialty*	Timing of risk estimation†	Other scoring system(s) used for comparison	NO score‡
Arvidsson <i>et al.</i> ¹⁶	1361	Sweden	Single	0	Yes	1, 5	1	No	4
Bakaeen <i>et al.</i> ⁴⁹	317	USA	Single	9	Yes	4	1	CICSP	6
Burgos <i>et al.</i> ¹⁷	232	Spain	Single	3	Yes	5	1	ASA, Barthel index, Goldman index, Charlson index, POSSUM	5
Cornwell <i>et al.</i> ¹⁸	181	USA	Single	8	No	4	1	CICSP	6
Farges <i>et al.</i> ²⁴	946	France	Multiple	26	Yes	2	3	Internally validated prediction model	7
Ghomrawi <i>et al.</i> ³²	391	USA	Single	8	Yes	5	1	WOMAC	6
Glasgow <i>et al.</i> ³³	1791	USA	Multiple	n.d.	No	1, 6	1	NSQIP	7
Graz <i>et al.</i> ³⁴	197	Switzerland	Single	n.d.	Yes	5	1	No	6
Hartley and Sagar ³⁵	120	UK	Single	2	Yes	2, 3	2	POSSUM	6
Hobson <i>et al.</i> ³⁶	163	UK	Single	n.d.	Yes	1, 6, 9, 10, 11	1	POSSUM, P-POSSUM	6
Jain <i>et al.</i> ³⁷	5099	USA	Single	n.d.	Yes	4	1	VA mortality risk estimate	7
Kaafarani <i>et al.</i> ³⁸	1622	USA	Multiple	n.d.	n.d.	1	2	No	8
Karliczek <i>et al.</i> ³⁹	191	Netherlands	Single	32	n.d.	2, 3	2	No	7
Lutz <i>et al.</i> ⁴⁰	273	USA	Multiple	n.d.	No	5, 7	1	No	5
Markus <i>et al.</i> ⁴¹	1077	Germany	Single	≥ 5	Yes	2, 3	2	POSSUM, P-POSSUM	5
Meijerink <i>et al.</i> ⁴²	53	Netherlands	Single	2	n.d.	5	1	KSCRS	5
Pettigrew and Hill ⁴³	218	New Zealand	Single	n.d.	Yes	2, 3	1	No	5
Pettigrew <i>et al.</i> ⁴⁴	113	New Zealand	Single	n.d.	Yes	2, 3	3	No	5
Pons <i>et al.</i> ¹⁹	1198	Spain	Multiple	n.d.	Yes	4	1	Internally validated prediction model	6
Promberger <i>et al.</i> ²⁰	2558	Austria	Single	14	No	8	2	No	5
Sagberg <i>et al.</i> ²¹	299	Norway	Single	13	n.d.	7	2	No	5
Samim <i>et al.</i> ⁴⁵	349	UK and Netherlands	Multiple	12	No	2	2	No	6
Sammour <i>et al.</i> ²²	83	Australia	Single	n.d.	Yes	3	2	Anastomotic leak calculator (online calculator)	6
Smith and McCahill ²³	57	USA	Single	n.d.	n.d.	2, 3	3	Internally validated prediction model	6
Timmermans <i>et al.</i> ⁴⁶	137	Netherlands	Single	4	No	6	1	Markov analysis tool	3
Woodfield <i>et al.</i> ⁴⁷	1013	New Zealand	Single	58	Yes	2, 3, 6	3	No	6
Woodfield <i>et al.</i> ⁴⁸	859	New Zealand	Multiple	n.d.	n.d.	2, 3, 6	3	POSSUM, P-POSSUM	6

*Surgical specialty: 1, general surgery; 2, upper gastrointestinal/hepatopancreatobiliary; 3, colorectal; 4, cardiothoracic; 5, orthopaedic; 6, vascular; 7, neurosurgery; 8, endocrine; 9, urology; 10, renal; 11, gynaecology. †Timing of risk estimation: 1, preoperative; 2, postoperative; 3, both preoperative and postoperative. ‡Maximum Newcastle–Ottawa (NO) score is 9. CICSP, Continuous Improvement in Cardiac Surgery Program; POSSUM, Physiological and Operative Severity Score for the enUmeration of Mortality and morbidity; WOMAC, Western Ontario and McMaster Universities Arthritis Index; n.d., no data; NSQIP, National Surgical Quality Improvement Program (American College of Surgeons); P-POSSUM, Portsmouth POSSUM; VA, Veterans Affairs; KSCRS, Knee Society Clinical Rating System.

after surgery, and five^{23,24,44,47,48} (2988 patients) did both. Four studies^{19,33,36,48} blinded assessors to the scoring systems that were used as a comparator. Seventeen papers^{18,19,22–24,32–39,45,47–49} had a NO score of 6 or above. The generic risk prediction tools used in the included studies are detailed in *Appendix S2* (supporting information). Twelve studies^{17,19,20,22,24,32,36,37,45,47–49} provided AUC values, two^{36,41} provided O:E data, and one⁴⁶ R^2 data (*Table 2*).

Outcomes

Mortality

Ten studies, comprising 10 121 patients (9314 preoperative and 3638 postoperative risk estimates), assessed surgeons' predictions of mortality in patients undergoing cardiac^{18,19,37,49}, general^{23,33,36}, orthopaedic¹⁷, vascular⁴⁶ and hepatic²⁴ surgery. Absolute estimates of mortality were predicted for nine studies^{17–19,33,36,37,46,47,49}, and ranged from 3.3 to 20.4 per cent (*Table 2*). All studies assessed 30-day mortality, except one¹⁶ that assessed 90-day mortality.

In all but one study²⁴, surgeons overestimated the mortality risk. In six of seven studies assessing mortality estimate, surgeons (range 0.68–0.91) were outperformed by risk prediction tools (range 0.64–0.98). The most accurate assessment of mortality risk was in a series of 163 patients undergoing emergency general surgical operations³⁶. Both surgeons and anaesthetists assessed risk, with anaesthetists (O:E ratio 0.93; AUC 0.907) performing marginally better than surgeons (O:E ratio 0.83; AUC = 0.903). In cardiac surgery, surgeons rarely classified individuals as low risk, even when they were^{19,37,49}. Four papers provided mortality assessments using mortality estimate risk scoring tools (POSSUM 2^{17,36}; P-POSSUM 1³⁶; CICSP 2^{18,49}). These scoring tools provided a lower, and more accurate, absolute figure for mortality estimates, with a greater AUC value (when given) in all studies.

General morbidity

Sixteen studies, comprising 12 832 patients (6882 preoperative and 6024 postoperative risk estimates) undergoing general^{16,22,24,33,35,38,39,41,43–45,47,48}, orthopaedic^{16,17}, vascular^{33,47,48}, endocrine²⁰ and neurosurgical²¹ operations, assessed surgeons' predictions of general postoperative morbidity (*Table 2*). Absolute estimates of morbidity were predicted in seven studies^{24,33–35,39,41,42} and ranged from 5 to 38.8 per cent.

Surgeons overestimated risk in three studies^{34,35,41} where data were provided, and underestimated risk in four studies^{22,24,33,39}. One study⁴¹ demonstrated that surgeons

overpredicted complications in elective cases and underpredicted complications in emergency cases. Surgeons' accuracy in estimating morbidity varied considerably (AUC 0.4–0.92). The accuracy of prediction tools showed less variability (AUC 0.65–0.84). Surgeons' predictive accuracy was better than prediction tools in three^{17,41,48} of five^{17,41,48,22,24} comparative studies. Four papers provided morbidity estimates using POSSUM^{17,35,41,48} and P-POSSUM⁴⁸. Surgeons predicted morbidity better than POSSUM, but were comparable with P-POSSUM. P-POSSUM was found to be a better predictor than POSSUM by the authors of one study⁴⁸.

Operation-specific morbidity

Three studies^{20,22,39} comprising 2832 patients (all risk assessments made after surgery) evaluated operation-specific morbidity prediction (*Table 2*). Two^{22,39} (274 patients) assessed surgeons' estimate of developing an anastomotic leak after primary anastomosis. Both showed surgeons' estimated leak rate was approximately half the actual leak rate, with a predictive power no better than that from chance alone. One study²² found an online prediction tool for anastomotic leak (AUC 0.84, 95 per cent c.i. 0.67 to 1.00) to be superior to surgeons at estimating leak rates (AUC 0.4). Another study²⁰ investigated surgeons' ability to predict accurately the risk of postoperative hypocalcaemia (POH) and permanent hypoparathyroidism following thyroid surgery in 2558 patients. Limited data were available, but the more common hypocalcaemia (occurring 28.3 per cent of the time) was better predicted than the less frequent hypoparathyroidism (occurring 2.5 per cent of the time).

Long-term outcomes

Nine studies^{17,21,23,24,32,34,38,40,42} (4070 patients; 2096 preoperative and 2939 postoperative risk estimations) reported surgeons' accuracy in predicting longer-term outcomes, involving patients undergoing orthopaedic^{17,32,34,40,42}, general^{23,24,38} and neurosurgical^{21,40} operations. Outcome measures were heterogeneous and included overall function²¹, pain improvement²³, global outcome impression^{34,40}, hernia recurrence rate³⁸, length of hospital stay (LOS)²⁴ and long-term survival¹⁷.

AUC values were poorly reported, but where available ranged from 0.51 to 0.75. A number of studies^{17,21,34,40,42} found that surgeons significantly and consistently overestimated functional, analgesic and overall satisfaction outcomes after spinal, orthopaedic and neurosurgical operations. The only outcomes that were predicted accurately were ambulation at 90 days after emergency hip fracture surgery¹⁷ and LOS²⁴.

Table 2 Study-specific data

Reference	Risk outcome assessed*	Timing of risk estimation†	Type of risk assessment‡	Timing of risk event§	Absolute value of risk event occurrence (%)	Absolute value of risk event predicted by surgeon (%)	Absolute value of risk event predicted by scoring system (%)	Surgeon ROC, AUC, R ² or O:E value	Scoring system	Scoring system ROC, AUC, R ² , or O:E value
Arvidsson <i>et al.</i> ¹⁶	2	1	1	1	31	n.d.	n.d.	n.d.	n.d.	n.d.
Bakaeen <i>et al.</i> ⁴⁹	1	1	2	1	5-4	8-3	6-6	AUC 0-73	CICSP	AUC 0-75
Burgos <i>et al.</i> ¹⁷	1	1	1	1	11-2	n.d.	n.d.	AUC 0-677	ASA	AUC 0-600
									Barthel index	AUC 0-689
									Goldman index	AUC 0-432
									Charlson index	AUC 0-590
									POSSUM	AUC 0-635
	2	1	1	1	10-3	n.d.	n.d.	AUC 0-833	ASA	AUC 0-675
									Barthel index	AUC 0-672
									Goldman index	AUC 0-652
									Charlson index	AUC 0-707
									POSSUM	AUC 0-726
	3	1	1	1	73-3	n.d.	n.d.	AUC 0-70	ASA	AUC 0-624
									Barthel index	AUC 0-737
									Goldman index	AUC 0-567
									Charlson index	AUC 0-634
									POSSUM	AUC 0-646
Cornwell <i>et al.</i> ¹⁸	1	1	1	1	6-1	12	7-5	n.d.	CICSP	n.d.
				2	11	n.d.	n.d.	n.d.	CICSP	n.d.
Farges <i>et al.</i> ²⁴	1	1	1	3	20-4	44-9	n.d.	AUC 0-76	n.d.	AUC 0-76
		2	1					AUC 0-76	n.d.	AUC 0-83
	2	1	1	3	49-4	38-8	n.d.	AUC 0-77	n.d.	AUC 0-80
		2	1					AUC 0-78	n.d.	AUC 0-81
	3	1	1	3	8 days	30	n.d.	AUC 0-74	n.d.	AUC 0-80
		2	1					AUC 0-75	n.d.	AUC 0-81
Ghomrawi <i>et al.</i> ³²	3	1	4	2	90	n.d.	n.d.	n.d.	WOMAC pain	ROC 0-74
									WOMAC function	ROC 0-67
	3	1	4	2	65	n.d.	n.d.	n.d.	WOMAC pain	ROC 0-51
									WOMAC function	ROC 0-51
Glasgow <i>et al.</i> ³³	1	1	2	1	n.d.	n.d.	n.d.	n.d.	NSQIP	n.d.
	2	1	1	1	8-2	7-7 (mean)	9 (mean)	n.d.	NSQIP	n.d.
Graz <i>et al.</i> ³⁴	3	1	3	2	17-7	79	n.d.	n.d.	n.d.	n.d.
Hartley and Sagar ³⁵	2	2	3	1	15-8	24-4	50	n.d.	POSSUM	n.d.
Hobson <i>et al.</i> ³⁶	1	1	1	1	9-2	Surgeon 11	POSSUM 15-3	AUC 0-903	POSSUM	AUC 0-946
								O:E 0-83		O:E 0-6
						Anaesthetist 9-8	P-POSSUM 9-2	AUC 0-907	P-POSSUM	AUC 0-940
								O:E 0-93		O:E 1-0
Jain <i>et al.</i> ³⁷	1	1	1	1	3-3	5-6	4-3	AUC 0-73	CICSP	AUC 0-78
Kaafarani <i>et al.</i> ³⁸	2	2	1	3	6-8	n.d.	n.d.	n.d.	n.d.	n.d.
Karliczek <i>et al.</i> ³⁹	2	2	1	1	13-6	7-8	n.d.	n.d.	n.d.	n.d.
Lutz <i>et al.</i> ⁴⁰	3	1	3	2	61-4	n.d.	n.d.	n.d.	n.d.	n.d.
Markus <i>et al.</i> ⁴¹	2	2	2	1	29-5	32-1	46-4	O:E 0-92	POSSUM	O:E 0-64
Meijerink <i>et al.</i> ⁴²	3	2	1	1	n.d.	n.d.	n.d.	n.d.	n.d.	n.d.
	4	1	1	n.d.	n.d.	n.d.	n.d.	n.d.	KSCRS	n.d.
Pettigrew and Hill ⁴³	2	1	1	1	17-9	n.d.	n.d.	n.d.	n.d.	n.d.
Pettigrew <i>et al.</i> ⁴⁴	2	1	1	1	25	n.d.	n.d.	n.d.	n.d.	n.d.
		2	1	1	25	n.d.	n.d.	n.d.	n.d.	n.d.
Pons <i>et al.</i> ¹⁹	1	1	3	1	10-5	10-8	18-2	AUC 0-70	n.d.	AUC 0-76
Promberger <i>et al.</i> ²⁰	2	2	3	1	28-3	n.d.	n.d.	n.d.	n.d.	AUC 2617
	3	2	3	2	2-5	n.d.	n.d.	n.d.	n.d.	AUC 544-1

Table 2 Continued

Reference	Risk outcome assessed*	Timing of risk estimation†	Type of risk assessment‡	Timing of risk event§	Absolute value of risk event occurrence (%)	Absolute value of risk event predicted by surgeon (%)	Absolute value of risk event predicted by scoring system (%)	Surgeon ROC, AUC, R^2 or O:E value	Scoring system	Scoring system ROC, AUC, R^2 , or O:E value
Sagberg <i>et al.</i> ²¹	3	2	1	1	n.d.	n.d.	23	n.d.	n.d.	n.d.
Samim <i>et al.</i> ⁴⁵	2	1	2	1	55.9	n.d.	n.d.	AUC 0.64	n.d.	n.d.
Sammour <i>et al.</i> ²²	2	2	1	1	9.6	5	9	AUC 0.4	Anastomotic leak online	AUC 0.84
Smith and McCahill ²³	3	1	3	3	19.05 months	15.5 months	n.d.	n.d.	n.d.	n.d.
	3	1	3	3	n.d.	n.d.	n.d.	n.d.	n.d.	n.d.
		2	2	3	n.d.	n.d.	n.d.	n.d.	n.d.	n.d.
Timmermans <i>et al.</i> ⁴⁶	1	2	1	1	6.1	7.3	6.1	R^2 0.52–0.91	n.d.	R^2 0.98
Woodfield <i>et al.</i> ⁴⁷	1	1	1	1	3.2	n.d.	n.d.	AUC 0.74	n.d.	n.d.
		2						AUC 0.75	n.d.	n.d.
	2	1		1	14.3	n.d.	n.d.	AUC 0.67	n.d.	n.d.
		2						AUC 0.69	n.d.	n.d.
Woodfield <i>et al.</i> ⁴⁸	2	1	1 (global VAS)	1	24.1	n.d.	n.d.	AUC 0.778	POSSUM	AUC 0.76
		2						AUC 0.81		
	2	1	1 (multifactorial VAS)	1	18.7	n.d.	n.d.	AUC 0.779	POSSUM	AUC 0.772
		2						AUC 0.89		
	2	1	1 (after feedback)	1	15.8			AUC 0.895	POSSUM	AUC 0.791
		2						AUC 0.918		
	2	1	1 (overall)	1	20.5	n.d.	n.d.	AUC 0.789	POSSUM	AUC 0.754
		2						AUC 0.882		

*Risk outcome assessed: 1, mortality; 2, general morbidity; 3, long-term outcomes; 4, other. †Timing of risk estimation: 1, preoperative; 2, postoperative. ‡Type of risk assessment: 1, continuous scale; 2, quantitative; 3, qualitative; 4, composite scale. §Timing of risk event: 1, early postoperative; 2, late postoperative; 3, early and late postoperative. ROC, receiver operating characteristic curve; AUC, area under the curve; O:E, observed:expected; n.d., no data; CICSP, Continuous Improvement in Cardiac Surgery Program; POSSUM, Physiological and Operative Severity Score for the enUmeration of Mortality and morbidity; WOMAC, Western Ontario and McMaster Universities Arthritis Index; NSQIP, National Surgical Quality Improvement Program (American College of Surgeons); P-POSSUM, Portsmouth POSSUM; KSCRS, Knee Society Clinical Rating System; VAS, visual analogue scale.

Comparative analysis

Preoperative versus postoperative risk assessment/stratification

Five studies^{23,24,44,47,48}, comprising 2988 patients (2988 preoperative and 2931 postoperative risk estimates) undergoing gastrointestinal or vascular surgery, assessed outcomes prediction immediately before and after surgery using the same assessment tools. Outcomes assessed were mortality^{23,24,47}, morbidity^{24,44,47,48}, LOS²⁴ and symptom improvement²³.

Of the five studies presenting AUC data, four^{23,44,47,48} found that risk perception was better after than before surgery, although some of the improvements were small. One²⁴ found no difference in prediction accuracy before and after surgery. One study⁴⁷ demonstrated that patients with a significantly increased risk assessment after surgery (compared with before surgery) had higher mortality (6.3 *versus* 2.4 per cent respectively; $P = 0.006$), major complication (20.1 *versus* 11.0 per cent; $P = 0.001$) and all complications (48.3 *versus* 34.3 per cent; $P = 0.001$) rates.

Surgeon experience: consultant versus junior

Four papers^{21,39,41,48} (2426 patients; 859 preoperative and 2426 postoperative risk assessments) assessed the difference in predictive accuracy between senior surgeons (consultants or attending surgeons) and surgeons in training. Outcomes assessed were morbidity^{39,41,48} and functional status²¹. Three papers^{21,39,48} (gastrointestinal surgery and neurosurgery) found a trend towards better predictions by surgeons in training, whereas one⁴¹ (elective and emergency major hepatobiliary and gastrointestinal surgery) showed that senior surgeons were better than trainees in predicting outcomes.

Discussion

This systematic review and narrative synthesis examined the accuracy of surgeons' estimates in predicting outcomes. Surgeons' predictions of mortality in both general and cardiac surgery were good, with most of the AUCs presented in papers being greater than 0.7. Where data were presented, surgeons consistently overestimated mortality

risk. Only one paper³⁶ assessed anaesthetic risk, and found that anaesthetists predicted mortality following emergency general surgery more accurately than surgeons. In cardiac surgery, surgeons rarely classified individuals as low risk even when they were^{19,37,49}. Prediction tools (POSSUM, P-POSSUM and CICSP) consistently predicted mortality rate more accurately than surgeons, with lower absolute values. P-POSSUM performed exceptionally well in a single study³⁶ of emergency general surgery. Mortality overestimation was a consistent finding in a recent study⁵⁰ in which residents were given real-life clinical vignettes and asked to estimate risks. It is been suggested that the pessimism in predictions may allow patients to exceed surgeons' expectations (when pessimistic predictions are proven wrong), which is psychologically preferable to patients failing to meet a pre-established expectation³⁷. These findings differ to physicians' estimates of mortality in the ICU. Radtke and colleagues⁵¹ found that ICU physician estimates were as good as risk assessment tools, and either accurately or slightly underestimated mortality risk.

For general morbidity, surgeons were relatively good at predicting outcomes (AUC generally above 0.6 where data were given). Data on absolute risk rates were not given routinely, and when presented there was no consistent overprediction or underprediction of risk. One study⁴¹ suggested that surgeons overpredicted complications in elective cases and underpredicted risk in emergency cases. Pre-existing scoring systems were better than surgeons' predictions in some studies^{18,22}, but worse in others^{33,35,41}. One study⁴⁸ demonstrated that surgeons' accuracy in predicting complications improved with feedback from previous predictions. General morbidity occurs shortly after surgery and is often audited and scrutinized by the operating surgeon; this provides a constant feedback for fine-tuning individual surgeons' risk estimation.

Three studies^{20,22,39} investigated surgeons' ability to predict specific surgical complications accurately. Two studies^{22,39} showed that surgeons' predictions of anastomotic leak were exceptionally poor, predicting markedly fewer leaks than occurred, in contrast to a risk prediction tool, which performed well. Although there are several caveats to anastomotic leak predictions, foremost that it is exceptionally unusual to create an anastomosis with an expectation of a leak, the risk assessment tool can be used with good accuracy. The large study by Promberger and co-workers²⁰ showed that a more common complication was better predicted than a less frequent one, perhaps due to better pattern recognition by the surgeons.

Predictions of long-term outcomes following surgery are variable, in part due to marked heterogeneity, but clearly demonstrate poor predictive power of surgeons.

This summary is based predominantly on spinal, orthopaedic and neurosurgical surgery, in which outcomes are recognized as being variable. Although this does limit generalizability, it may also be that surgeons do not routinely follow up patients for a long time (beyond 1 year), and therefore estimates of long-term outcomes are based on fewer patient encounters than more immediate surgical outcomes. It may also be due to confirmation bias, which is related to the overconfidence hypothesis⁵², when surgeons preferentially remember successful outcomes and forget failures, highlighting the importance of auditing patient outcomes.

This systematic review allowed comparisons between preoperative and postoperative risk predictions, and between senior surgeons and surgeons in training. However, only patients who had a surgical intervention were included, and so this review does not examine the risk assessment of patients managed without surgery, which comprises a large volume of the surgical workload.

A significant weakness of this review was the marked heterogeneity between the included studies, with significant differences in risk assessment methods, statistical analysis, assessment of outcome and data presentation, which precluded meta-analysis. Additionally, given the limited volume of data, it was impossible to perform separate analyses of individual surgical specialties, despite the risk that postoperative outcomes may be perceived significantly differently between various specialties depending on baseline event rate. Furthermore, the information available to the operating surgeon during risk evaluation was not always apparent and estimates may, therefore, have been prejudiced by the use of scoring schemes (such as P-POSSUM). Certain studies^{24,32} used subjective outcome measures susceptible to bias. Risk predictions made before and after surgery were grouped together. Finally, a number of studies^{16,18,21,23,33–35,38,40–44} did not provide AUC data (or equivalent). It was therefore impossible to make meaningful statistical comparisons between studies, which might have been possible with a more focused review including only studies with AUC data.

This systematic review has several implications for surgical practice. Surgeons need to be aware of the global limitations of surgeons' judgement. The consistent finding of an increased prediction of mortality suggests surgeons tend towards more pessimistic predictions, which will invariably influence surgical decision-making and patient consent. Recall bias (caused by inconsistencies of recalled events), confirmatory bias (the tendency to interpret new evidence as confirmation of one's existing theories), anchoring bias (preference for reliance on information identified first during information-gathering), overconfidence bias

(when a person's subjective confidence in their judgement is consistently greater than the objective accuracy of those judgements), self-serving bias (the tendency to attribute positive events to personal ability, whilst attributing negative events to external factors), as well as numerous others^{14,15,52}, will hamper the surgeon's ability to predict outcomes accurately. Existing risk scoring tools, especially P-POSSUM and CICSP, appear to be of significant value and outperform surgeons in their estimation of mortality. However, they invariably cannot capture all variables affecting outcome, and should therefore be used as an adjunct to risk estimation. Recently, a machine-learning algorithm has been developed to predict postoperative outcomes⁵³, with AUCs ranging from 0.82 to 0.94 (99 per cent c.i. 0.81 to 0.94) for morbidity and 0.77 to 0.83 (0.76 to 0.85) for mortality. This tool has the potential of using future data to refine its algorithm automatically and improve its predictive power.

Risk evaluation is a crucial step in the surgeon and patient deciding on whether to have surgery. Detailed interviews have demonstrated that risk evaluation often occurs before a patient is seen for the first time, and has a profound influence on how likely surgery is to be offered and accepted⁵⁴. Randomized data assessing surgeons' responses to various clinical vignettes showed that access to data from a well validated risk calculator reduced the variability of risk estimation and led to more accurate risk prediction⁵⁵. This is crucial as a composite estimate of risk/benefit is a key determinant of a surgeon deciding whether to offer an operation^{56,57}. Although this study did not include papers in which patients did not undergo an operative intervention, the implication of these results is that risk prediction tools could be of value in reducing heterogeneity between surgeons' willingness to offer patients surgery.

When making decisions, there is a clear difference between intuitive, unconscious, automatic thought and deliberate, conscious, analytical thought⁵⁸, sometimes referred to as system 1 (rapid intuitive thinking that relies on personal experience, bias and heuristics) and system 2 (time-consuming deliberate thought requiring focus and dedication) thinking⁵⁹. These systems can be viewed as two ends of a continuum, whereby an expert can move effortlessly from one to the other as the situation requires, described as fluidity. It is likely that unconscious intuition was evaluated predominantly in the included studies, and, where able, compared with a tool that would complement the analytical decision-making aspect. Senior physicians are recognized as using their intuition far more than a novice, in part to avoid overloading their conscious working memory and reduce the risk of burnout associated with excessive system 2 thinking^{60,61}. This review

highlights the potential value to be gained by using surgical intuition alongside predictive tools, which would complement deliberate and conscious system 2 thought. This decision-making can be further enhanced by regular multidisciplinary team case discussions and frequent reviews of surgical morbidity and mortality.

Disclosure

The authors declare no conflict of interest.

References

- 1 Copeland GP, Jones D, Walters M. POSSUM: a scoring system for surgical audit. *Br J Surg* 1991; **78**: 355–360.
- 2 Prytherch DR, Whiteley MS, Higgins B, Weaver PC, Prout WG, Powell SJ. POSSUM and Portsmouth POSSUM for predicting mortality. *Br J Surg* 1998; **85**: 1217–1220.
- 3 Daley J, Khuri SF, Henderson W, Hur K, Gibbs JO, Barbour G *et al.* Risk adjustment of the postoperative morbidity rate for the comparative assessment of the quality of surgical care: results of the National Veterans Affairs Surgical Risk Study. *J Am Coll Surg* 1997; **185**: 328–340.
- 4 Tekkis PP, Kessaris N, Kocher HM, Poloniecki JD, Lyttle J, Windsor ACJ. Evaluation of POSSUM and P-POSSUM scoring systems in patients undergoing colorectal surgery. *Br J Surg* 2003; **90**: 340–345.
- 5 Grover FL, Shroyer AL, Hammermeister K, Edwards FH, Ferguson TB Jr, Dziuban SW Jr *et al.* A decade's experience with quality improvement in cardiac surgery using the Veterans Affairs and Society of Thoracic Surgeons national databases. *Ann Surg* 2001; **234**: 464–474.
- 6 Chen T, Wang H, Wang H, Song Y, Li X, Wang J. POSSUM and P-POSSUM as predictors of postoperative morbidity and mortality in patients undergoing hepato-biliary-pancreatic surgery: a meta-analysis. *Ann Surg Oncol* 2013; **20**: 2501–2510.
- 7 Dutta S, Horgan PG, McMillan DC. POSSUM and its related models as predictors of postoperative mortality and morbidity in patients undergoing surgery for gastro-oesophageal cancer: a systematic review. *World J Surg* 2010; **34**: 2076–2082.
- 8 Richards CH, Leitch FE, Horgan PG, McMillan DC. A systematic review of POSSUM and its related models as predictors of post-operative mortality and morbidity in patients undergoing surgery for colorectal cancer. *J Gastrointest Surg* 2010; **14**: 1511–1520.
- 9 Wang H, Chen T, Wang H, Song Y, Li X, Wang J. A systematic review of the physiological and operative severity score for the enumeration of mortality and morbidity and its Portsmouth modification as predictors of post-operative morbidity and mortality in patients undergoing pancreatic surgery. *Am J Surg* 2013; **205**: 466–472.
- 10 Chandra A, Mangam S, Marzouk D. A review of risk scoring systems utilised in patients undergoing gastrointestinal surgery. *J Gastrointest Surg* 2009; **13**: 1529–1538.

- 11 Kadzielski J, McCormick F, Herndon JH, Rubash H, Ring D. Surgeons' attitudes are associated with reoperation and readmission rates. *Clin Orthop Relat Res* 2015; **473**: 1544–1551.
- 12 Meunier A, Posadzy K, Tinghög G, Aspenberg P. Risk preferences and attitudes to surgery in decision making. *Acta Orthop* 2017; **88**: 466–471.
- 13 Pinto A, Faiz O, Bicknell C, Vincent C. Surgical complications and their implications for surgeons' well-being. *Br J Surg* 2013; **100**: 1748–1755.
- 14 Sjöberg L. Factors in risk perception. *Risk Anal* 2000; **20**: 1–11.
- 15 Albisser Schleger H, Oehninger NR, Reiter-Theil S. Avoiding bias in medical ethical decision-making. Lessons to be learnt from psychology research. *Med Health Care Philos* 2011; **14**: 155–162.
- 16 Arvidsson S, Ouchterlony J, Sjöstedt L, Svärdsudd K. Predicting postoperative adverse events. Clinical efficiency of four general classification systems: the project perioperative risk. *Acta Anaesthesiol Scand* 1996; **40**: 783–791.
- 17 Burgos E, Gómez-Arnau JI, Díez R, Muñoz L, Fernández-Guisasaola J, Garcia Del Valle S. Predictive value of six risk scores for outcome after surgical repair of hip fracture in elderly patients. *Acta Anaesthesiol Scand* 2008; **52**: 125–131.
- 18 Cornwell LD, Chu D, Misselbeck T, LeMaire SA, Huh J, Sansgiry S *et al.* Predicting mortality in high-risk coronary artery bypass: surgeon versus risk model. *J Surg Res* 2012; **174**: 185–191.
- 19 Pons JMV, Borrás JM, Espinas JA, Moreno V, Cardona M, Granados A. Subjective *versus* statistical model assessment of mortality risk in open heart surgical procedures. *Ann Thorac Surg* 1999; **67**: 635–640.
- 20 Promberger R, Ott J, Bures C, Kober F, Freissmuth M, Seemann R *et al.* Can a surgeon predict the risk of postoperative hypoparathyroidism during thyroid surgery? A prospective study on self-assessment by experts. *Am J Surg* 2014; **208**: 13–20.
- 21 Sagberg LM, Drewes C, Jakola AS, Solheim O. Accuracy of operating neurosurgeons' prediction of functional levels after intracranial tumor surgery. *J Neurosurg* 2016; **126**: 1173–1180.
- 22 Sammour T, Lewis M, Thomas ML, Lawrence MJ, Hunter A, Moore JW. A simple web-based risk calculator (www.anastomoticleak.com) is superior to the surgeon's estimate of anastomotic leak after colon cancer resection. *Tech Coloproctol* 2017; **21**: 35–41.
- 23 Smith DD, McCahill LE. Predicting life expectancy and symptom relief following surgery for advanced malignancy. *Ann Surg Oncol* 2008; **15**: 3335–3341.
- 24 Farges O, Vibert E, Cosse C, Pruvot FR, Le Treut YP, Scatton O *et al.* 'Surgeons' intuition' *versus* 'prognostic models': predicting the risk of liver resections. *Ann Surg* 2014; **260**: 923–930.
- 25 Liberati A, Altman DG, Tetzlaff J, Mulrow C, Gøtzsche PC, Ioannidis JP *et al.* The PRISMA statement for reporting systematic reviews and meta-analyses of studies that evaluate healthcare interventions: explanation and elaboration. *BMJ* 2009; **339**: b2700.
- 26 Moher D, Shamseer L, Clarke M, Ghersi D, Liberati A, Petticrew M *et al.*; PRISMA-P Group. Preferred reporting items for systematic review and meta-analysis protocols (PRISMA-P) 2015 statement. *Syst Rev* 2015; **4**: 1–9.
- 27 Marzban C. The ROC curve and the area under it as performance measures. *Weather Forecast* 2004; **19**: 1106–1114.
- 28 Swets JA. Measuring the accuracy of diagnostic systems. *Science* 1988; **240**: 1285–1293.
- 29 Wells GA, Shea B, Higgins JP, Sterne J, Tugwell P, Reeves BC. Checklists of methodological issues for review authors to consider when including non-randomized studies in systematic reviews. *Res Synth Methods* 2013; **4**: 63–77.
- 30 Wells GA, Shea B, O'Connell D, Peterson J, Welch V, Losos M *et al.* The Newcastle–Ottawa Scale (NOS) for Assessing the Quality of Nonrandomized Studies in Meta-analyses. http://www.ohri.ca/programs/clinical_epidemiology/oxford.asp [accessed 10 October 2018].
- 31 Popay J, Roberts H, Sowden A, Petticrew M, Arai L, Rodgers M *et al.* *Guidance on the Conduct of Narrative Synthesis in Systematic Reviews: A Product from ESRC Methods Programme*. Lancaster University: Lancaster, 2006.
- 32 Ghomrawi HMK, Mancuso CA, Dunning A, Gonzalez Della Valle A, Alexiades M, Cornell C *et al.* Do surgeon expectations predict clinically important improvements in WOMAC scores after THA and TKA? *Clin Orthop Relat Res* 2017; **475**: 2150–2158.
- 33 Glasgow RE, Hawn MT, Hosokawa PW, Henderson WG, Min SJ, Richman JS *et al.*; DS3 Study Group. Comparison of prospective risk estimates for postoperative complications: human vs computer model. *J Am Coll Surg* 2014; **218**: 237–245.
- 34 Graz B, Wietlisbach V, Porchet F, Vader JP. Prognosis or 'curabo effect'? Physician prediction and patient outcome of surgery for low back pain and sciatica. *Spine* 2005; **30**: 1448–1452.
- 35 Hartley MN, Sagar PM. The surgeon's 'gut feeling' as a predictor of post-operative outcome. *Ann R Coll Surg Engl* 1994; **76**: 277–278.
- 36 Hobson SA, Sutton CD, Garcea G, Thomas WM. Prospective comparison of POSSUM and P-POSSUM with clinical assessment of mortality following emergency surgery. *Acta Anaesthesiol Scand* 2007; **51**: 94–100.
- 37 Jain R, Duval S, Adabag S. How accurate is the eyeball test? A comparison of physician's subjective assessment *versus* statistical methods in estimating mortality risk after cardiac surgery. *Circ Cardiovasc Qual Outcomes* 2014; **7**: 151–156.
- 38 Kaafarani HMA, Itani KMF, Giobbie-Hurder A, Gleysteen JJ, McCarthy M, Gibbs J *et al.* Does surgeon frustration and satisfaction with the operation predict outcomes of open or laparoscopic inguinal hernia repair? *J Am Coll Surg* 2005; **200**: 677–683.

- 39 Karliczek A, Harlaar NJ, Zeebregts CJ, Wiggers T, Baas PC, van Dam GM. Surgeons lack predictive accuracy for anastomotic leakage in gastrointestinal surgery. *Int J Colorectal Dis* 2009; **24**: 569–576.
- 40 Lutz GK, Butzlaff ME, Atlas SJ, Keller RB, Singer DE, Deyo RA. The relation between expectations and outcomes in surgery for sciatica. *J Gen Intern Med* 1999; **14**: 740–744.
- 41 Markus PM, Martell J, Leister I, Horstmann O, Brinker J, Becker H. Predicting postoperative morbidity by clinical assessment. *Br J Surg* 2005; **92**: 101–106.
- 42 Meijerink HJ, Brokelman RBG, van Loon CJM, van Kampen A, de Waal Malefijt MC. Surgeon's expectations do not predict the outcome of a total knee arthroplasty. *Arch Orthop Trauma Surg* 2009; **129**: 1361–1365.
- 43 Pettigrew RA, Hill GL. Indicators of surgical risk and clinical judgement. *Br J Surg* 1986; **73**: 47–51.
- 44 Pettigrew RA, Burns HJG, Carter DC. Evaluating surgical risk: the importance of technical factors in determining outcome. *Br J Surg* 1987; **74**: 791–794.
- 45 Samim M, Mungroop TH, AbuHilal M, Isfordink CJ, Molenaar QI, van der Poel MJ *et al.*; HPB-RISC Study Group. Surgeons' assessment versus risk models for predicting complications of hepato-pancreato-biliary surgery (HPB-RISC): a multicenter prospective cohort study. *HPB (Oxford)* 2018; **20**: 809–814.
- 46 Timmermans D, Kievit J, van Bockel H. How do surgeons' probability estimates of operative mortality compare with a decision analytic model? *Acta Psychol (Amst)* 1996; **93**: 107–120.
- 47 Woodfield JC, Pettigrew RA, Plank LD, Landmann M, Van Rij AM. Accuracy of the surgeons' clinical prediction of perioperative complications using a visual analog scale. *World J Surg* 2007; **31**: 1912–1920.
- 48 Woodfield JC, Sagar PM, Thekkinkattil DK, Gogu P, Plank LD, Burke D. Accuracy of the surgeons' clinical prediction of postoperative major complications using a visual analog scale. *Med Decis Making* 2017; **37**: 101–112.
- 49 Bakaeen FG, Chu D, De La Cruz KI, Gopaldas RR, Sansgiry S, Huh J *et al.* Aortic valve replacement: mortality predictions of surgeons versus risk model. *J Surg Res* 2010; **163**: 1–6.
- 50 Healy JM, Davis KA, Pei KY. Comparison of internal medicine and general surgery residents' assessments of risk of postsurgical complications in surgically complex patients. *JAMA Surg* 2018; **153**: 203–207.
- 51 Radtke A, Pfister R, Kuhr K, Kochanek M, Michels G. Is 'gut feeling' by medical staff better than validated scores in estimation of mortality in a medical intensive care unit? – the prospective FEELING-ON-ICU study. *J Crit Care* 2017; **41**: 204–208.
- 52 Cassam Q. Diagnostic error, overconfidence and self-knowledge. *Palgrave Commun* 2017; **3**: 17025.
- 53 Bihorac A, Ozrazgat-Baslanti T, Ebadi A, Motaie A, Madkour M, Pardalos PM *et al.* MySurgeryRisk: development and validation of a machine-learning risk algorithm for major complications and death after surgery. *Ann Surg* 2019; **269**: 652–662.
- 54 Clapp JT, Arriaga AF, Murthy S, Raper SE, Schwartz JS, Barg FK *et al.* Surgical consultation as social process: implications for shared decision making. *Ann Surg* 2017; **269**: 446–452.
- 55 Sacks GD, Dawes AJ, Ettner SL, Brook RH, Fox CR, Russell MM *et al.* Impact of a risk calculator on risk perception and surgical decision making: a randomized trial. *Ann Surg* 2016; **264**: 889–895.
- 56 Szatmary P, Arora S, Sevdalis N. To operate or not to operate? A multi-method analysis of decision-making in emergency surgery. *Am J Surg* 2010; **200**: 298–304.
- 57 Sacks GD, Dawes AJ, Ettner SL, Brook RH, Fox CR, Maggard-Gibbons M *et al.* Surgeon perception of risk and benefit in the decision to operate. *Ann Surg* 2016; **264**: 896–903.
- 58 Crebbin W, Beasley SW, Watters DAK. Clinical decision making: how surgeons do it. *ANZ J Surg* 2013; **83**: 422–428.
- 59 Kahneman D. *Thinking Fast, Thinking Slow*. Penguin: London, 2011.
- 60 Mylopoulos M, Regehr G. Putting the expert together again. *Med Educ* 2011; **45**: 920–926.
- 61 Norman G. Dual processing and diagnostic errors. *Adv Heal Sci Educ* 2009; **14**: 37–49.

Supporting information

Additional supporting information can be found online in the Supporting Information section at the end of the article.